

Super-PTT APP Operation Manual

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Super-PTT (安卓版)

Product Introduction

The Super-PTT intercom system redefines new standards for public network communication based on the perspective of amateurs on public network intercom products. It is not restricted by the managed public network intercom model and can initiate a new user-initiated public network intercom mode anytime and anywhere.

Basic Concepts

Concept	Description
Multiple Login Methods	Users can quickly and securely log in to the App using an existing social platform or email account, or register a new account.
Device Management	The core functional area for centralized viewing, setting, and management of all devices bound to the user.
Bluetooth Add Device	Use the Bluetooth function of the mobile phone to search for, discover, and pair with devices at close range to complete the binding.
Scan the QR code to add a device	Scanning the QR code on the device to quickly identify and add the device is the most convenient way to bind.
Enter IMEI to add device	Add a device by manually entering the device's unique identifier (IMEI) as a backup option in case barcode scanning fails.
Device Unbinding	Unassociate the specified device from the current user account.
Device Details	View the detailed information page of a device, including status, battery level, firmware version, and specific settings.
Voice Call	Similar to a regular telephone, both parties in communication can listen and speak simultaneously, engaging in real-time, smooth conversations.
Temporary Call	Initiate a temporary group chat with specific users and conduct temporary intercom within the temporary group.
PTT Intercom	When the user presses and holds the button to speak, and releases it to send the voice message to the group or other members, this is the classic walkie-talkie communication mode.
Create New Group	A user creates a new communication group.
Join Group	Join an existing communication group by entering the group code or other means.
Delete Group	Dissolve the group created by the user themselves.
Listening Group	Listen to group conversations, and all listened group messages can be received
Team Leader	The team leader can communicate with all members via intercom, but members cannot communicate with each other via intercom.
Last Position of the Device	Displays the GPS geographical location information that the display device last successfully reported to the server.

Map Location	Display the location of team members or devices in real-time or near real-time on the map interface.
My	The personal center within the app is usually used to manage account information, personal settings, log out, etc.
SOS	The emergency assistance function, once triggered by the user in a critical moment, will send an alert to the pre-set emergency contacts or groups.
Voice call duration	Manage the total duration of voice calls.
Historical Trajectory	It can replay the movement paths of specified members or devices over a past period of time, for review or search.
Send text message	In addition to voice intercom, it also provides a text message sending function, suitable for scenarios where complex information needs to be conveyed or silent communication is required.
Device Announcement Language	Set the language used by the device when playing the prompt tone.
Short-term Group	Set an expiration time for the created group, and the group will automatically dissolve after the expiration, which is very suitable for temporary activities or tasks.
Quick Voice Call	Initiate a call with a specific contact or group with one click through preset or quick operations, reducing steps and improving efficiency.
Fixed Code Group	refers to a group with a fixed, permanent group code, which facilitates long-term and stable membership for members and is suitable for standing teams and marketing.
Send Location	The user actively shares their real-time geographical location information with other members or groups in the form of a message.
Power Saving Mode	By optimizing the operating strategies of power-consuming modules such as background positioning and network communication, the battery life of the mobile phone during field operations is significantly extended.
APP Language	The APP supports switching between multiple languages
Group Announcement	Exclusive tool for group owners and administrators to publish important announcements and unified messages to all group members
Logging Function	The app automatically records detailed processes, statuses, and error information during operation. Users can provide this log to technical staff for troubleshooting and analysis.

Quick Start

You can refer to this document to quickly get started with <Super-PTT>. The overall process is as follows:

- Account Creation and Login
- Add and Bind Devices
- Create or join a group
- Start the first intercom

Account Creation and Login

1. Download and install the 【Super-PTT】 App from the App Store (Android or iOS).
2. Open the APP and select your preferred login method (Google, Apple, Email, or Facebook).
 - Tip: Logging in with a third-party account (Google/Apple/Facebook) is more convenient, automatically completes registration, and eliminates the need to remember passwords.



 Facebook

 Google

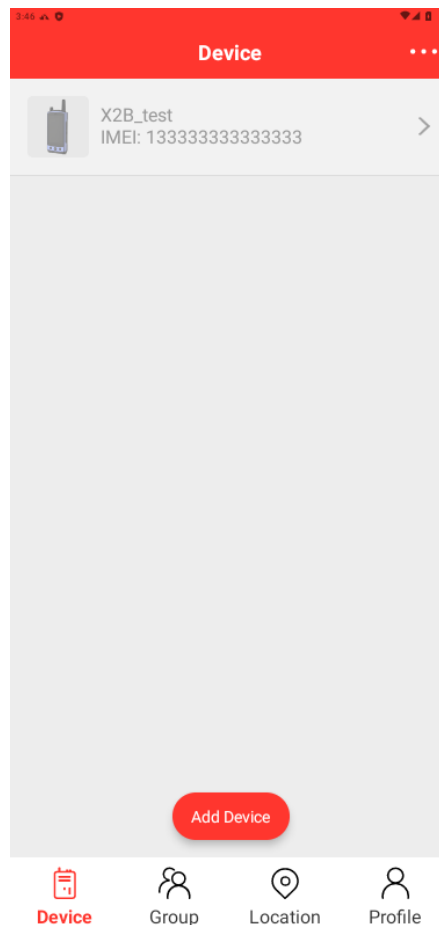
 Email

By Continuing, you agree to the Super-PTT [User Agreement](#) and [Privacy Policy](#)

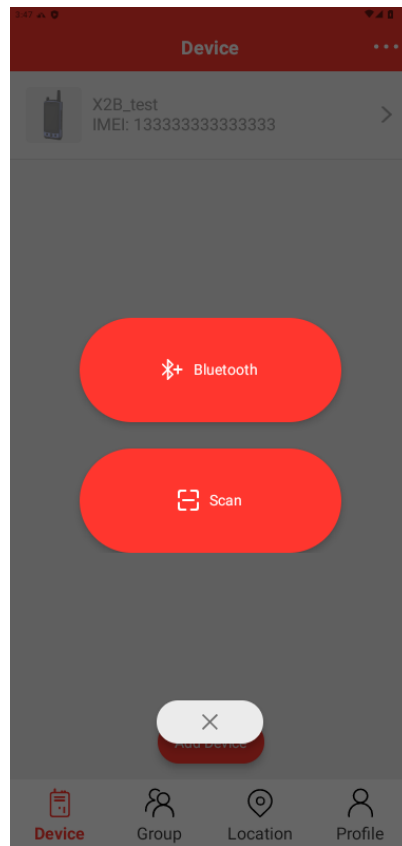
3. Follow the on-screen instructions to complete the account authorization or email verification process, and you can then enter the main interface of the App.

Add and Bind Devices

1. Ensure that your walkie-talkie device is turned on and has sufficient battery power.
2. Click "Add Device" on the main interface of the App.



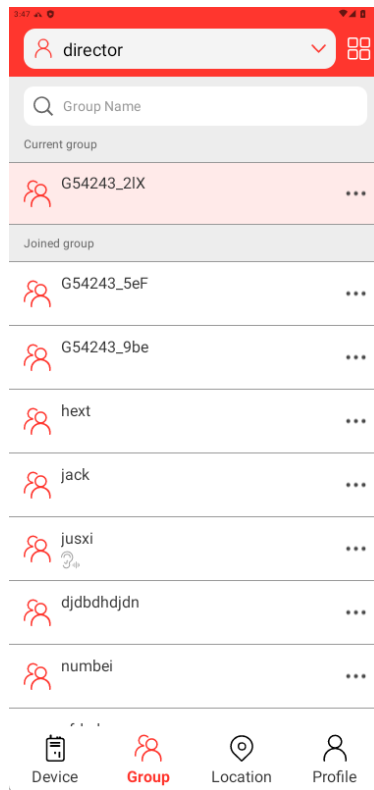
3. Select the addition method:
 - Recommendation: Select "Scan QR Code to Add", scan the QR code on the device body, or "Enter IMEI" to manually bind.
 - Backup: If you are unable to scan the code, you can choose "Add via Bluetooth" for close-range pairing.



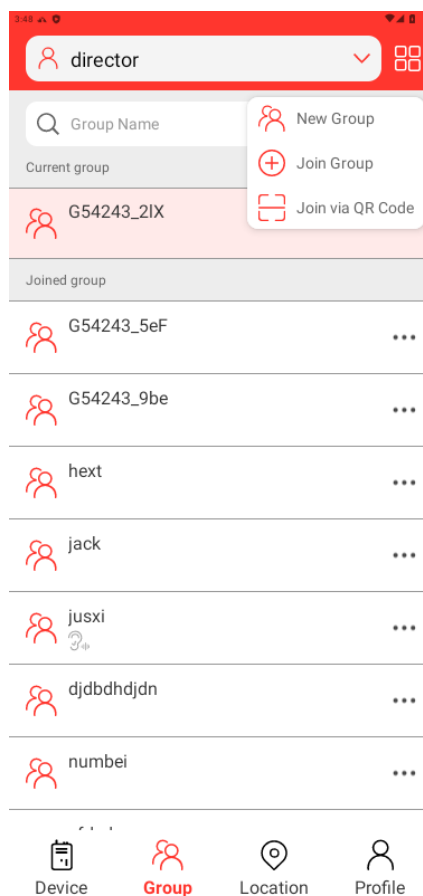
4. Complete the binding process as prompted by the App, and the device will appear in your "Device List".
 - Tip: During the binding process, please ensure that your phone's Bluetooth and location permissions are enabled to ensure a smooth process.

Create or join a group

1. Click the "Groups" tab in the bottom navigation bar of the App.



2. To create a group: click the icon in the upper right corner, select "New Group", and set the group name and type (valid for 1 day or permanently valid)
 - Tip: The currently selected device on the group tab, as the creator, will automatically become the "group owner" of the group and have administrative privileges.

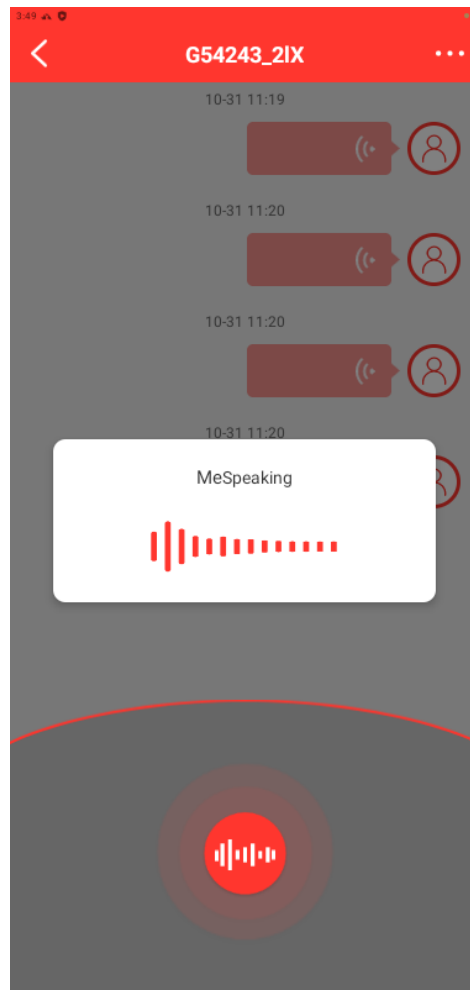


3. To join a group:

- a. Click the icon in the top right corner, select "Join Group", and enter the "Group Code" shared with you by your friend.
- b. Click the icon in the top right corner, select "Scan QR Code to Join Group", and scan the "Group Code" shared with you by your friend.
- Tip: The group code may have an expiration date, please join in a timely manner.

Start the first intercom

1. Ensure that you and the device have successfully joined the same group.
2. In the group chat interface:
 - PTT Intercom: Press and hold the "Intercom" button on the screen to speak, and release to send.



3. When using for the first time, please authorize the App to use the microphone permission according to the App's prompts.

- Tip: When speaking, please keep the area around the phone's microphone unobstructed to ensure clear voice.
-

Detailed Function Introduction

Log in using multiple methods

This section describes how to log in to the App using Google, email, Apple, or Facebook accounts.

Usage Scenarios

- New users use the app for the first time.
- The user reinstalls the App after changing the phone.
- Users log in to their accounts on different devices.

Preparatory Work

- You have downloaded and installed the <Product Name> App from the official app store (Google Play or App Store)
- You have an available Google, Apple, Facebook account or email address
- Your phone is connected to the Internet (Wi-Fi or mobile data)
- If using third-party login, please ensure that the corresponding app is installed on your phone or that you can access its web version

Operation Steps

- a. Open the 【Super-PTT】 App.
- b. On the login page, click the corresponding login button (such as "Log in with Google", "Log in with Apple", "Log in with Facebook", or "Log in with email") based on the type of account you have.



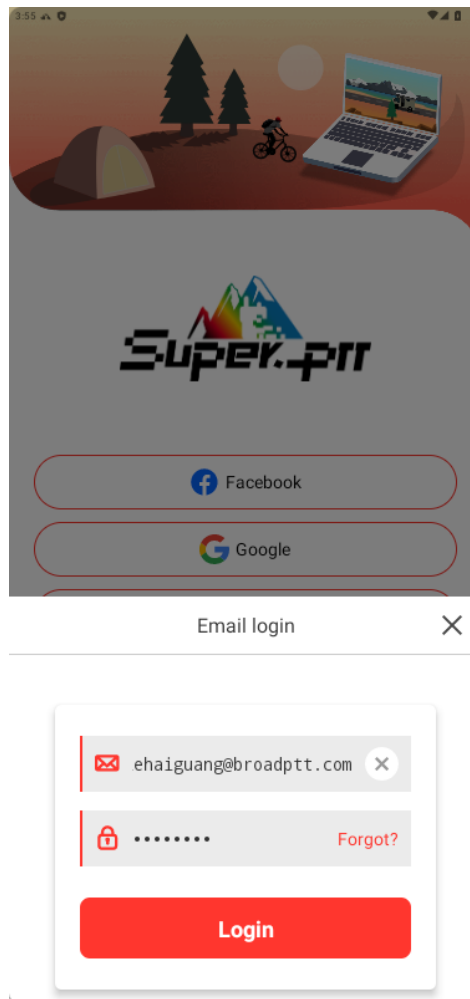
 Facebook

 Google

 Email

By Continuing, you agree to the Super-PTT [User Agreement](#) and [Privacy Policy](#)

- c. Complete the authorization or verification process as prompted on the screen:
- Log in with a third-party account: The system will redirect to the corresponding authorization page. Please follow the platform's process to complete the authorization.
 - Log in with email: Enter your email address and password to log in.



- d. After successful authorization or verification, you will automatically enter the main interface of the App.

Manage My Devices

Here's how to view and manage all the devices you've already bound.

Usage Scenarios

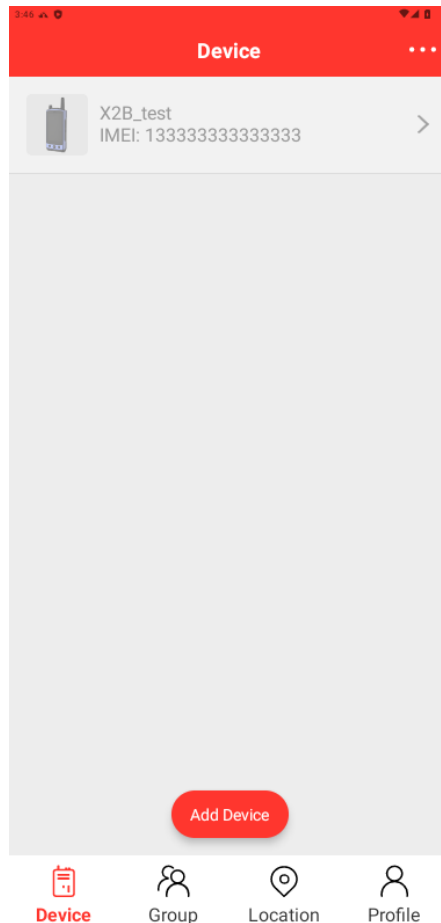
- Needs to check the status of all devices under their name.
- Detailed settings or operations need to be performed on a specific device.

Preparatory Work

- You have successfully logged in to the 【Super-PTT】 App
- You have successfully bound at least one smart device
- Your mobile network connection is normal
- Ensure the device is powered on (if you need to check the real-time status)

Operation Steps

- a. On the main interface of the App, find and click the "Devices" tab.



- b. You will enter the device list page, where all the devices you have bound will be displayed.
- c. On this page, you can:
 - Check device status: such as online/offline status.
 - Enter Device Details: Click on any device to enter its details page for more operations.

Add device via Bluetooth

Usage Scenarios

When the device supports Bluetooth and is within close range, it is paired and bound via Bluetooth pairing.

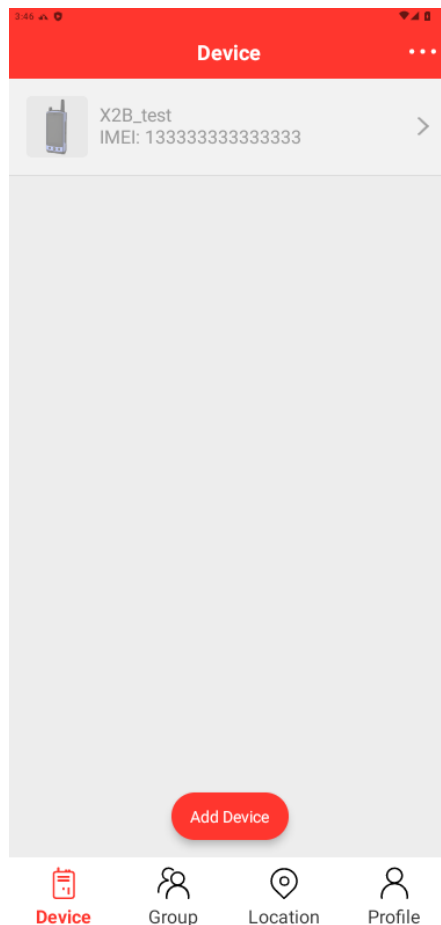
Preparation

- You have successfully logged in to the 【Super-PTT】 App.
- The device has sufficient power and is turned on

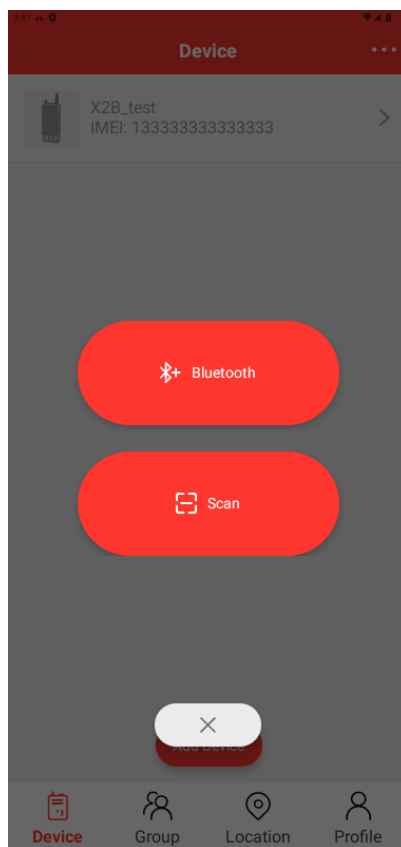
- The device is in discoverable mode (usually with the indicator light blinking)
- The Bluetooth function of the mobile phone has been turned on
- The distance between the phone and the device is within 10 meters
- Android users may need to enable location permissions (for Bluetooth device discovery)

Operation Steps

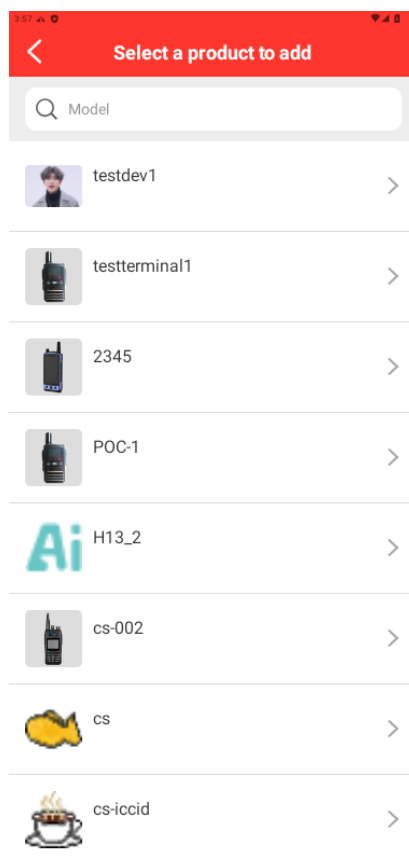
- a. Go to the "Devices" tab -> "Add Device".



- b. Select the "Add via Bluetooth" method.



- c. Ensure that the device is powered on and in discoverable mode (usually the indicator light will flash).
- d. Select your device in the App search list.



- e. Follow the prompts to complete the pairing and binding process.

Note: During the addition process, please keep the phone and the device in close proximity (usually within 10 meters) and avoid obstacles.

Add device by scanning QR code

Usage Scenarios

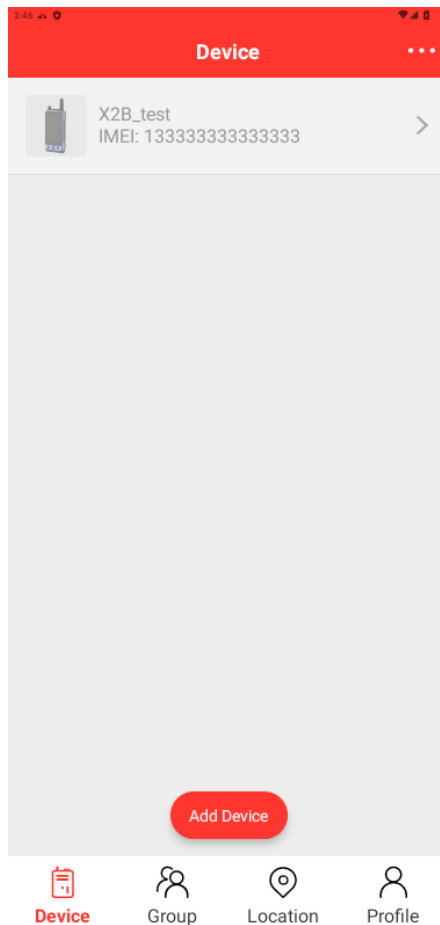
When a scannable QR code is affixed to the device's startup interface or body, this is the most recommended method of addition

Preparation

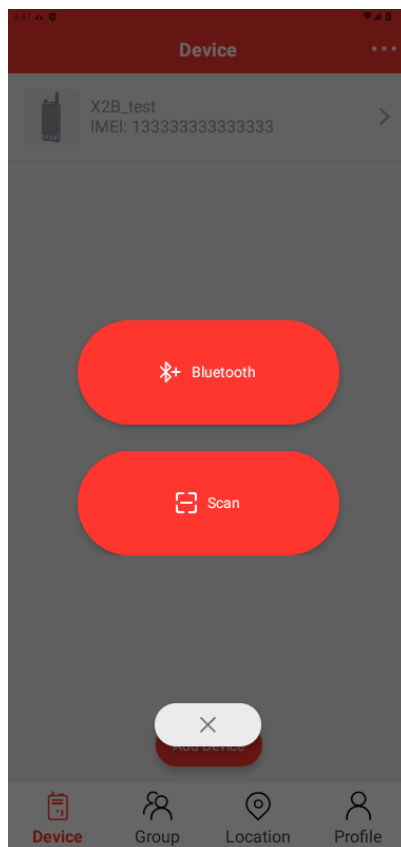
- The QR code on the device body is clearly visible and undamaged
- The mobile phone camera is functioning properly
- App has been granted camera usage permission
- The scanning environment has sufficient light
- The device is in an unbound state

Operation Steps

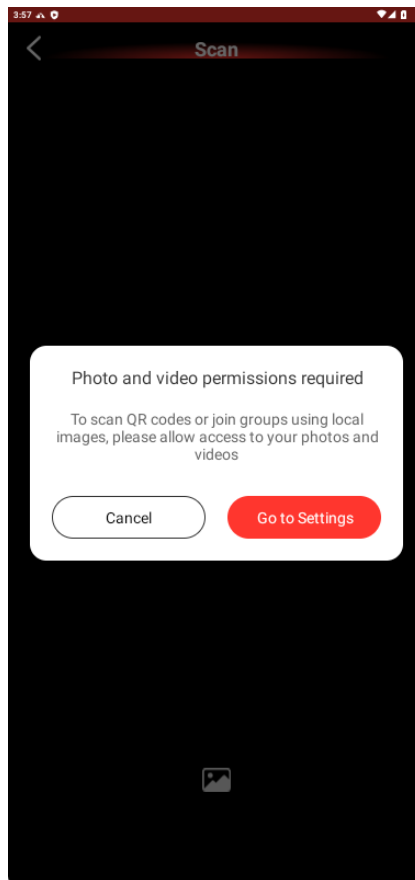
- a. Go to the "Devices" tab -> "Add Device".



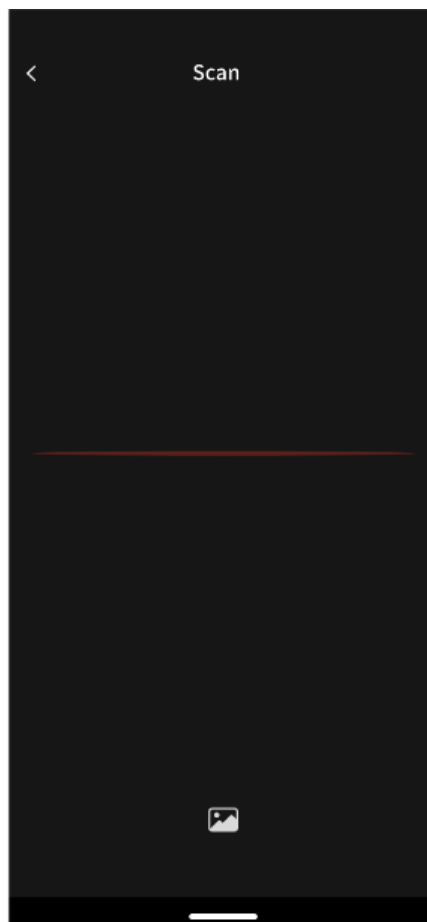
b. Select the "Scan QR Code to Add" method and click the QR code scanning icon.



c. Grant the App permission to use the camera.

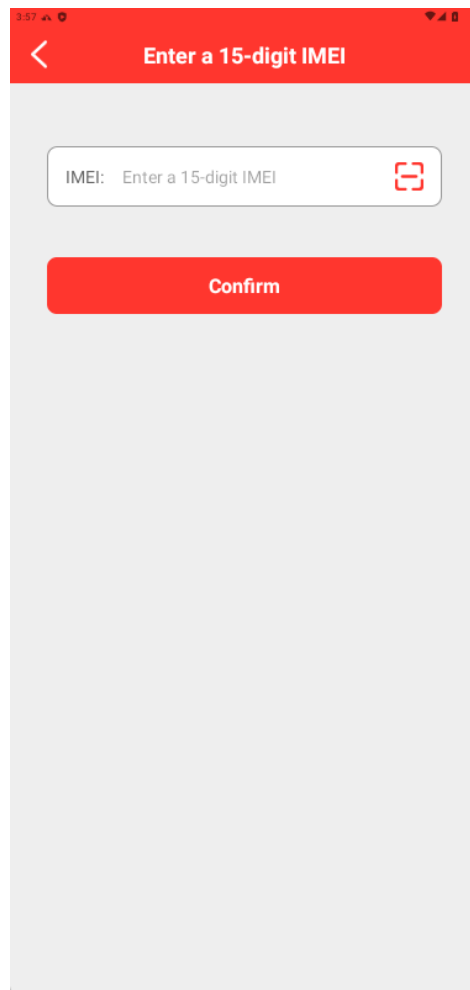


- d. Aim the phone camera at the QR code on the device body, and keep it steady until it is recognized.



- e. After recognition, the App will automatically populate device information. Simply click "OK".

Tip: Please ensure the QR code is clear, complete, and well-lit.



The screenshot shows a mobile application interface for entering an IMEI. At the top, there is a red header bar containing a white back arrow on the left and the text "Enter a 15-digit IMEI" in white. Below the header, the main area has a light gray background. It features a white rounded rectangular input field with the text "IMEI: Enter a 15-digit IMEI" and a red QR code icon on the right side. Below the input field is a prominent red button with the word "Confirm" in white text.

Add device by entering IMEI

Usage Scenarios

When the device cannot be scanned or found via Bluetooth search, it serves as an alternative way to add the device

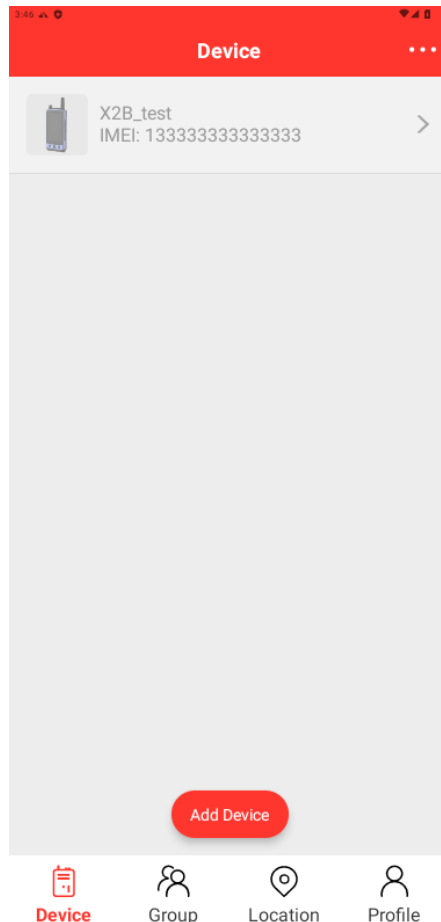
Preparatory Work

- The IMEI number of the device has been found (on the body, packaging box, or system information)
- The IMEI number is clearly legible and free of wear

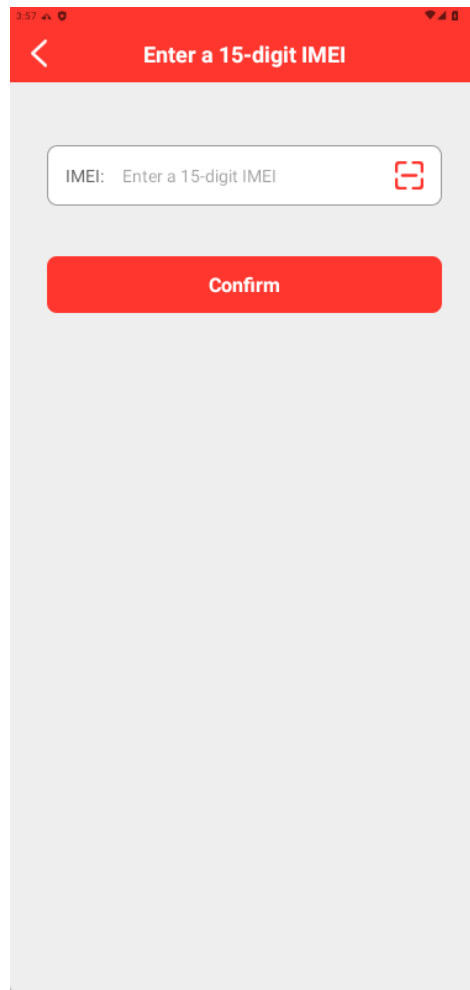
- Ensure that the IMEI number is 15 digits
- Mobile network connection is stable

Operation Steps

- a. Go to the "Devices" tab -> "Add Device".



- b. Select the "Scan QR Code to Add" method without clicking the QR code scanning icon.



c. Accurately type the device's IMEI number (usually located on the device body or packaging box) into the input box.

d. Click "OK" to complete the operation.

Warning: The IMEI code is the unique identifier of the device. Please ensure that the input is correct; otherwise, the binding will not succeed.

Unbind Device

Usage Scenarios

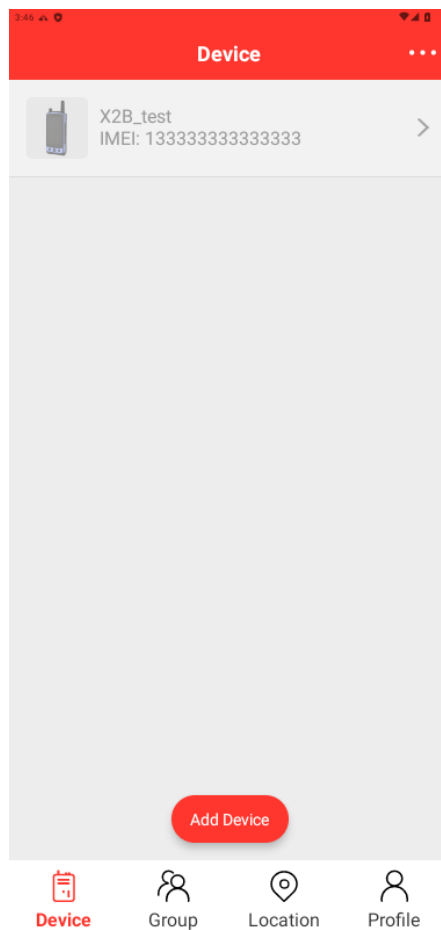
When it is necessary to transfer the device to someone else, send it for repair, or stop using it

Preparatory Work

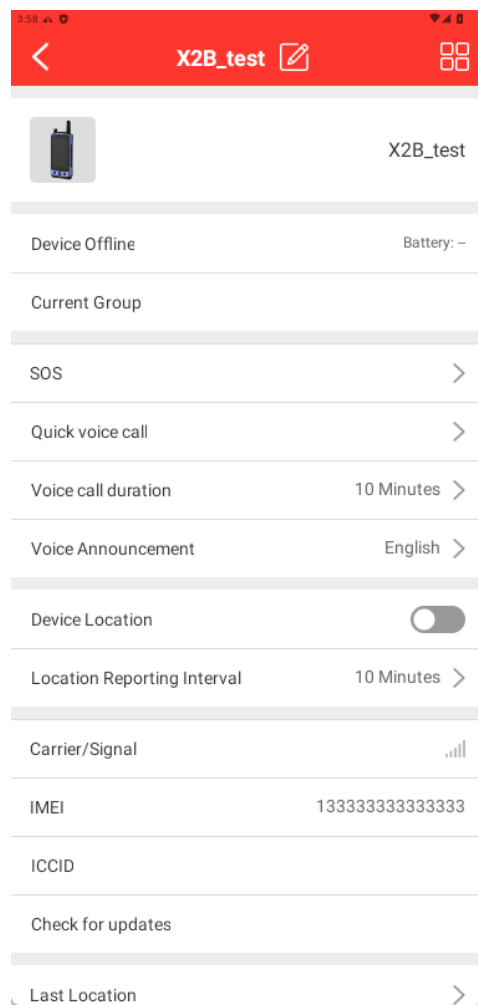
- You are the currently bound user of this device
- The device does not need to continue using your account service after being unbound
- If the device needs to be transferred to another person, please ensure that the new user is ready to rebind it.
- Important data has been backed up (if any)

Operation Steps

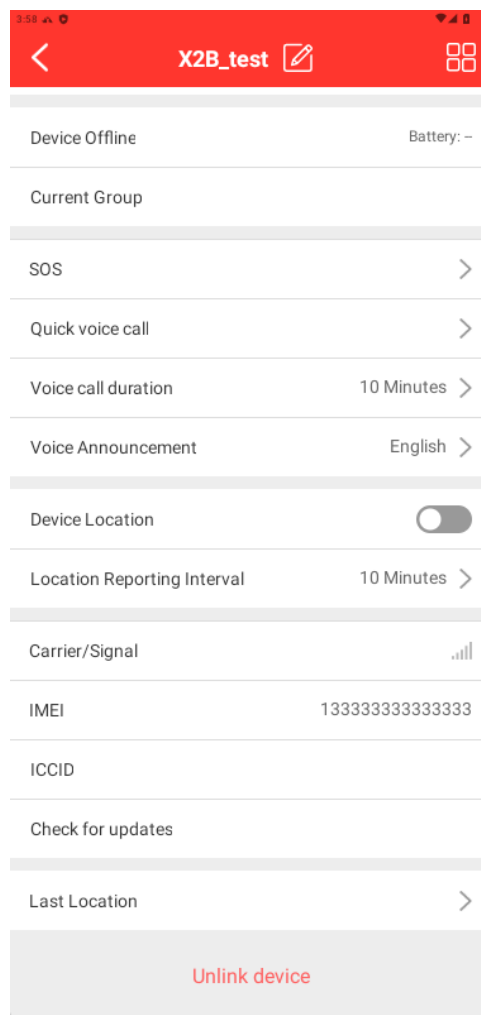
- a. Enter the "Device" tab.



- b. In the device list, find the device you want to unbind.
- c. Click to enter the "Device Details" page of this device.

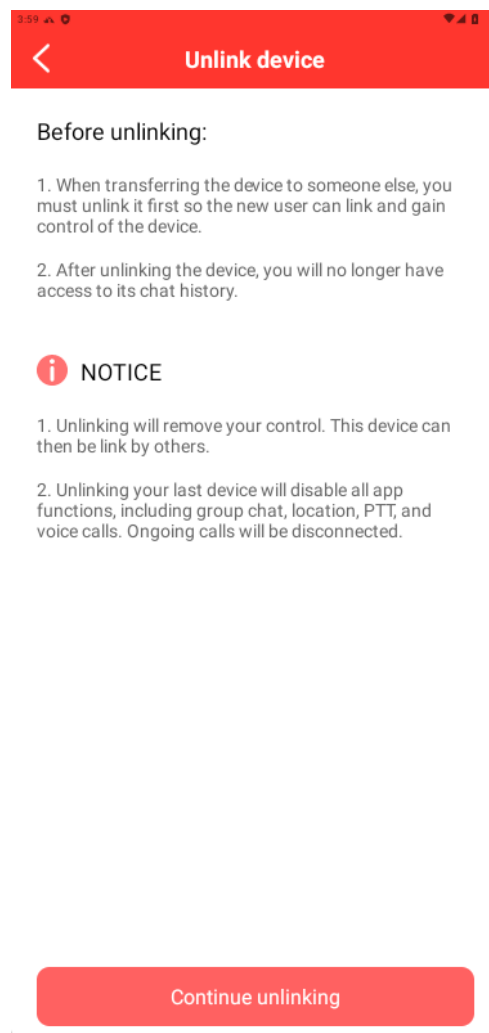


d. Find the "Unbind Device" button.



- e. Confirm the unbinding operation according to the prompt.

Note: After unbinding, the device will be disconnected from your account, and you will no longer be able to remotely control or view its status.



View device details

Usage Scenarios

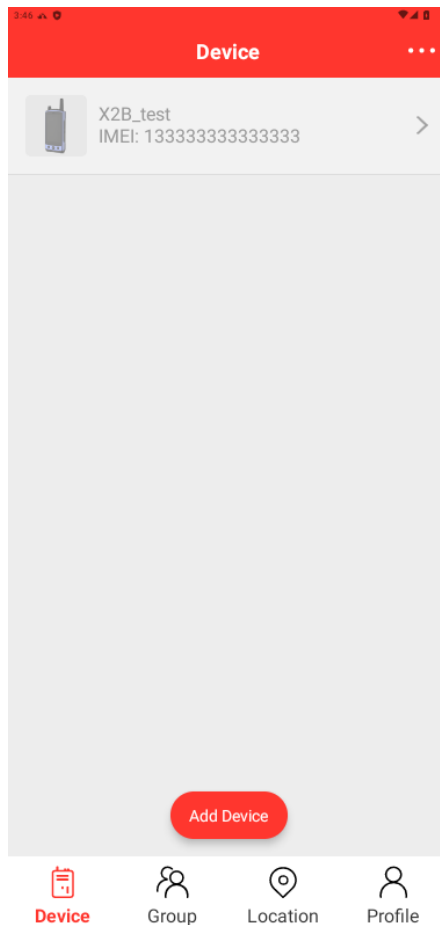
Need to understand detailed device information, perform personalized settings, or execute advanced operations

Preparatory Work

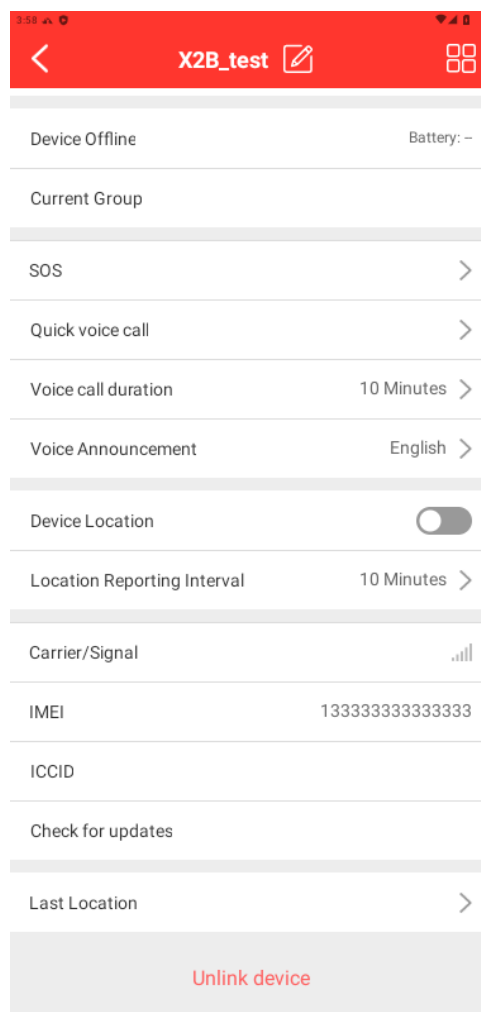
- The device has been successfully bound to your account
- App network connection is normal
- To view real-time status, please ensure the device is online

Operation Steps

- a. Enter the "Device" tab.



b. Click the device you want to view.



- c. You will enter the device details page, where you can:
 - View information such as device model, IMEI, ICCID, firmware version, SN (if available), payment for the data SIM card (if applicable), etc.
 - Check real-time status, such as carrier, battery level, network signal, online status, and current group.
 - Perform operations, such as setting up quick calls, setting up SOS, call duration, announcement language, firmware upgrade, etc.

Modify Device Name

Here's how to set a custom name that's easy to recognize for the device you've bound.

Usage Scenarios

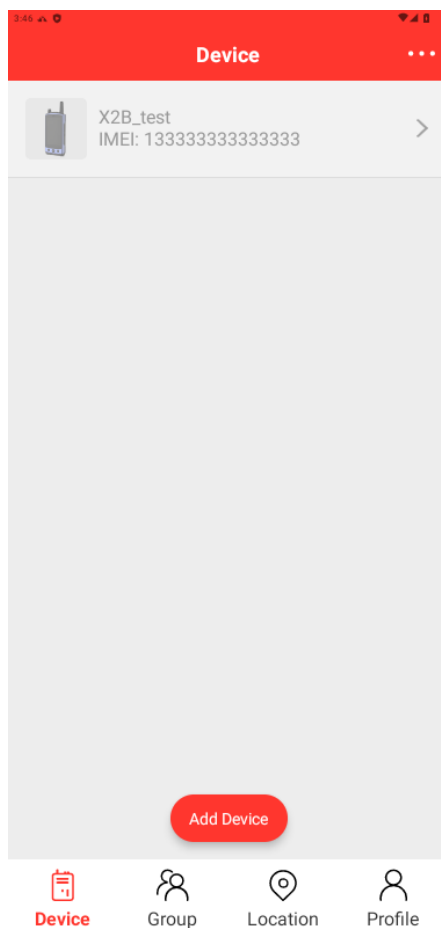
- When you have multiple devices of the same model, you need to distinguish them by name.
- It is recommended to change the device name to its usage scenario or the holder (e.g., "Zhang San's Device", "Device No. 1").

Preparatory Work

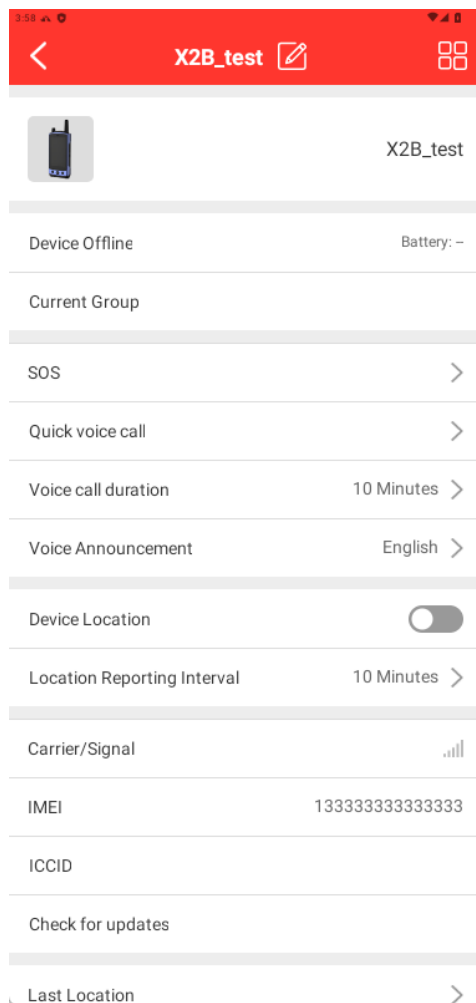
- You have successfully logged in to the App.
- You have already bound the device whose name needs to be modified.

Operation Steps

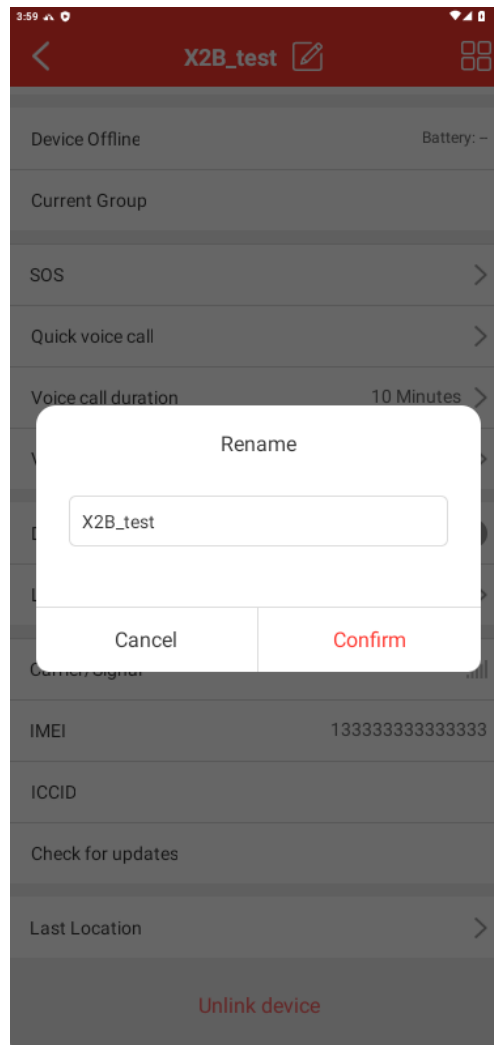
- a. Enter the "Device" tab.



- b. In the device list, find and click the device whose name needs to be modified to enter the "Device Details" page.



- c. Click the "Edit" icon (usually a pencil or modification icon) next to the current device name.
- d. Enter the new device name in the input box.



- e. Click "OK" to complete the modification.

Device Replace Avatar

Here's how to change the display avatar of the device.

Usage Scenarios

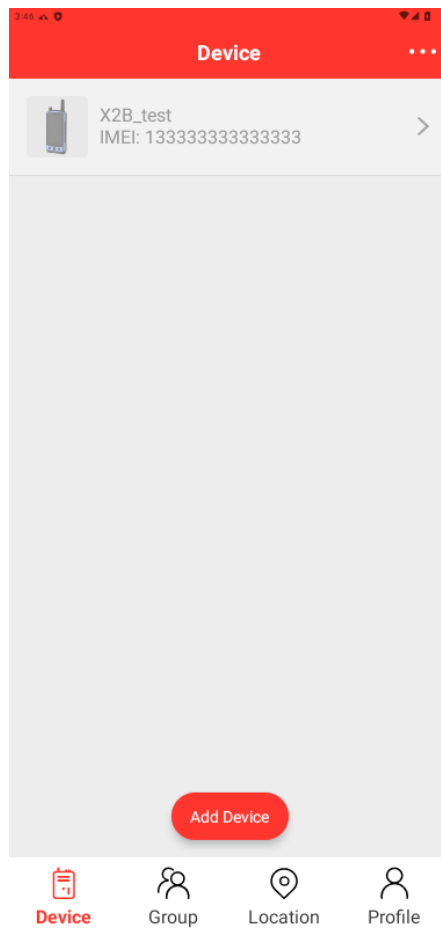
- Custom avatars need to be displayed in the group

Preparatory Work

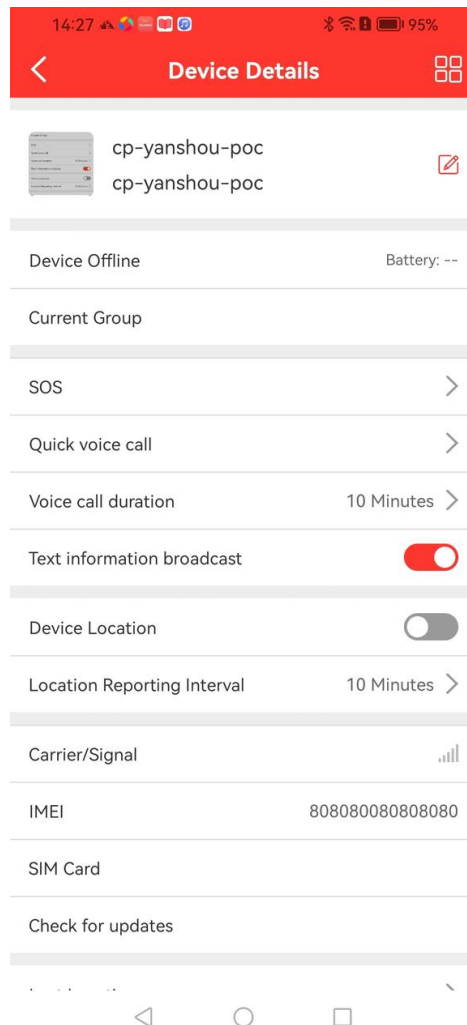
- The device has been bound to your account

Operation Steps

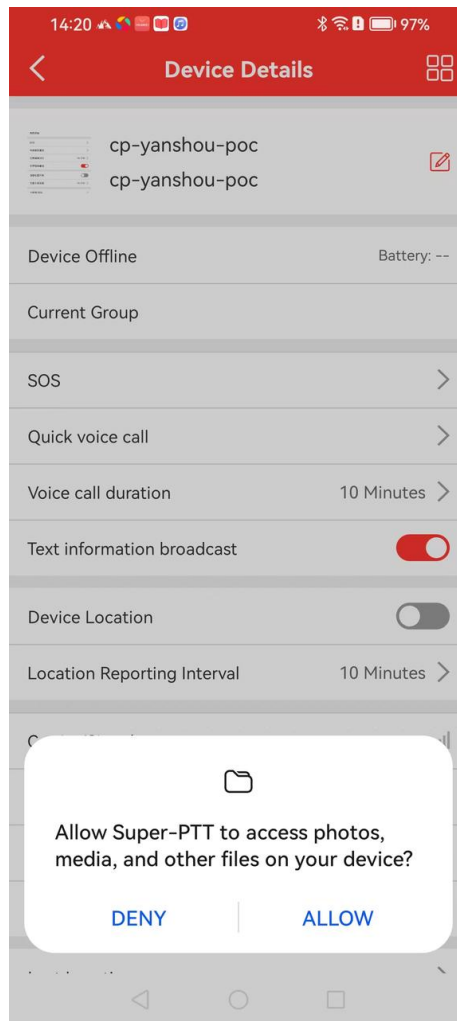
- a. Enter the "Devices" tab, select the specified device, and enter the "Device Details" page.



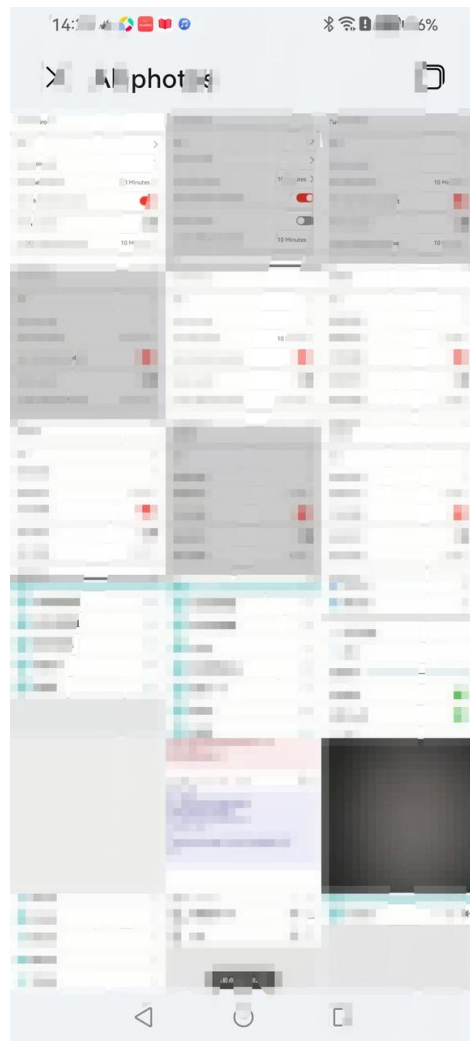
- b. Click on the device avatar area



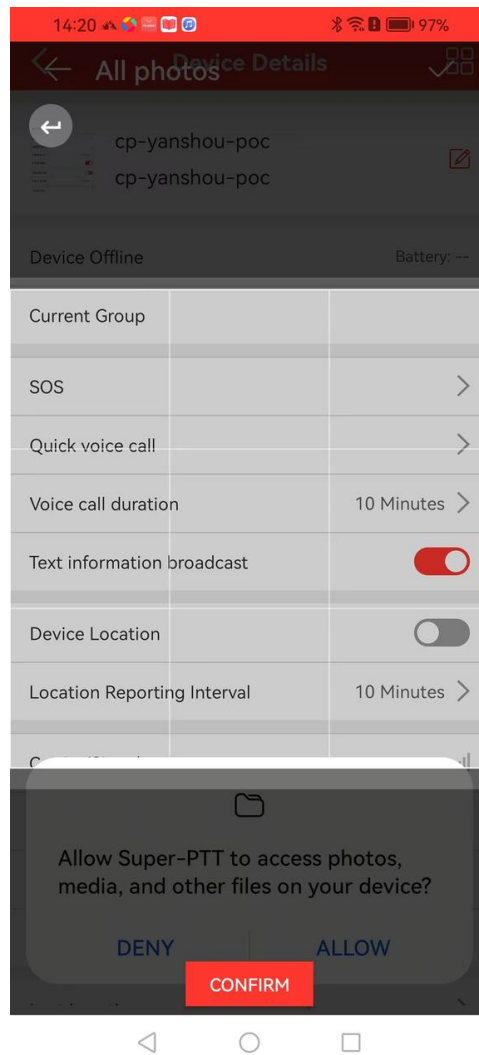
c. Authorize access to the photo album



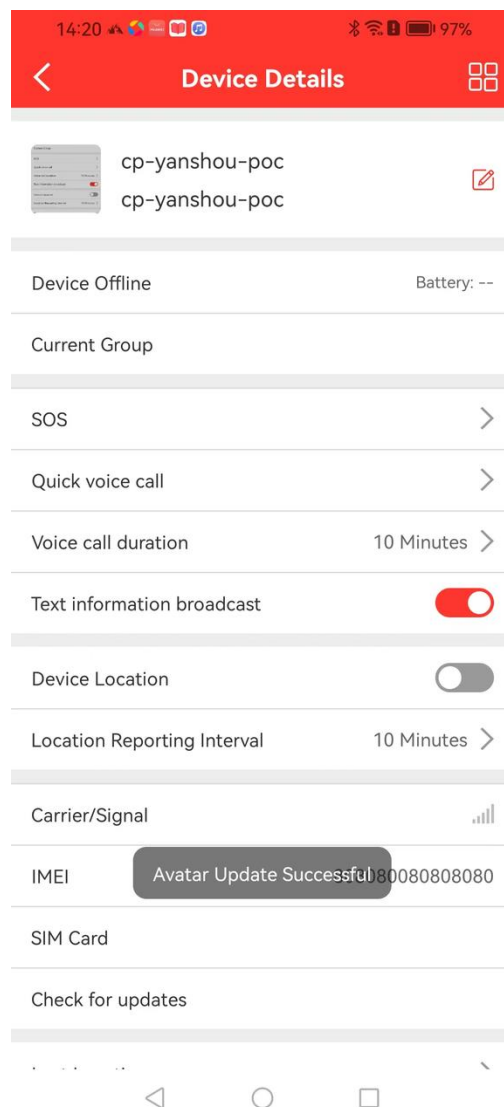
d. Select Image



e. Crop Image



f. Replacement successful



Create a new group for the device

This section describes how to create a new group as a device, which will act as the group owner.

Usage Scenarios

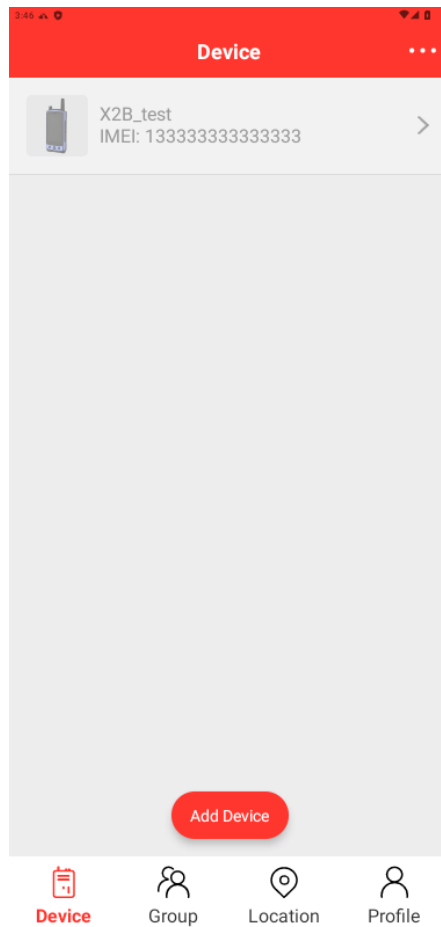
- A device needs to independently manage a group

Preparatory Work

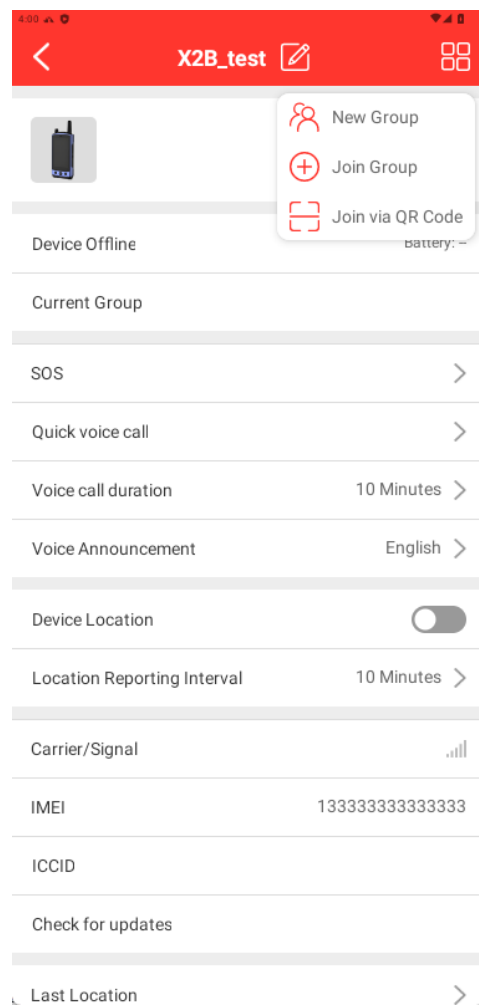
- The device has been bound to your account and is online.

Method 1: Create via the "Device" entry

- a. Enter the "Devices" tab, select the specified device, and enter the "Device Details" page.



- b. Click the "More" icon in the upper right corner of the details page.
- c. Select "New Group".



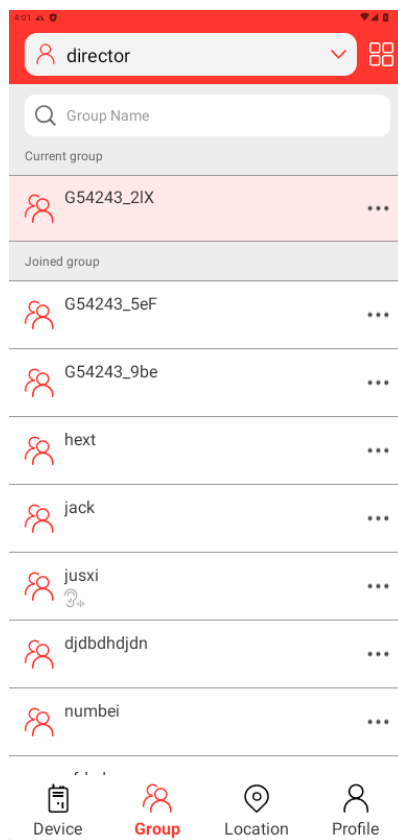
d. Set group information (name, validity period, etc.).

The screenshot shows a mobile application interface with a red header bar containing a back arrow. Below the header, the text "Please enter group name" is displayed. A text input field contains the characters "DFDFDFD" followed by a cursor. To the left of the text is a red icon of two people, and to the right is a grey "X" icon. Below the input field, a red error message reads "*Please set group name(2-20 characters)". At the bottom of the form, there is a dropdown menu labeled "Validity period" with the option "Permanently Valid" selected. A red "Confirm" button is positioned at the bottom of the screen.

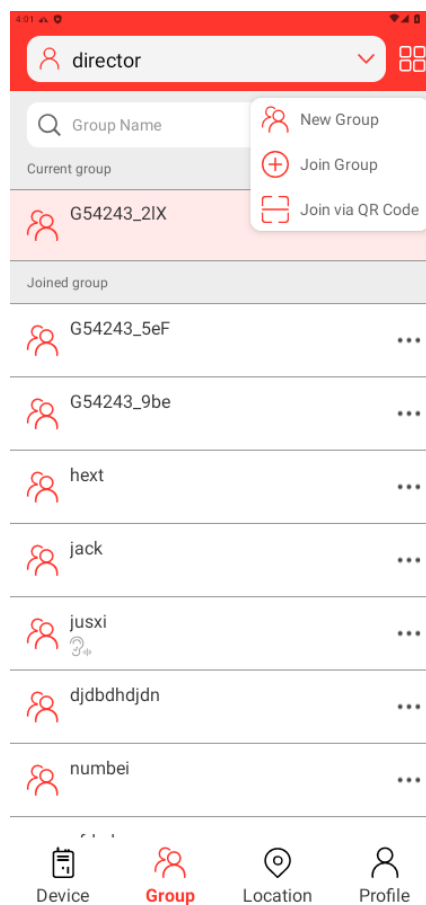
- e. Click "OK". The group will be created, and the selected device will become the group owner.

Method 2: Create via the "Group" entry

- a. Enter the "Group" tab and select the specified device.

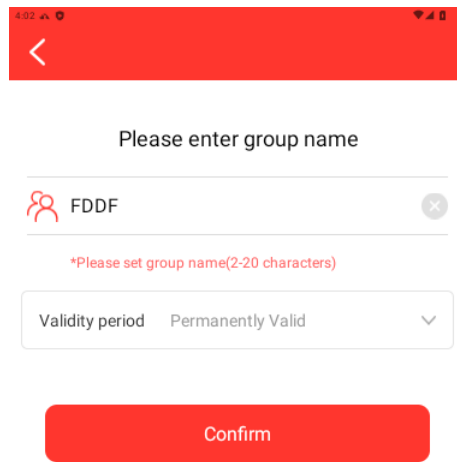


b. Click the "More" icon in the upper right corner.



c. Select "New Group".

d. Set group information (name, validity period, etc.).



- e. Click "OK". The group will be created, and the selected device will become the group owner.

Add device to group

This section describes how to add a device to an existing group.

Usage Scenarios

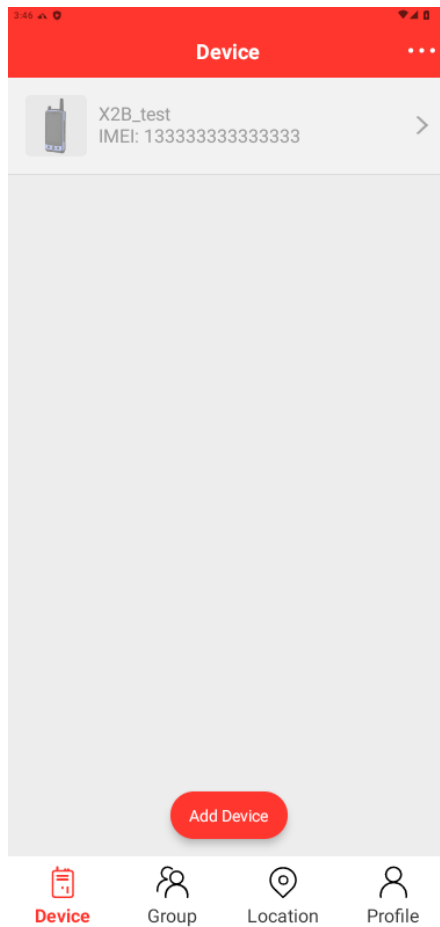
- A device needs to join a group within a certain team to receive instructions or report its location.
- Add the new device to the existing workgroup.

Preparatory Work

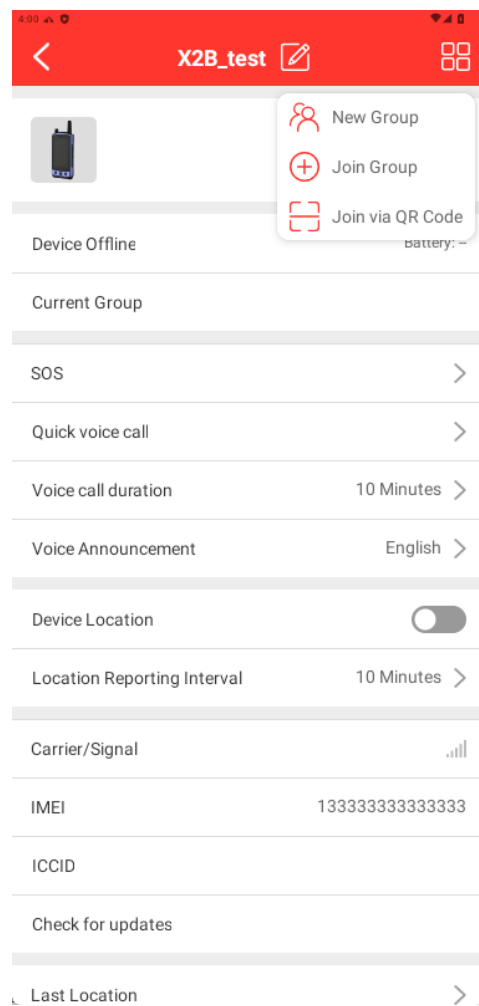
- Device is already bound.
- You have a valid target group code.

Method 1: Create via the "Device" entry

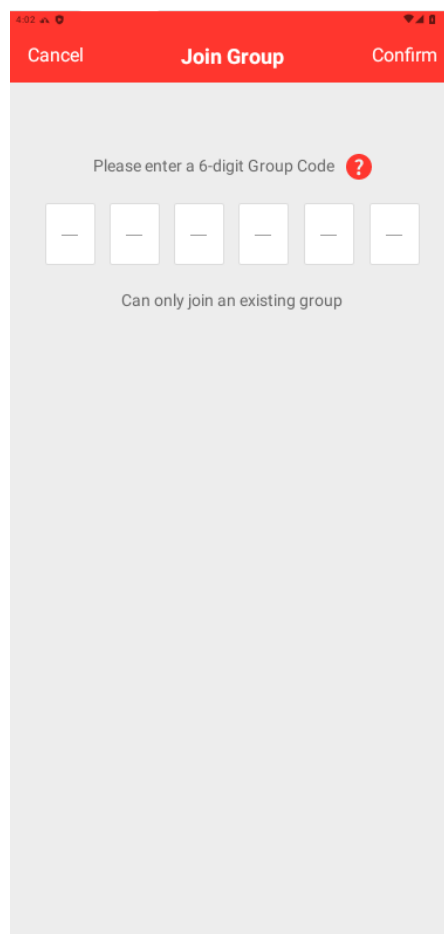
- a. Enter the "Device" tab, select the specified device, and enter the "Device Details" page.



- b. Click the "More" icon in the top right corner of the details page.
- c. Select "Join Group".



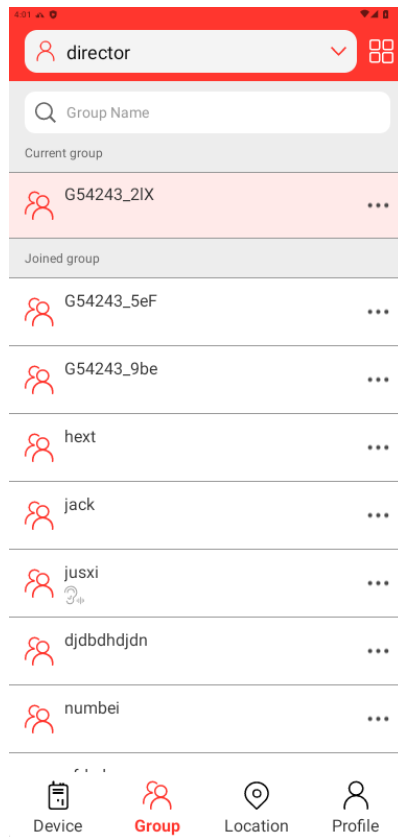
d. Enter a valid "Group Code".



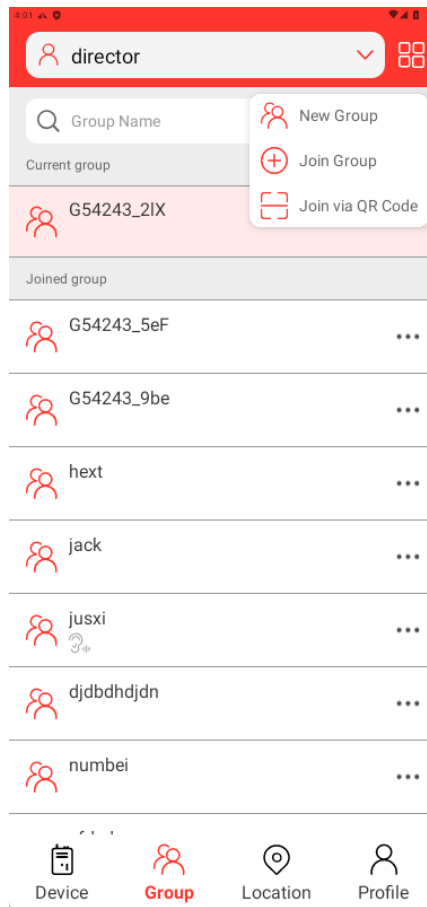
- e. Click "OK". This device will join the target group as a member.

Method 2: Create via the "Group" entry

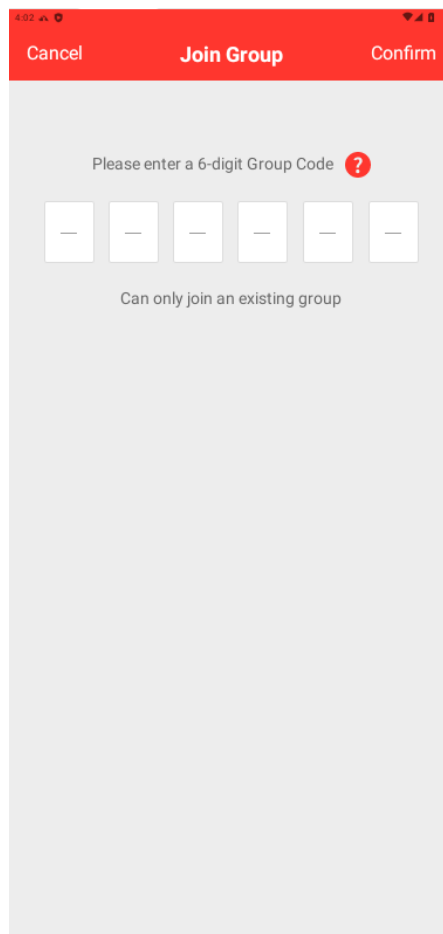
- a. Enter the "Group" tab and select the specified device.



- b. Click the "More" icon in the upper right corner.



- c. Select "Join Group".
- d. Enter a valid "Group Code".



- e. Click "OK". This device will join the target group as a member.

Assist devices in scanning the QR code to join the group

This section describes how to enable a device to scan a QR code and join an existing group.

Usage Scenarios

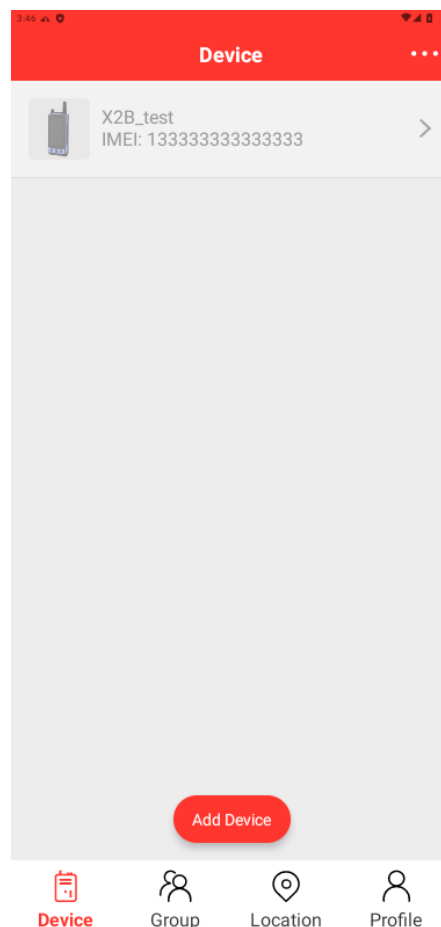
- A device needs to join a group within a certain team to receive instructions or report its location.
- Add the new device to the existing workgroup.

Preparatory Work

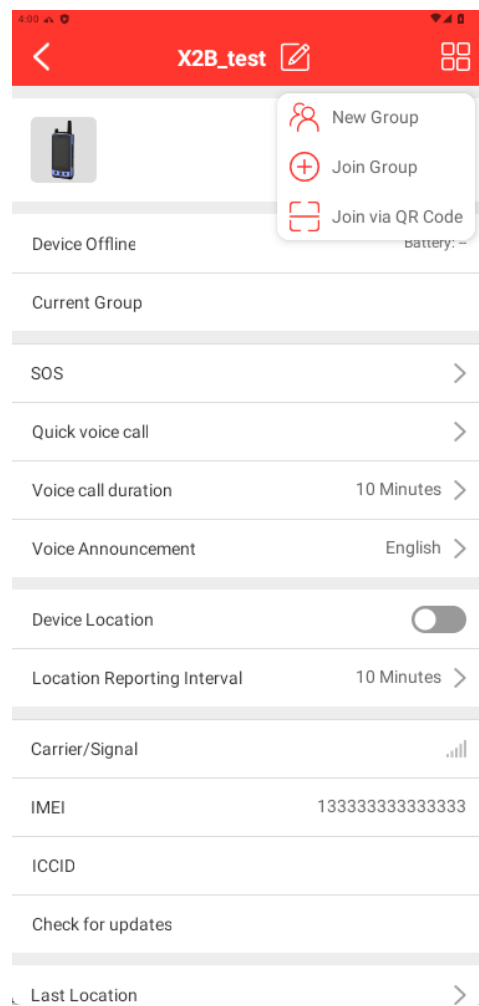
- Device is already bound.
- You have a valid target group QR code.

Method 1: Create via the "Device" entry

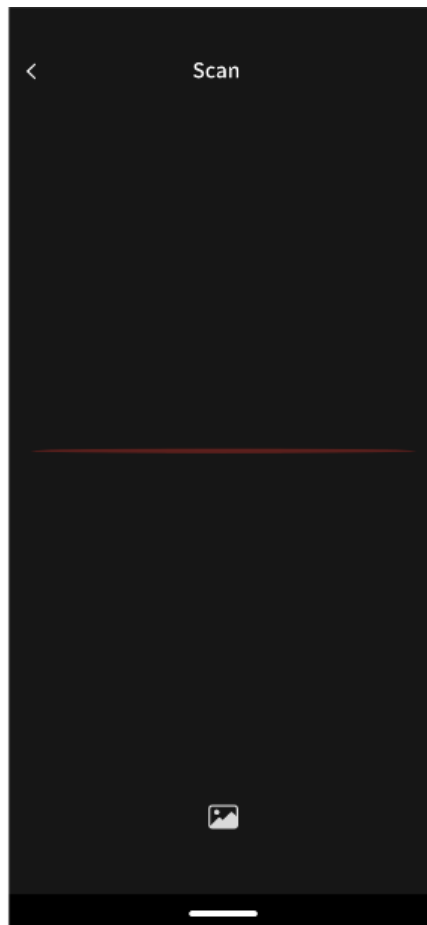
- a. Enter the "Device" tab, select the specified device, and enter the "Device Details" page.



- b. Click the "More" icon in the top right corner of the details page.



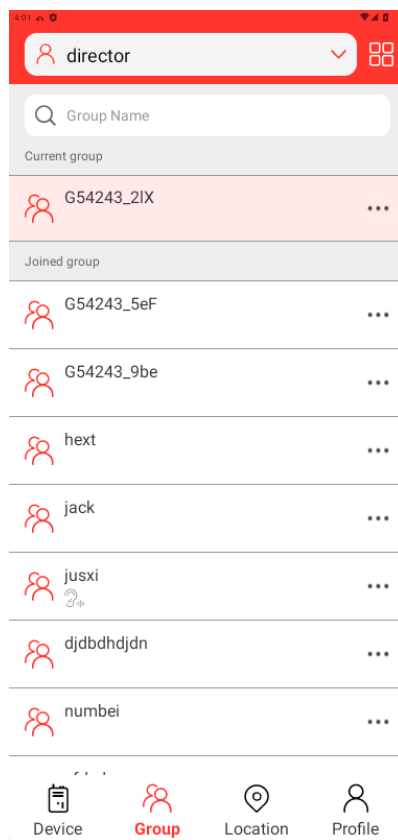
- c. Select "Scan QR Code to Join Group".
- d. Scan a valid "group code".



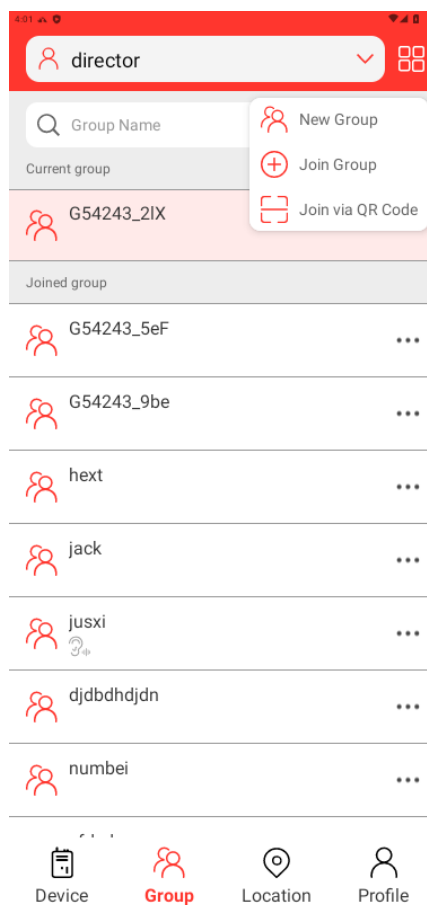
- e. Click "OK". This device will join the target group as a member.

Method 2: Create via the "Group" entry

- a. Enter the "Group" tab and select the specified device at the top.

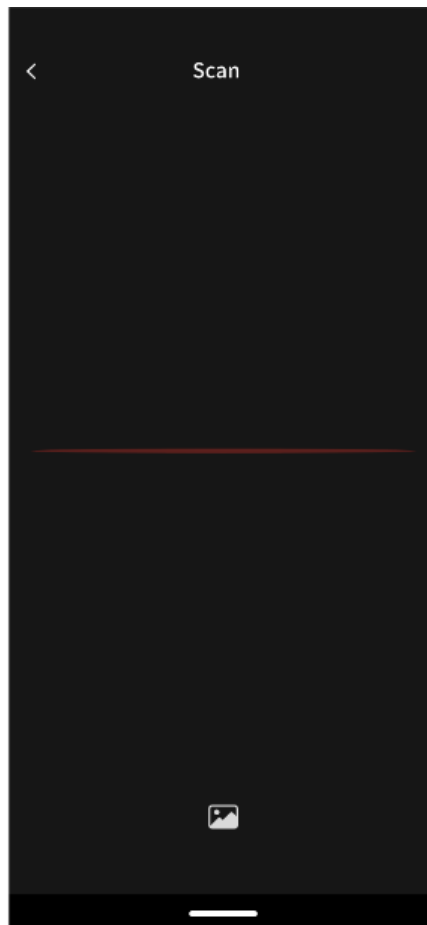


b. Click the "More" icon in the upper right corner.



c. Select "Scan QR Code to Join Group".

d. Scan a valid "group code".



- e. Click "OK". This device will join the target group as a member.

Set up the device's SOS emergency assistance

Usage Scenarios

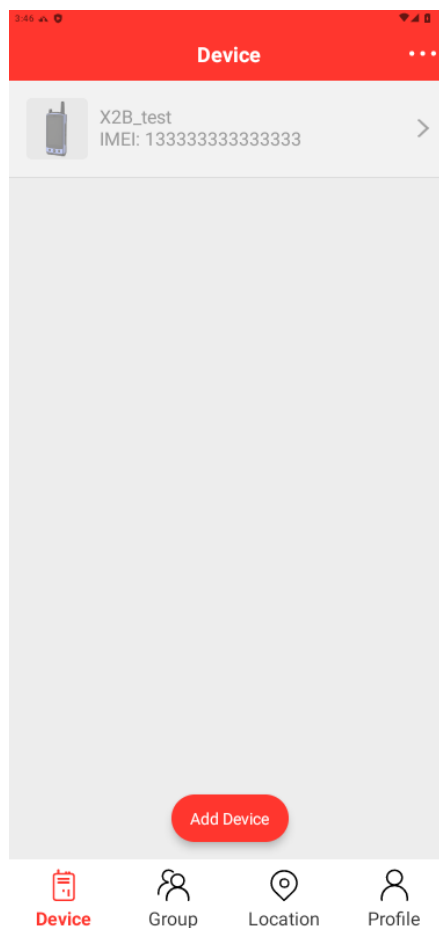
- In an emergency, quickly send a distress alert containing precise location information to emergency contacts or groups.
- Initiate a voice call to emergency contacts quickly in case of an emergency.

Preparation

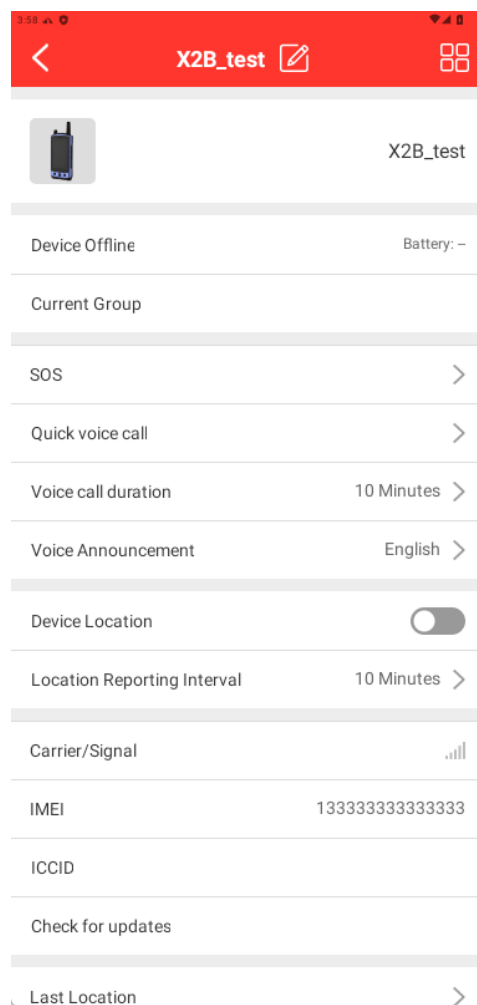
- Mobile network connection is normal (mobile data or Wi-Fi).
- Device is already bound and online.

Operation Steps

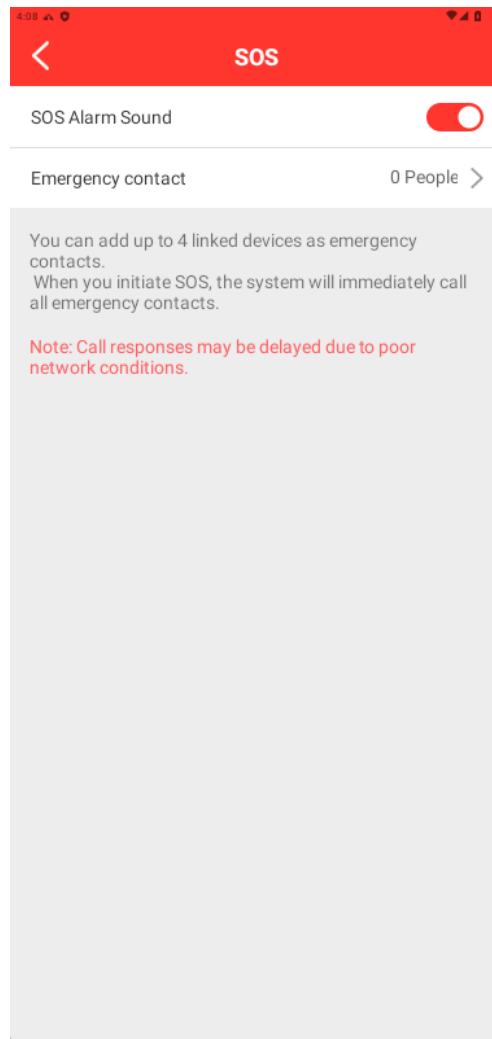
- i. Enter the "Devices" tab, select the device for which you need to set up the SOS function, and enter the "Device Details" page.



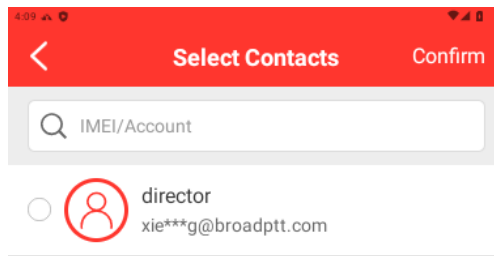
ii. Click SOS to enter the SOS help settings page.



- iii. Set whether the device emits an alarm sound when initiating an SOS, which is enabled by default.



- iv. By clicking "Emergency Contacts", you can select up to 4 people from your already linked devices and the groups you belong to as emergency contacts.



- v. In an emergency, press and hold the physical SOS button on the device for 3 seconds.
- vi. The system will immediately send a distress alert containing your real-time location to all emergency contacts or groups, and simultaneously attempt to initiate a voice call.

APP Local Settings and Initiate SOS Emergency Assistance

Usage Scenarios

- In an emergency, quickly send a distress alert containing precise location information to emergency contacts or groups.
- Initiate a voice call to emergency contacts quickly in case of an emergency.

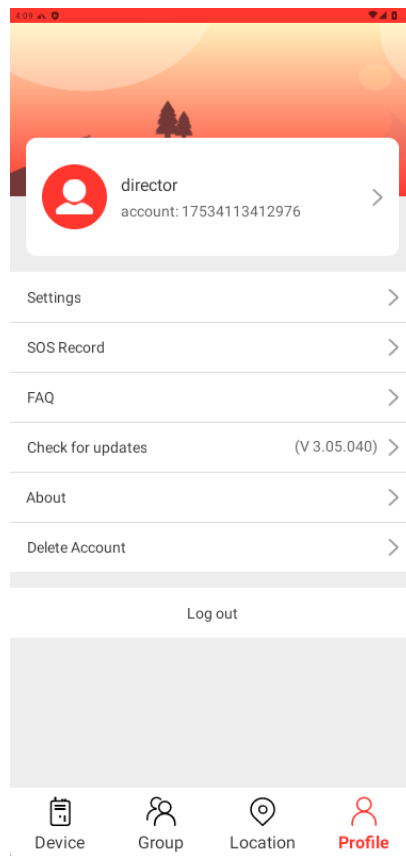
Preparation

- Mobile network connection is normal (mobile data or Wi-Fi).

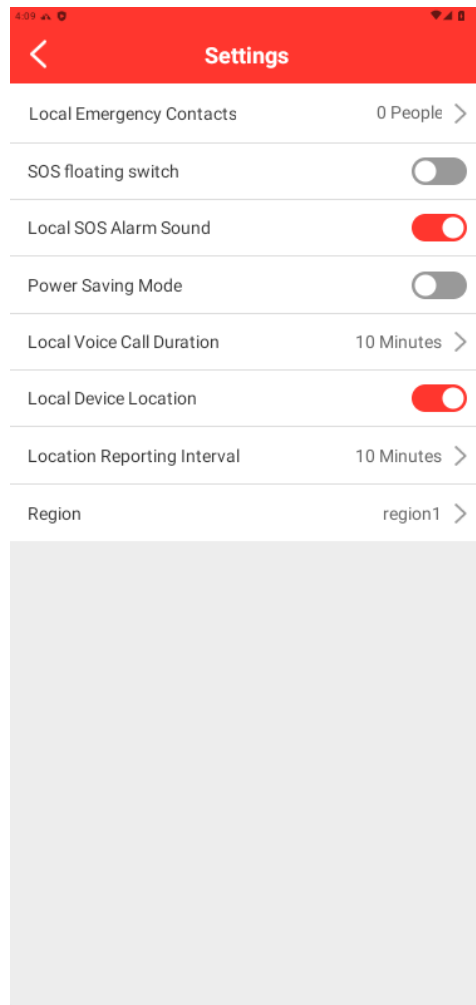
- Device is already bound and online.

Operation Steps

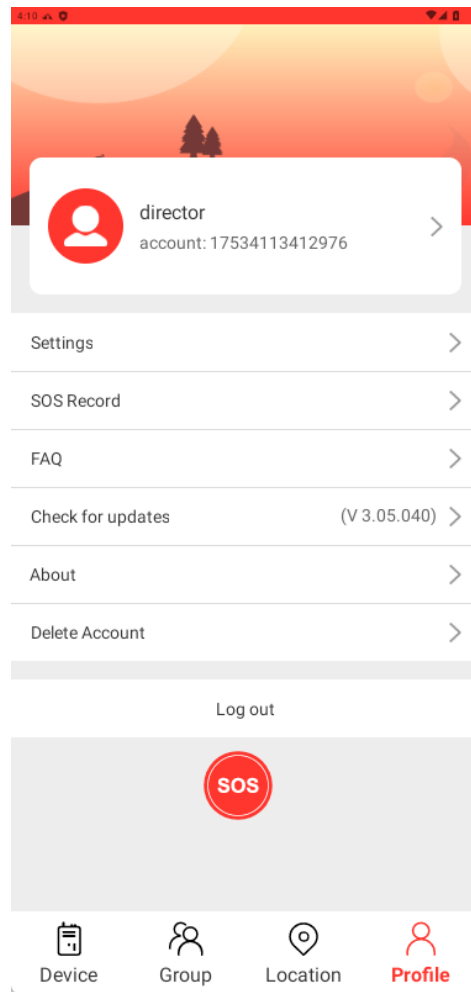
- Enter the "My" tab and select "Settings".



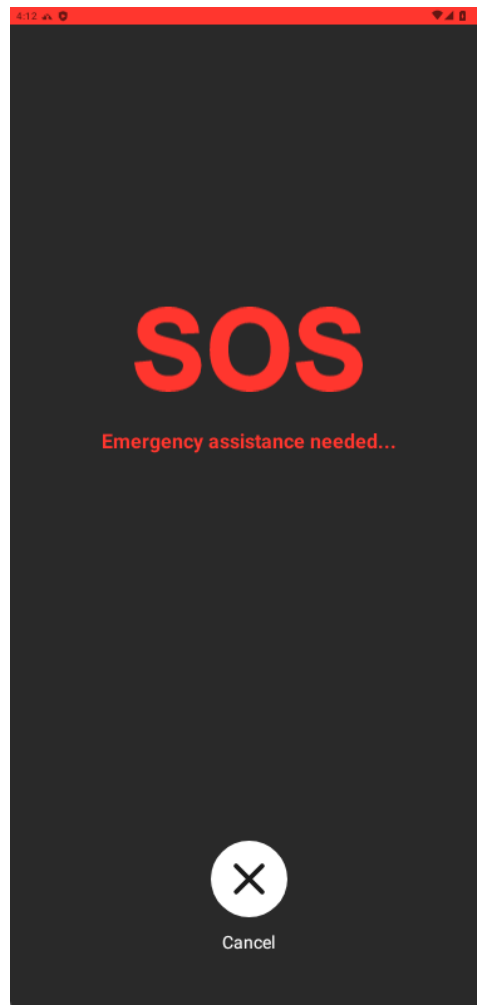
- By clicking "Local Emergency Contacts", you can select up to 4 devices from your already bound devices as emergency contacts.



- c. Click "Local SOS Alarm Sound" to turn on the alarm sound for the local device to initiate an SOS.
- d. Turn on the "SOS Floating Switch", and a draggable floating button will appear on the screen.
- e. In an emergency, long press this floating button for 3 seconds.



The system will immediately send a distress alert containing your real-time location to all emergency contacts or groups, and simultaneously attempt to initiate a voice call.



Received SOS emergency call

Usage Scenarios

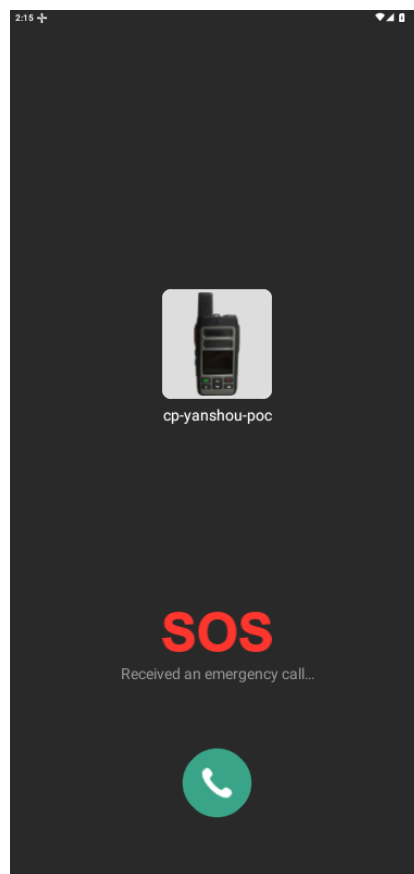
- Received an SOS emergency assistance alert sent by others, and immediate review and assistance are required.
- Upon receiving an SOS distress call, it is necessary to answer quickly to understand the on-site situation.

Preparation

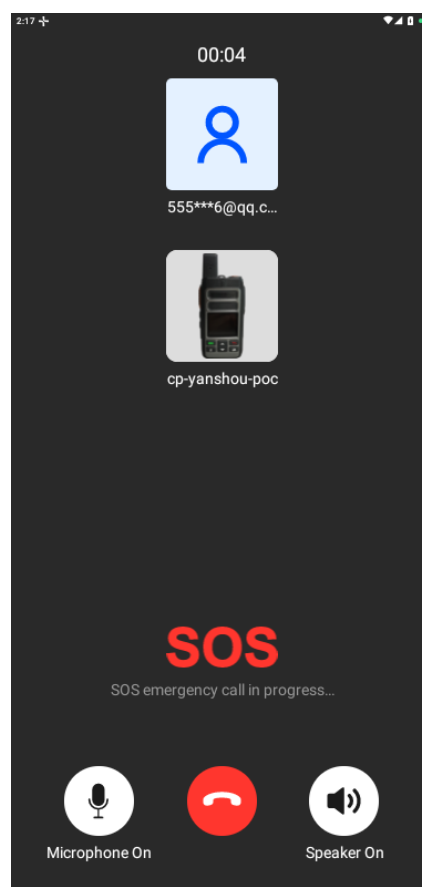
- Mobile network connection is normal (mobile data or Wi-Fi).
- App notification permissions have been enabled, and background running is allowed.
- Updated the App to the latest version to ensure normal functionality.

Operation Steps

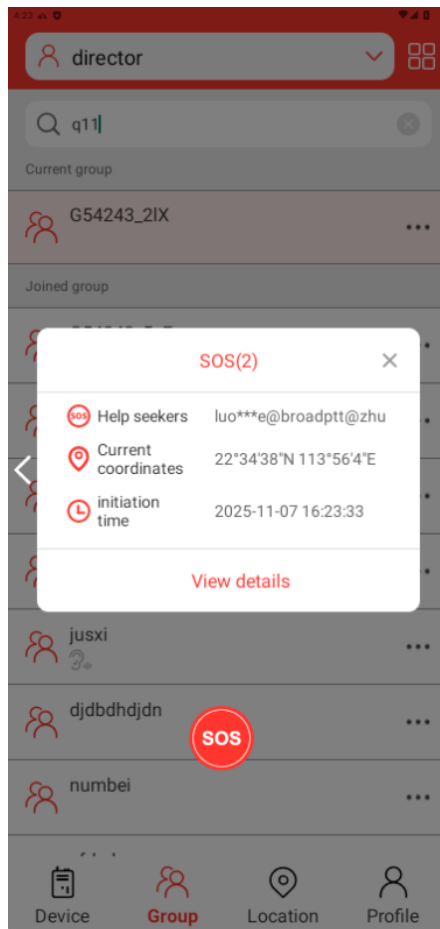
- a. When an SOS distress call is received, the emergency contact will receive a mandatory SOS distress call.



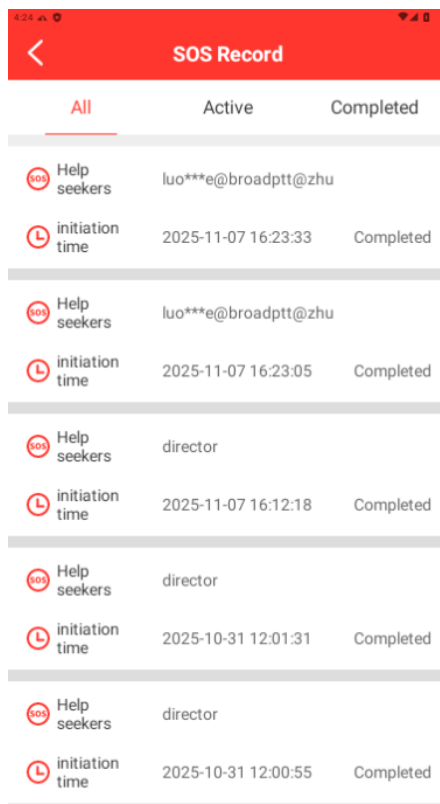
- b. Click to answer and establish a voice call with the caller to understand the specific situation.



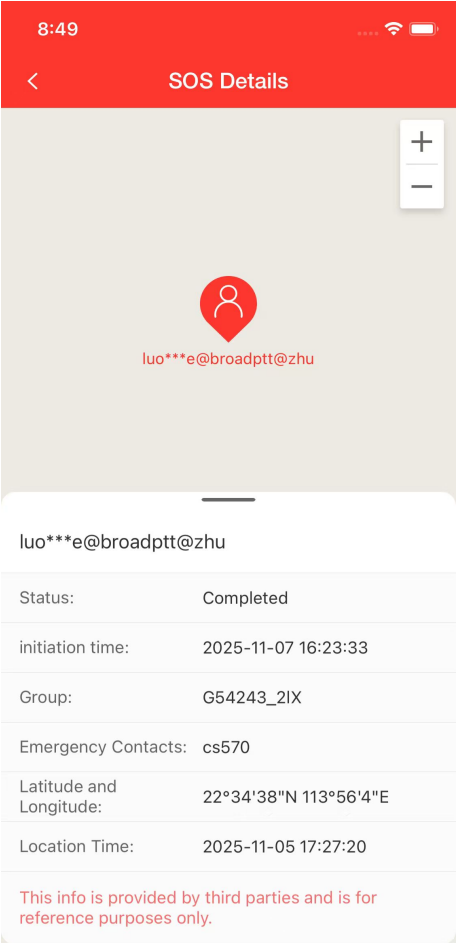
- c. Emergency contacts or groups will receive a distress alert containing the precise location.



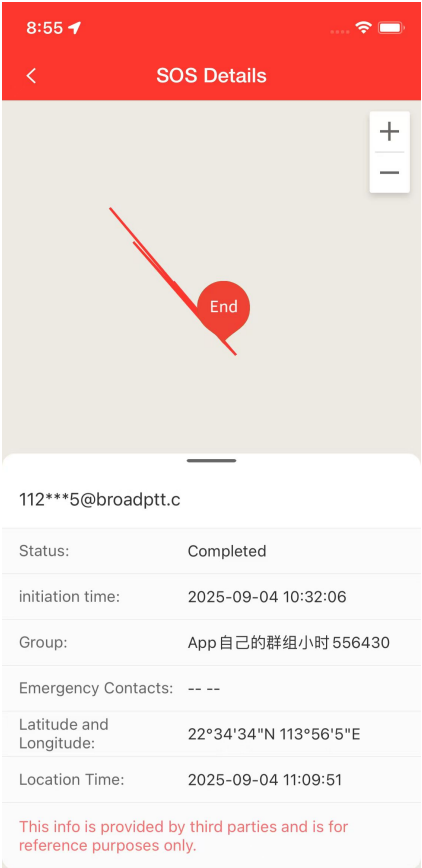
- d. Click the notification message to automatically jump to the SOS Help Details page within the App.



- e. On the details page, you can see the real-time and precise location of the person in need on the map.



f. After the call ends, the SOS details page can display the trajectory during the help-seeking period.



Use Quick Voice Call

Usage Scenarios

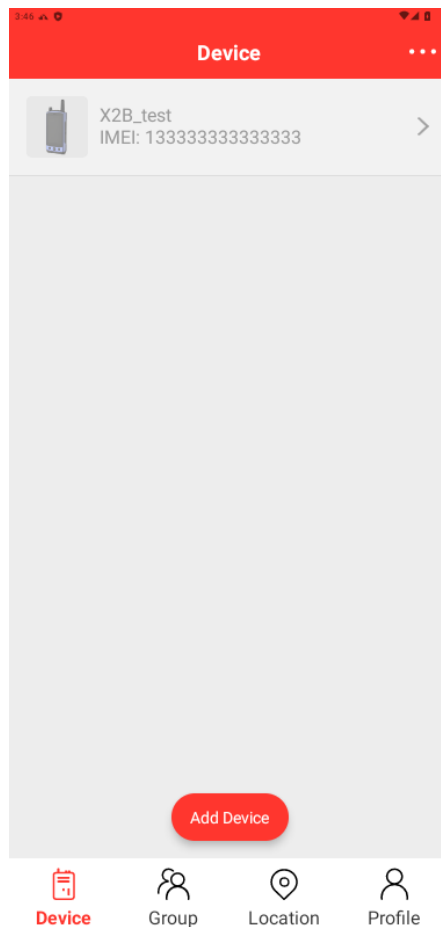
One-click quick initiation of calls with specific contacts is required to save operation time

Preparation

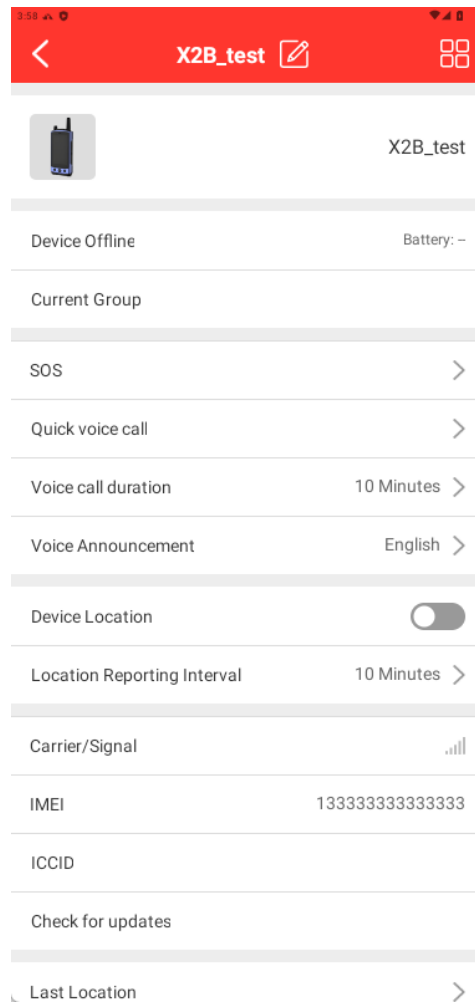
- has set up quick contacts in the App
- Target contact is online
- App has been granted microphone permission

Operation Steps

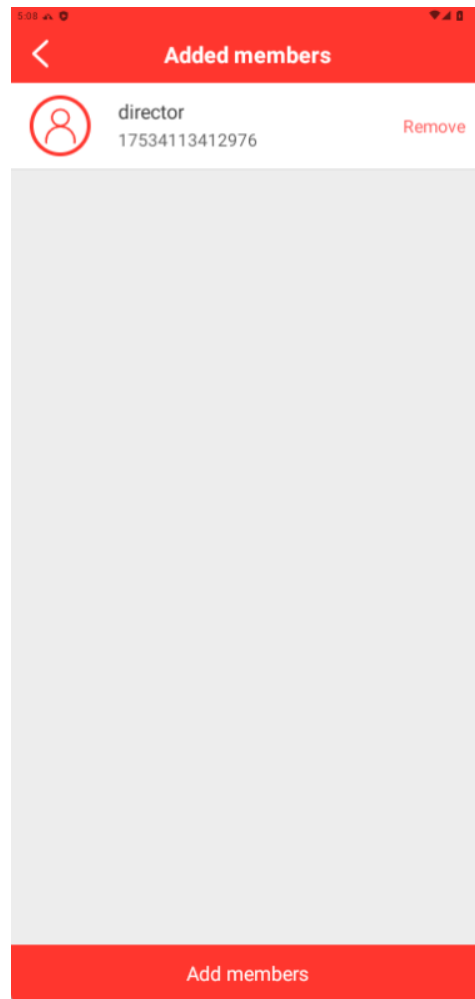
- Enter the "Devices" tab, select the device to be configured, and enter the "Device Details" page.



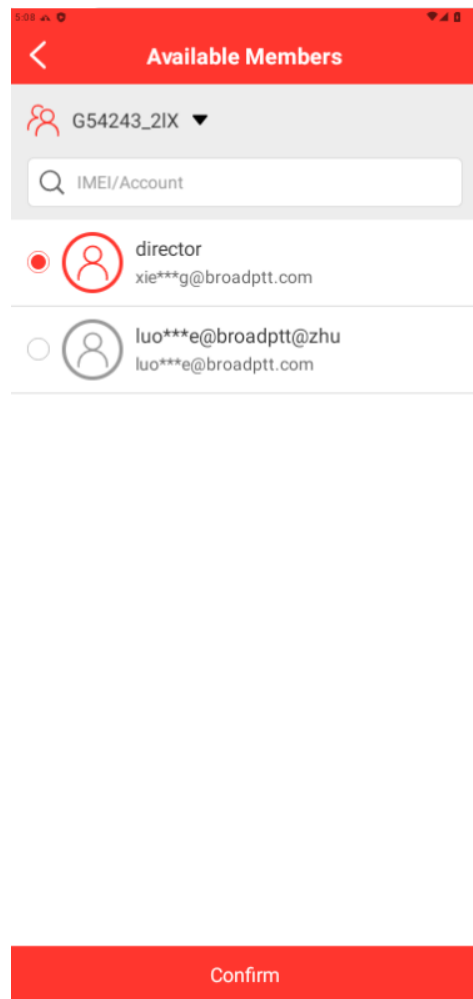
- Click "Quick Voice Call" to view the selected members.



- c. Click "Add Member" to enter the member selection interface.



- d. You can choose to add up to 4 members from the group.



- e. After the setup is completed, the device can press the "x" key to initiate a quick voice call.

Manage voice call duration

Usage Scenarios

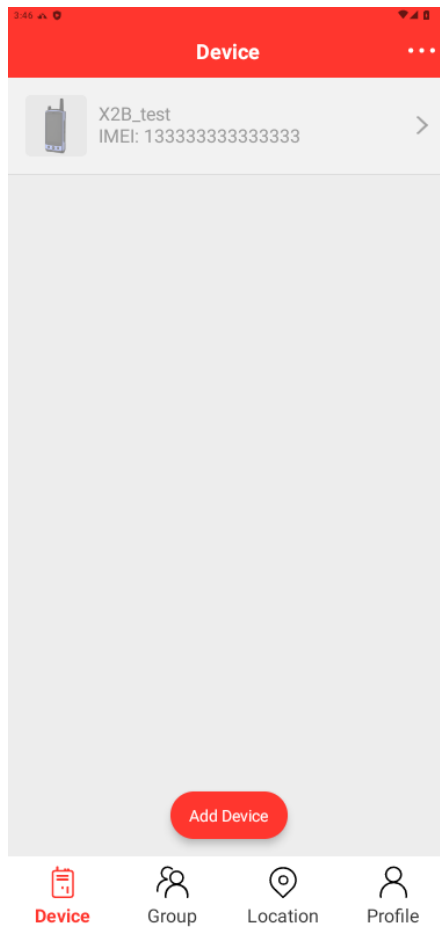
Check or learn about the duration limit of voice calls

Preparation

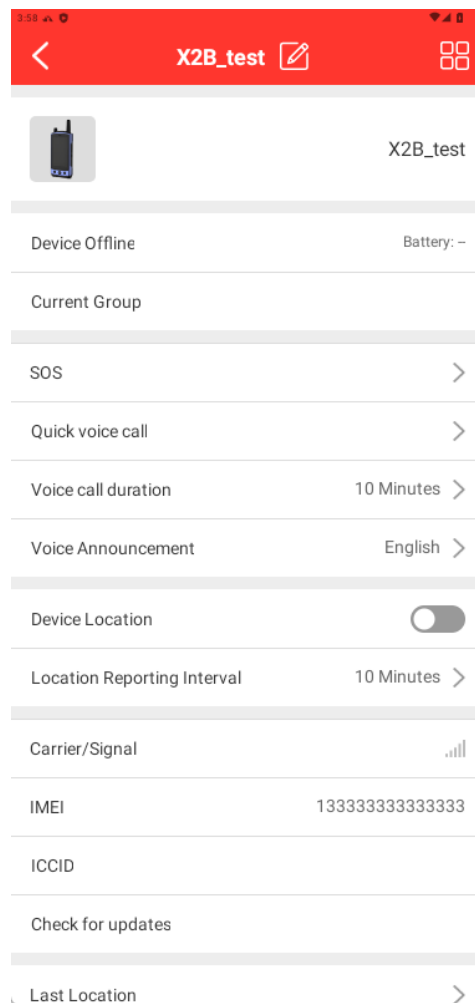
- You have successfully logged in to the App
- The account has call permission, and the brand supports this permission
- Network connection is normal

Device Setup Method

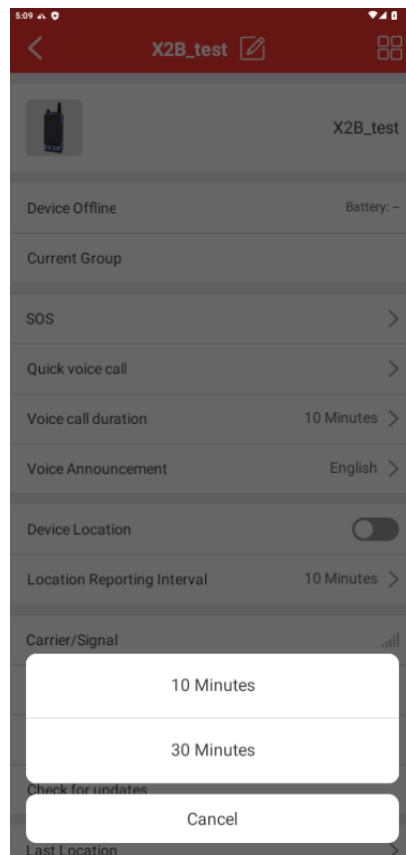
- a. Enter the "Device" tab, select the device to be configured, and enter the "Device Details" page.



b. Find and click the "Voice Call Duration" option.



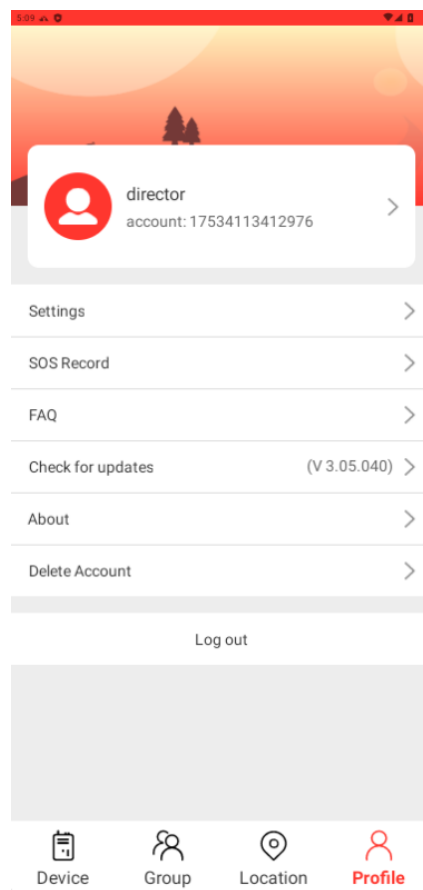
- c. The default is 10 minutes, and you can choose "10 minutes" or "30 minutes".



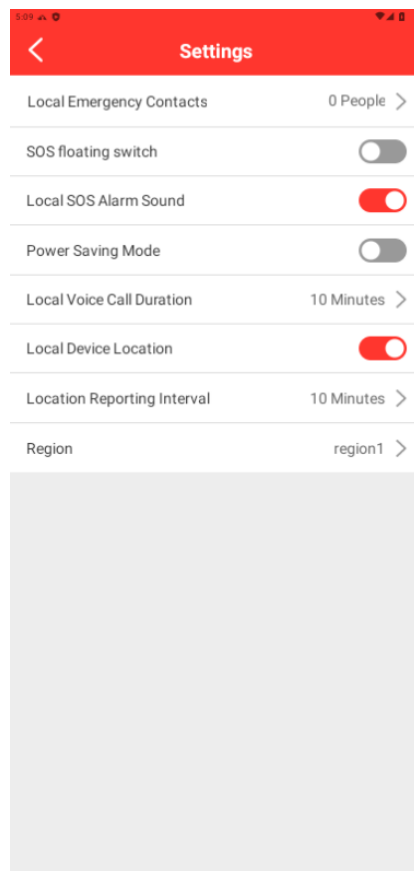
- d. When set to 30 minutes, the duration of this voice call is 30 minutes when the device acts as the initiator.

APP Setup Method

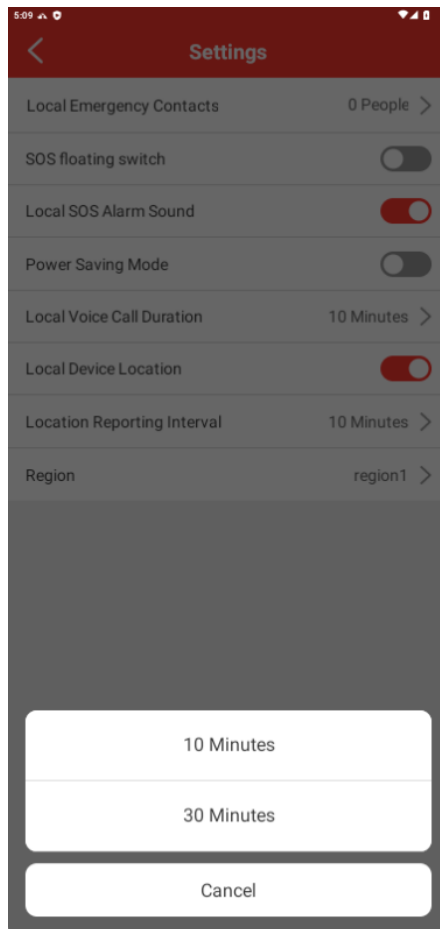
- a. Enter the "My" tab, select "Settings", and enter the "Settings" page.



b. Find and click the "Voice Call Duration" option.



c. The default is 10 minutes, and you can choose "10 minutes" or "30 minutes".



Set the device's broadcast language

Usage Scenarios

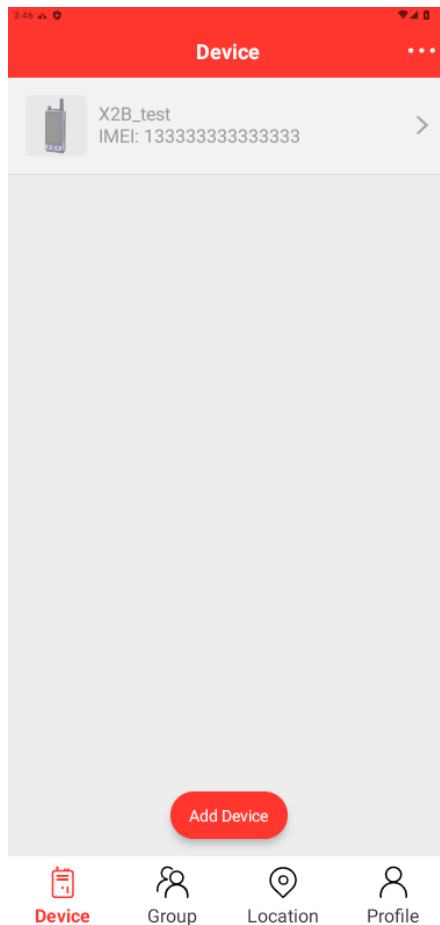
Change the language of device voice prompts (such as power-on prompt, low battery alarm)

Preparation

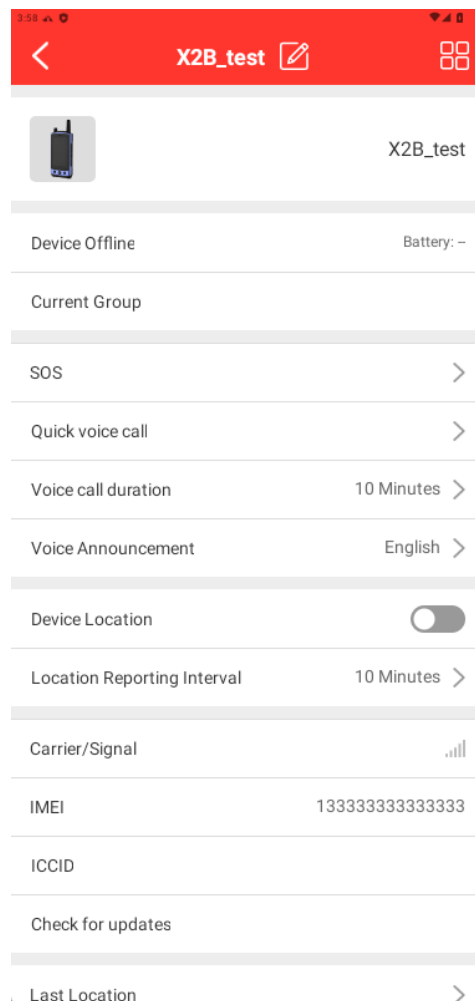
- Device is bound and online
- The device supports multi-language voice broadcast function

Operation Steps

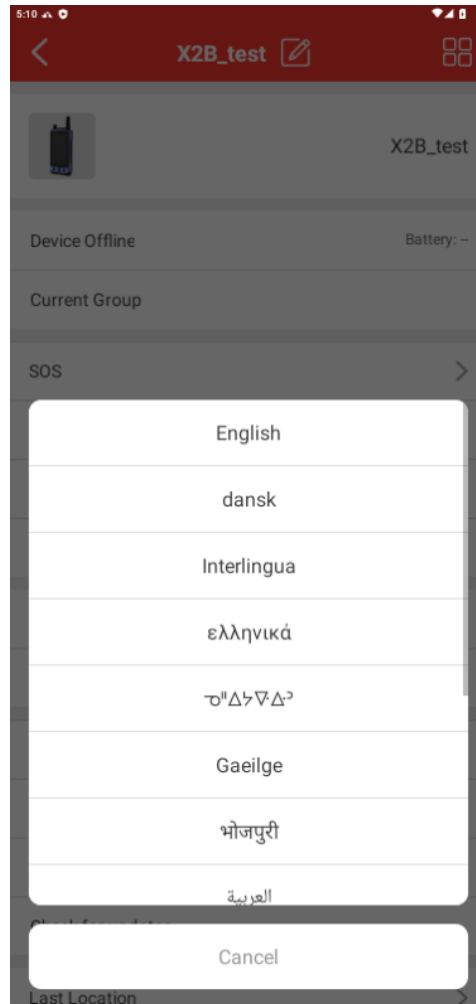
- a. Enter the "Devices" tab, select the device to be configured, and enter the "Device Details" page.



b. Find and click the "Voice Announcement Language" option.



- c.
- d. Select the desired device language from the pop-up window.



- e. After the settings are completed, the device downloads the latest language pack from the cloud. After the update and restart, the device's broadcast language changes to the newly set language.

Text Message Announcement Switch

Usage Scenarios

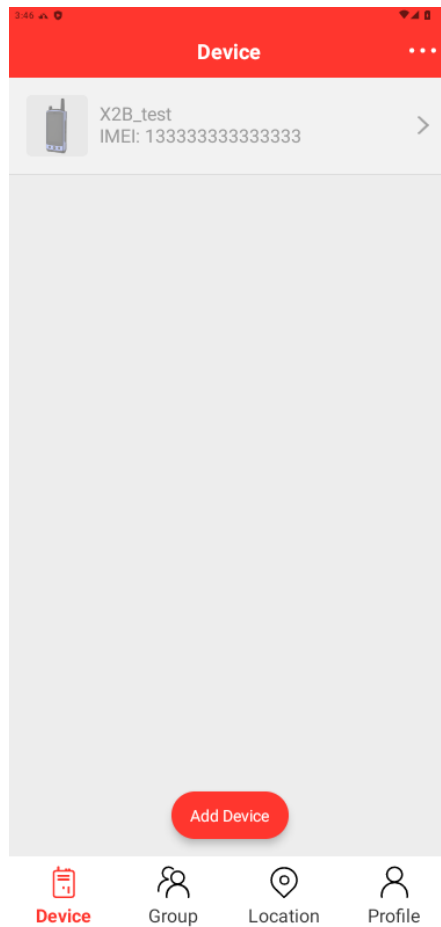
- Some users do not need text message announcements

Preparation

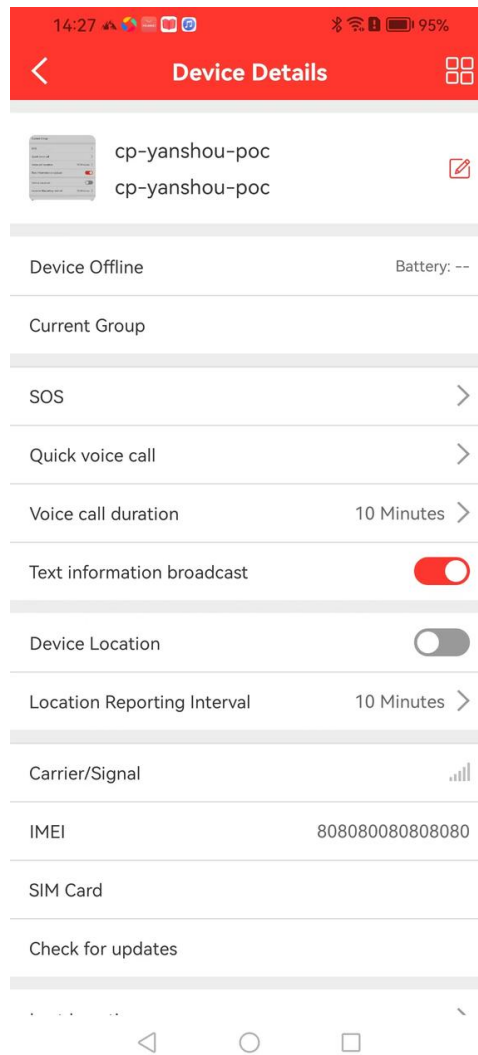
- Log in to the APP account and bind the device

Operation Steps

- a. Enter the "Device" tab, select a device, and enter the "Device Details" page.



- b. Click the text message switch. After turning it off, this device will no longer receive text messages



Set the position switch and reporting frequency

Usage Scenarios

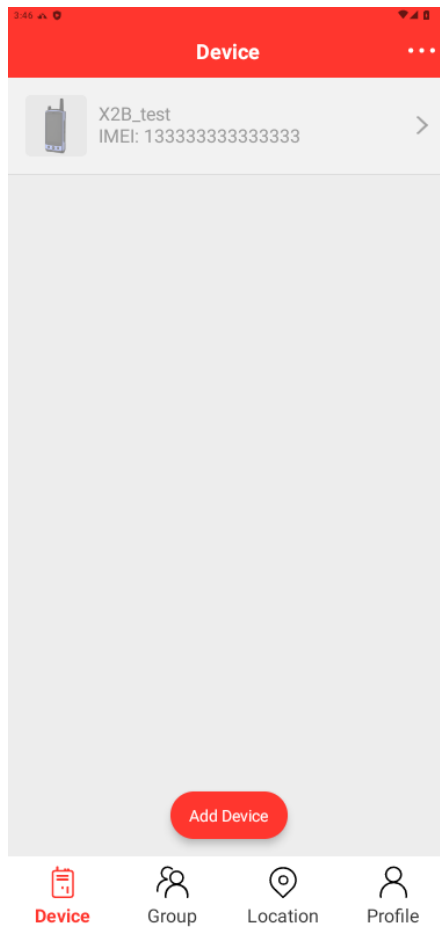
- Share location information with other specified users or groups
- View the location trajectory of a device
- Adjust the frequency of device location reporting to balance positioning accuracy and power consumption

Preparation

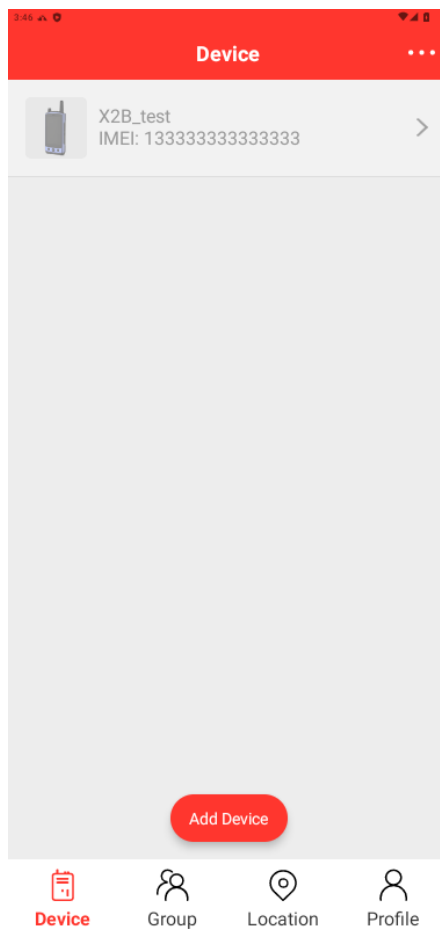
- Device is bound and online
- You have administrative privileges for this device

Device Setup Method

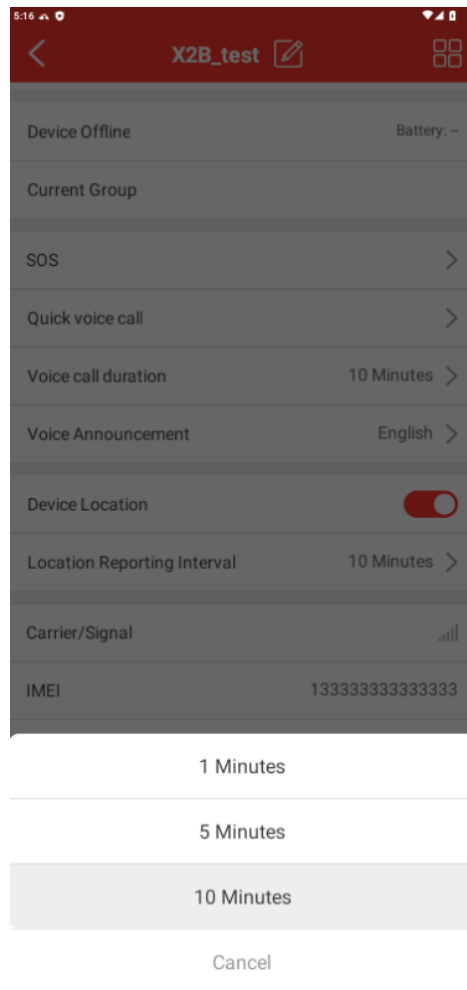
- a. Enter the "Devices" tab, select the device for which you need to set location sharing, and enter the "Device Details" page.



b. Find and click "Location Sharing" to turn location sharing on or off.

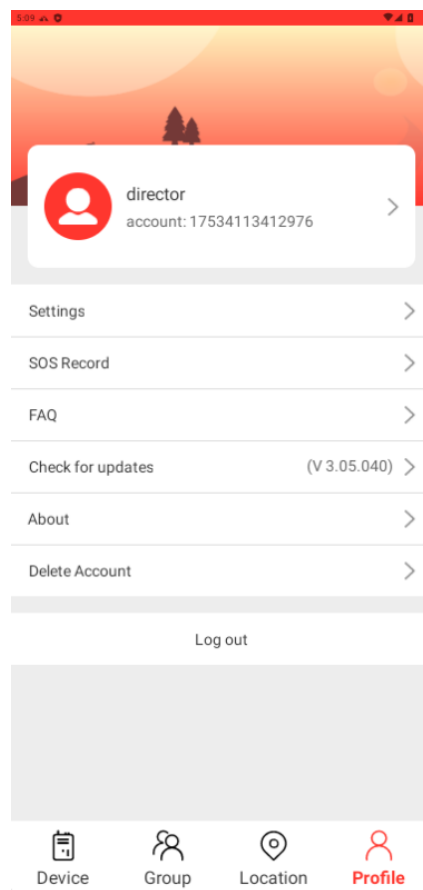


c. Find and click "Location Reporting Interval" to set the location reporting interval.

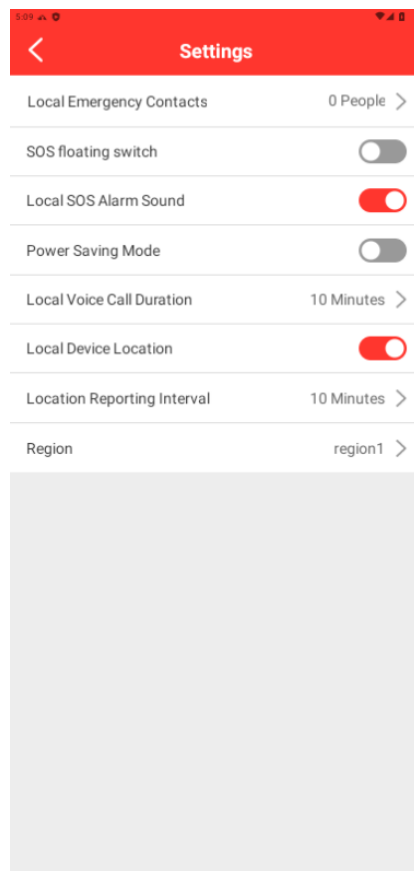


APP Setup Method

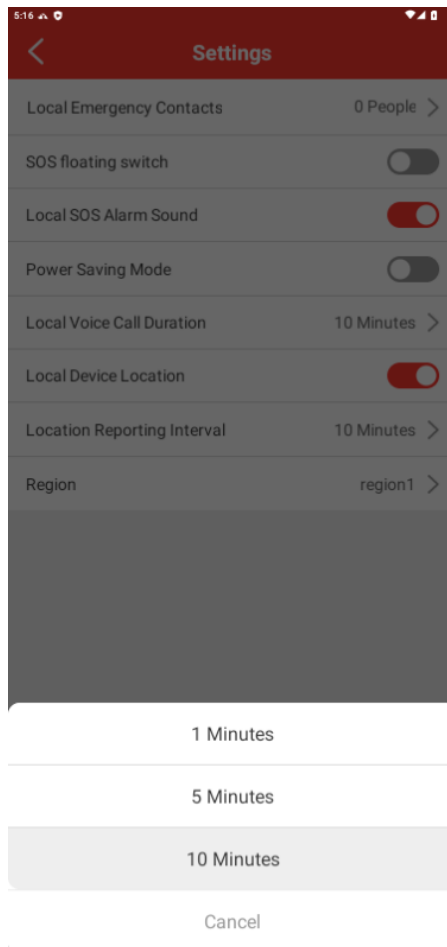
- a. Enter the "My" tab, select "Settings", and enter the "Settings" page.



b. Find and click "Location Sharing" to turn location sharing on or off.



c. Find and click "Location Reporting Interval" to set the location reporting interval.



View device location

This section describes how to view the real-time location information of the device.

Usage Scenarios

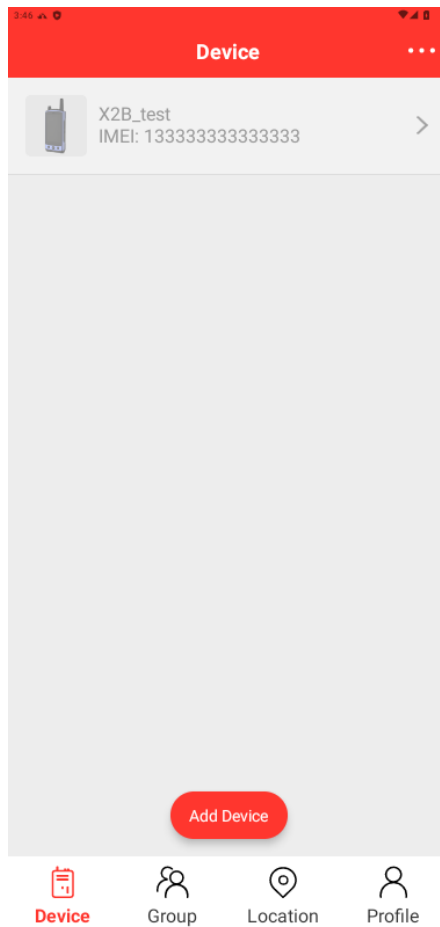
- Track the device's location in real time.

Preparation

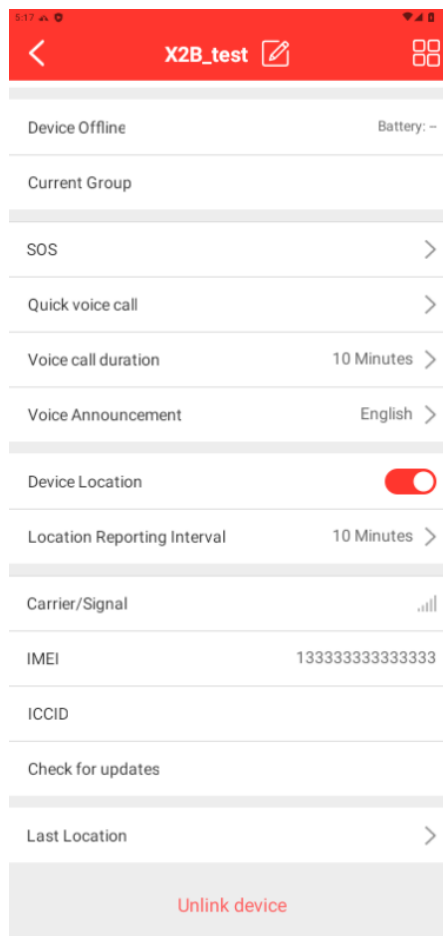
- The device is bound, online, and the GPS function is normal.
- The device has successfully reported its location information.

Method 1: View through the "Device" entry

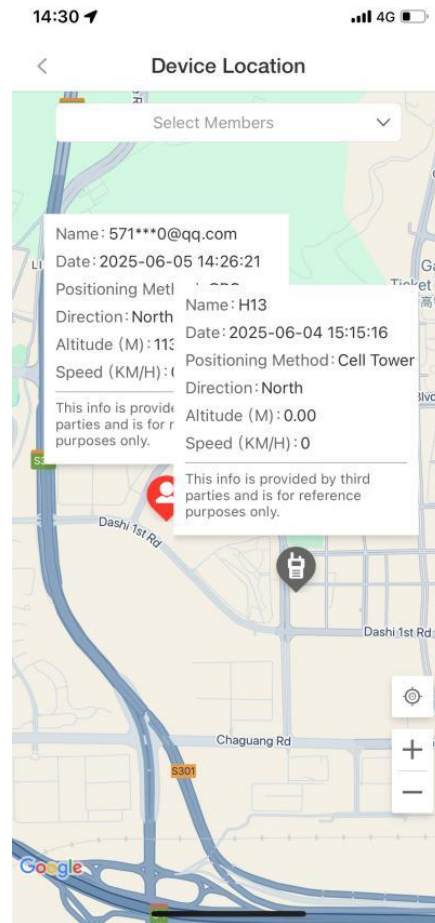
- Enter the "Device" tab and select the specified device



b. Enter the "Device Details" page.

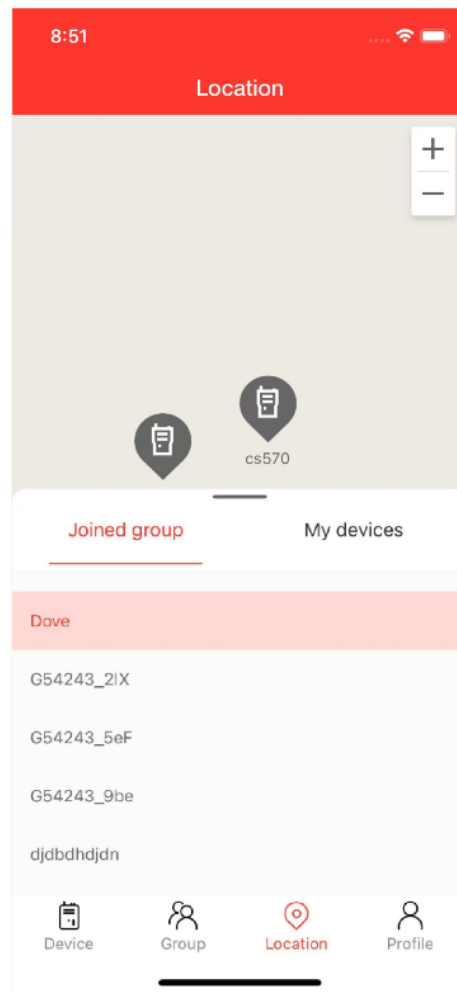


- c. Click "Last Location", and the App will jump to the "Map" page, focusing on and displaying the device's location on the map.

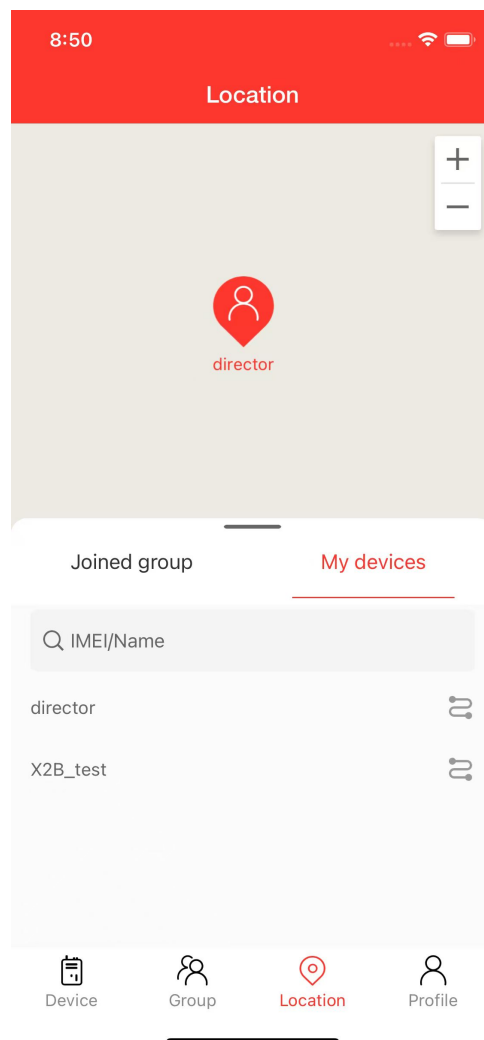


Method 2: View via the location entry

- a. Enter the "Location" tab



- b. Select a device within a group to view its location/Select a device within "My Devices" to view its location



Help the device update its version

This section describes how to check for and install the latest firmware version for the device.

Usage Scenarios

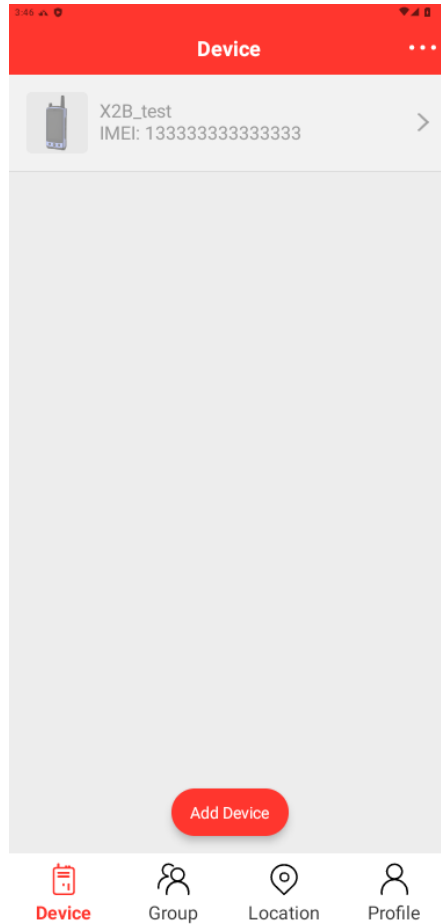
- Received a firmware update notification pushed by the system, used to fix vulnerabilities or add new features.
- Manually check if the device firmware is the latest version to ensure optimal performance.

Preparation

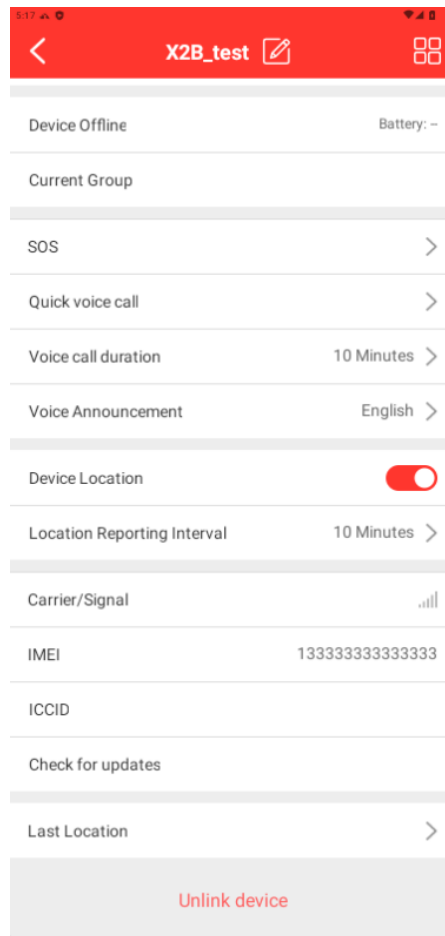
- The device has sufficient battery power (it is recommended to be above 50%).
- The device is already bound and online.
- Mobile network connection is stable (Wi-Fi environment is better).

Operation Steps

- a. Enter the "Device" tab, select the device to be upgraded, and enter the "Device Details" page.



- b. Find and click the "Check for Updates" option.



- c. If an update is available, the App will prompt you to download it. Click "Update Now".
- d. The device will automatically restart and complete the update.

Set up the self-built group function of the device

Usage Scenarios

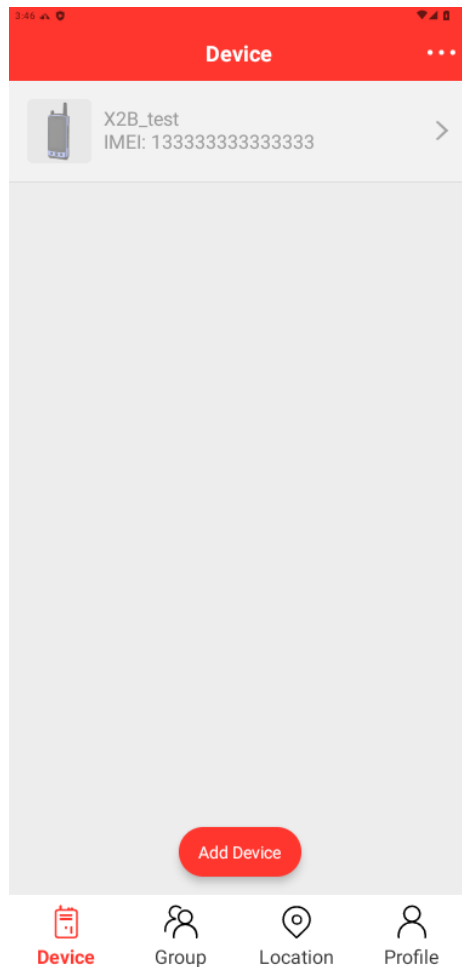
- It is necessary to control whether the device has the permission to independently create and join groups
- Restrict the group management capabilities of specific devices to maintain the standardization of the communication environment
- Temporarily open the permission to create groups for devices to meet the needs of specific tasks

Preparation

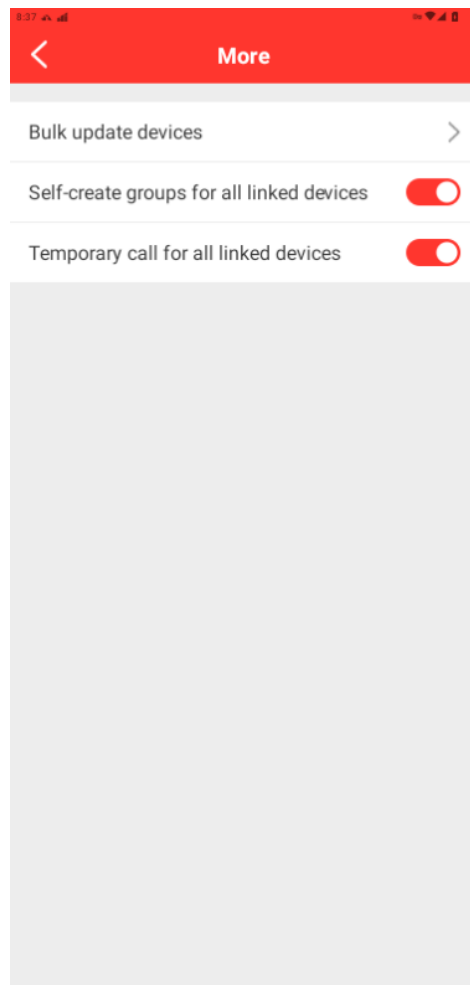
- Device is activated and online

Operation Steps

- a. Enter the "Device" tab



b. Click the More icon “...” in the upper right corner of the device



- c. Find the "All Bound Devices Self-Built Group Function" option
- d. Click the switch button to set the on or off state:
 - On: The device can create new groups and join other groups
 - Off: The device cannot create a group or join a new group

Set up temporary call function

Usage Scenarios

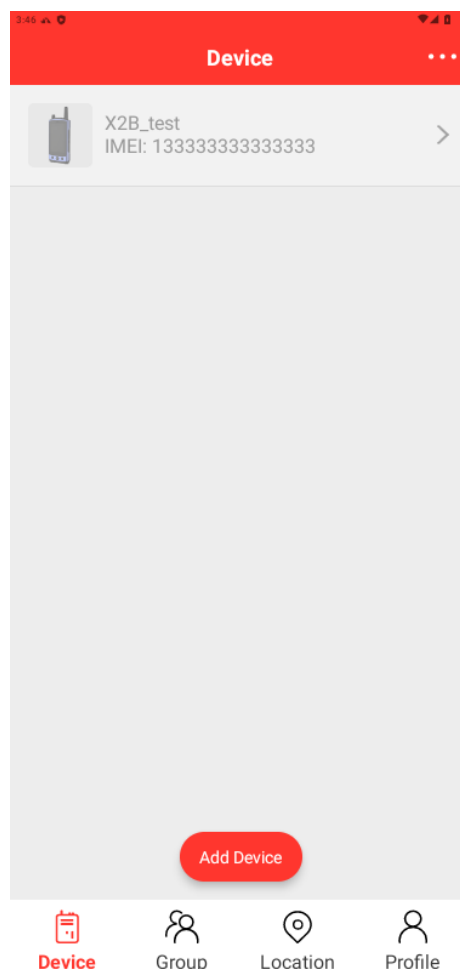
- Controls whether the device is allowed to initiate temporary call communication
- Restrict non-essential temporary calls to keep the channel tidy
- Open temporary call permissions in specific scenarios to meet emergency communication needs

Preparation

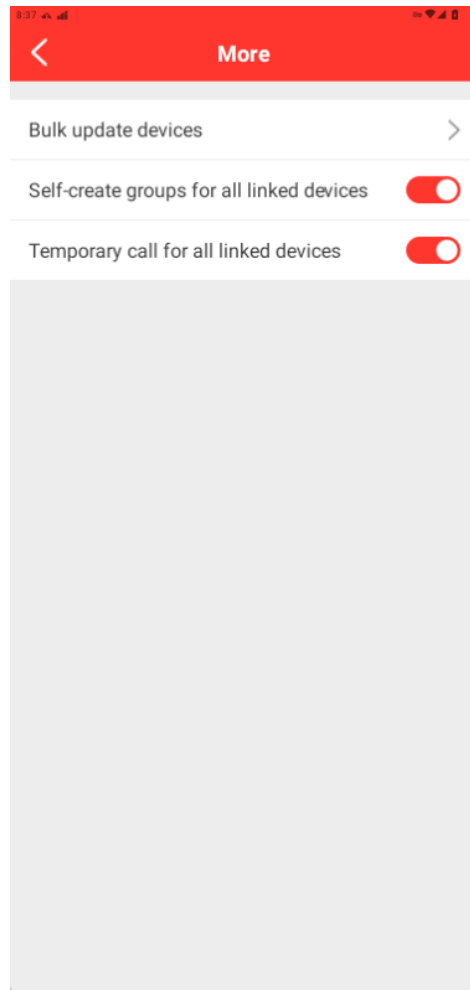
- Device is activated and online

Operation Steps

- a. Enter the "Device" tab



- b. Click the More icon “...” in the upper right corner of the device



- c. Find the "All Bound Devices Temporary Call Function" option
- d. Click the switch button to set the on or off state:
- On: The device can initiate a temporary call
 - Off: The device cannot initiate a temporary call

View all groups of the bound device

Usage Scenarios

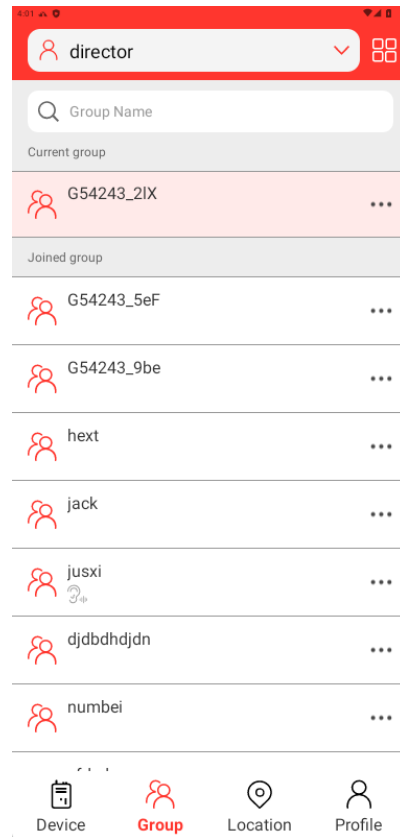
- Need to view the list of all groups that a device has currently joined

Preparation

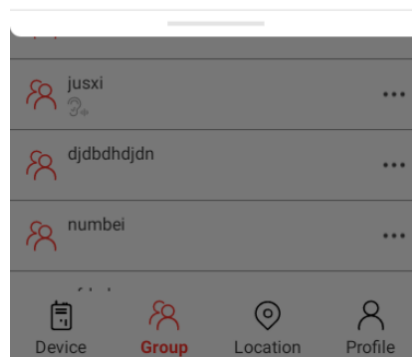
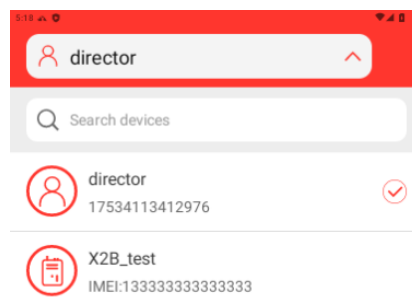
- The device has been bound to your account
- The device is in an online state
- Network connection is normal

Operation Steps

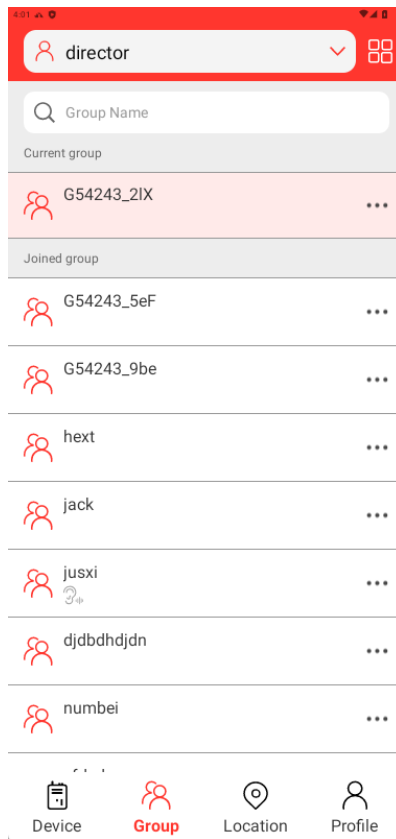
1. Enter the App, click on the "Groups" tab at the bottom



2. In the device selector above the group list page, select the target device you need to view



3. The system automatically refreshes the group list, displaying all groups currently joined by the device



4. Swipe to view all group information to which the device belongs

APP users create a new group

This section describes how to create a new group as an APP, with the APP user acting as the group owner.

Usage Scenarios

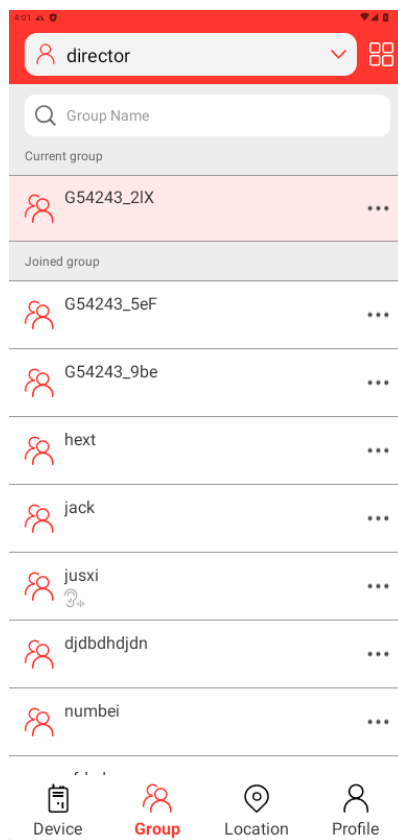
- APP users independently manage a group

Preparation

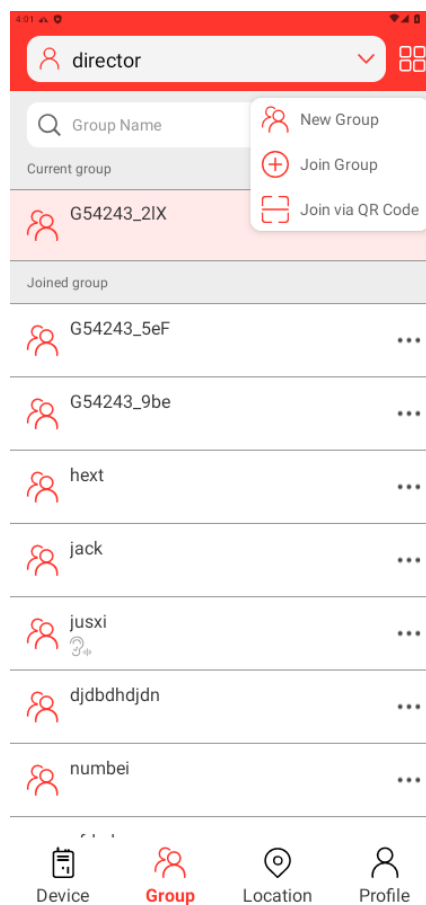
- Your APP account is online.

Operation Steps

- a. Enter the "Groups" tab and select APP users.

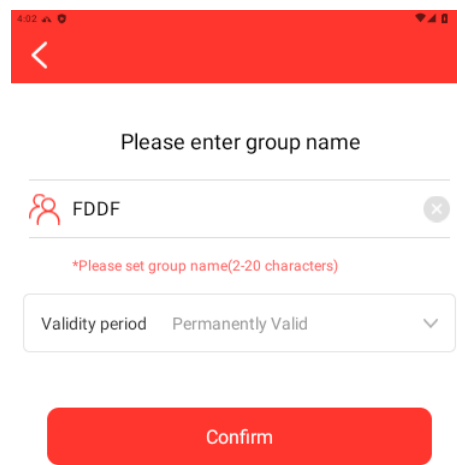


b. Click the "More" icon in the upper right corner.



c. Select "New Group".

d. Set group information (name, validity period, etc.).



- e. Click "OK". The group will be created, and the APP will become the group owner.

APP user joins a group

This section describes how to enable an app user to join an existing group.

Usage Scenarios

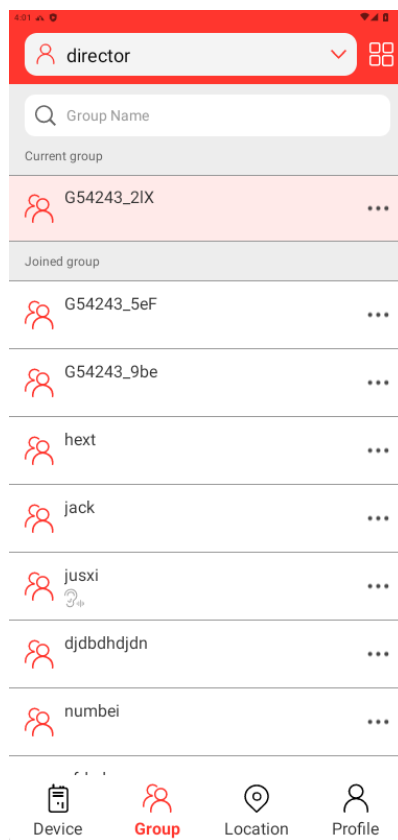
- It is necessary to have an APP user join a group of a certain team to receive instructions or report their location.
- Add APP users to an existing work group.

Preparation

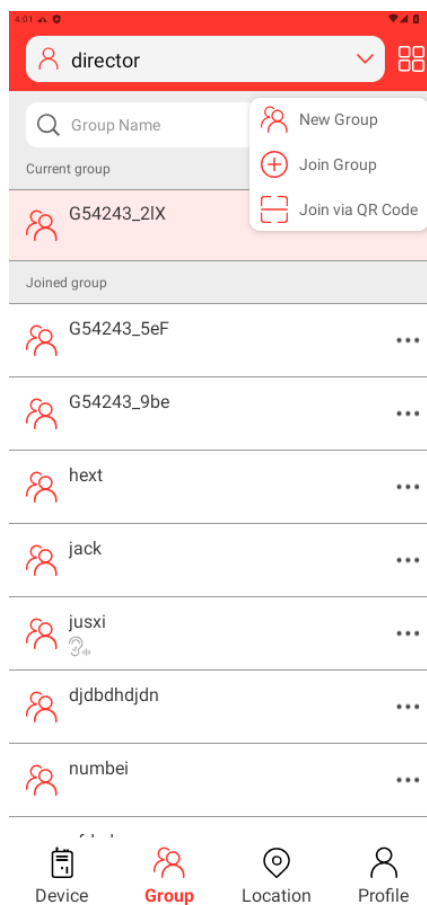
- Device is already bound.
- You have a valid target group code.

Operation Steps

- a. Enter the "Groups" tab and select APP users.

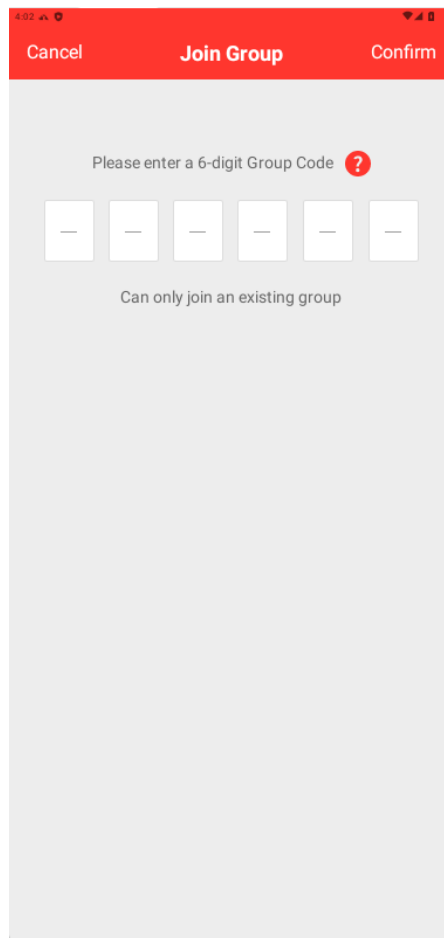


b. Click the "More" icon in the upper right corner.



c. Select "Join Group".

d. Enter a valid "Group Code".



- e. Click "OK". The APP user will join the target group as a member.

APP users scan the QR code to join the group

This section describes how to enable an app user to scan a QR code and join an existing group.

Usage Scenarios

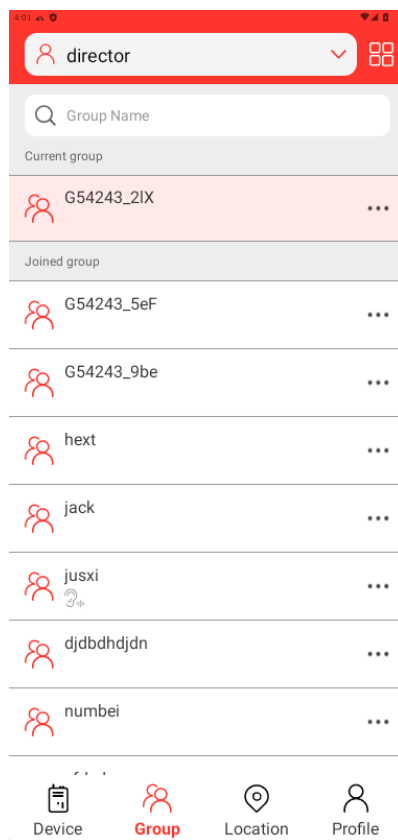
- It is necessary to have an APP user join a group of a certain team to receive instructions or report their location.

Preparation

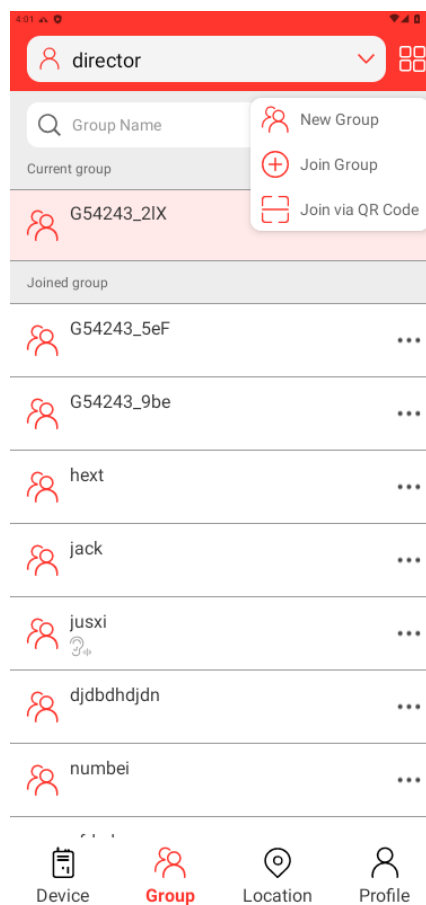
- You have a valid target group QR code.

Operation Steps

- a. Enter the "Groups" tab and select APP users at the top.

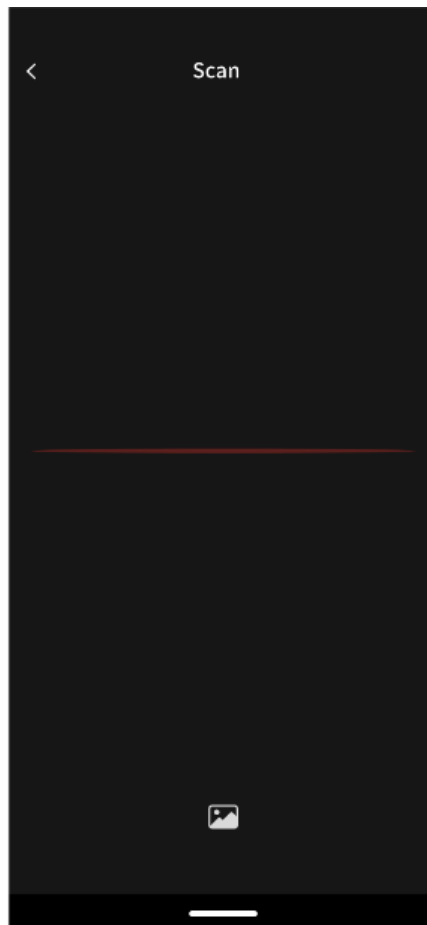


b. Click the "More" icon in the upper right corner.



c. Select "Scan QR Code to Join Group".

d. Scan a valid "group code".



- e. Click "OK". The APP user will join the target group as a member.

Dissolve Group / Leave Group

Usage Scenarios

- Dissolve Group: As the group owner, you need to permanently dissolve a group that is no longer needed
- Leave a group: As an ordinary member, you need to actively leave a certain group

Preparation

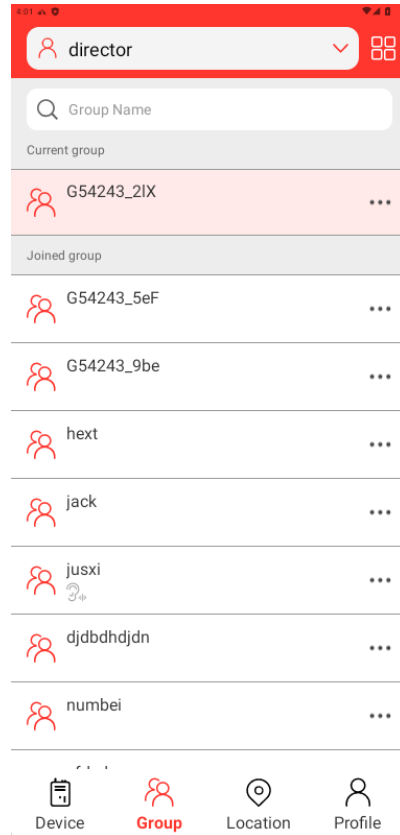
- Dissolve Group:
 - You are the group owner (creator) of this group
 - Confirmed that there is no important data in the group that needs to be saved
 - Group members have been notified (recommended steps)
 - Network connection is normal
- Exit Group:
 - You are a regular member of this group
 - Confirm that you will no longer receive messages from this group after exiting

- Network connection is normal

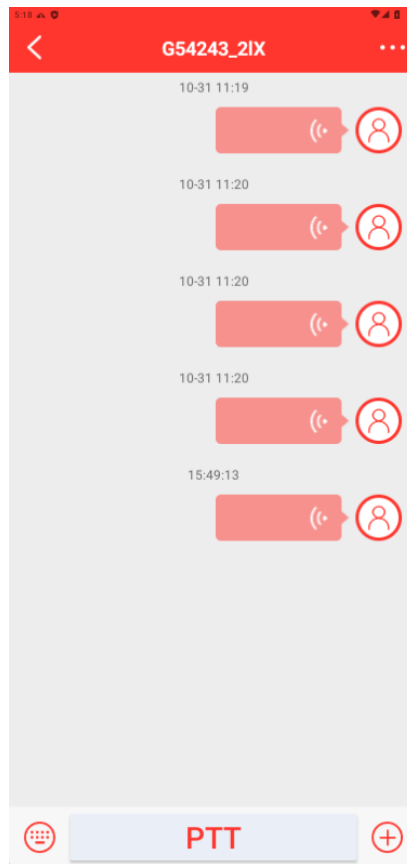
Method 1

Disband the group (only the group owner can operate)

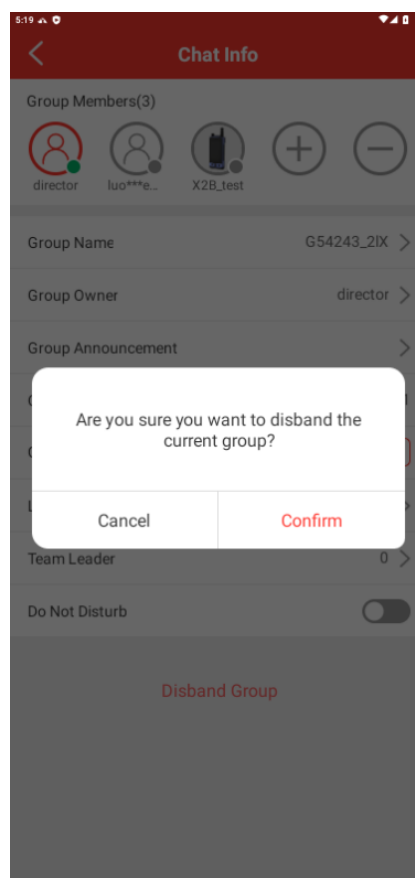
- Enter the "Groups" tab and find the group you need to dissolve



- Click to enter the chat page of this group



- iii. Click the group details icon (three dots) in the upper right corner
- iv. On the group details page, scroll to the bottom and find the "Dissolve Group" option

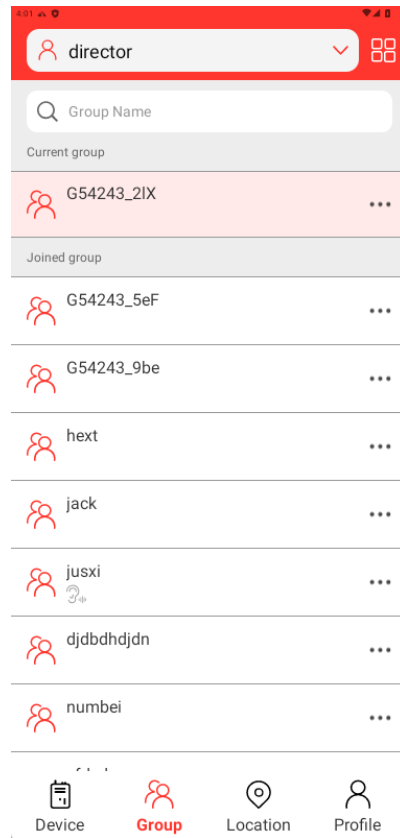


- v. Click "Dissolve Group", and the system will pop up a confirmation dialog box

vi. Click "Confirm" to complete the operation

Exit the group (ordinary member operation)

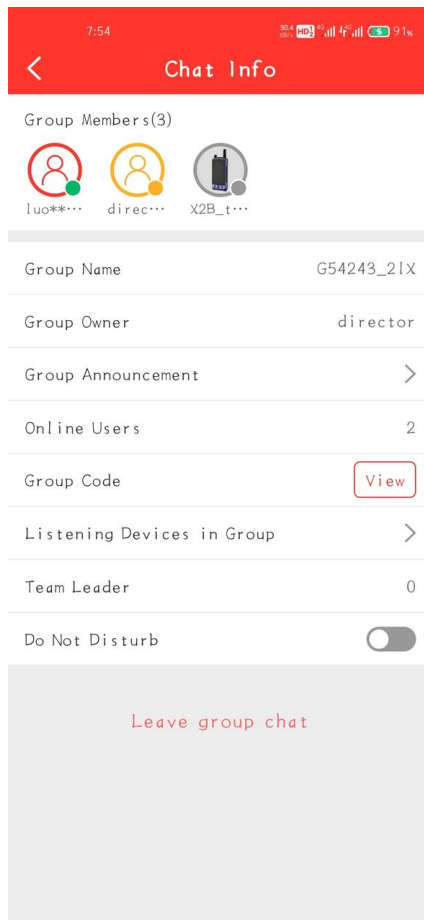
i. Go to the "Groups" tab and find the group you need to leave



ii. Click to enter the chat page of this group

iii. Click the group details icon (three dots) in the upper right corner

iv. On the group details page, scroll to the bottom to find the "Leave Group" option

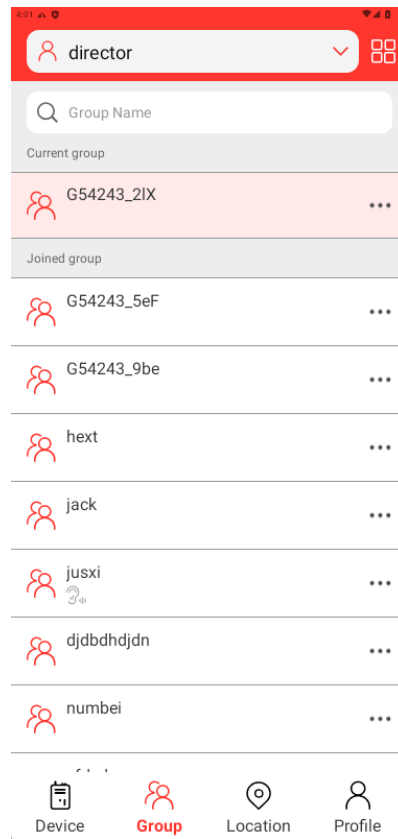


- v. Click "Exit Group", and the system will pop up a confirmation dialog box
- vi. You can exit the group after confirmation.

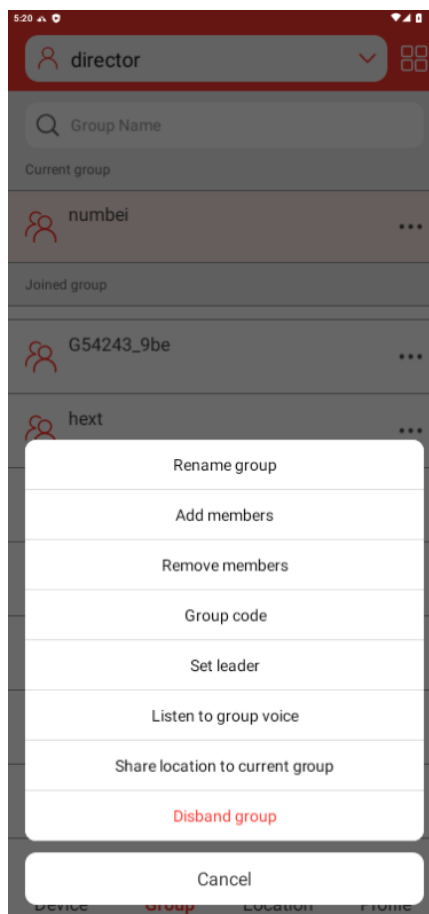
Method 2

Disband the group (only the group owner can operate)

- i. Enter the "Groups" tab and find the group you need to dissolve
- ii. Click the "..." button to the right of the group



iii. Go to the "Disband Group" option

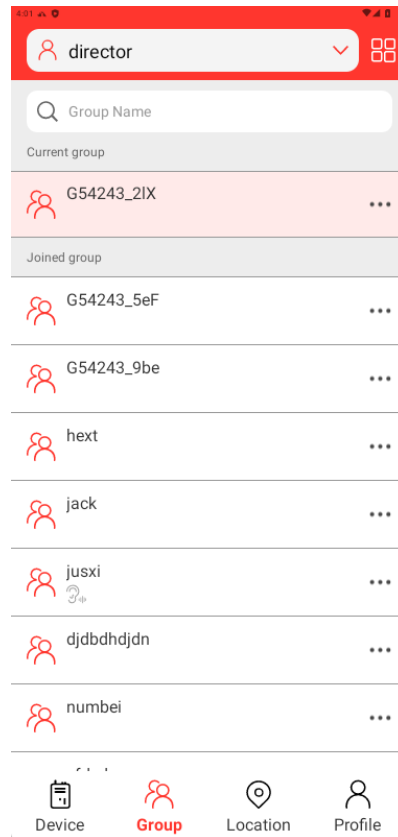


iv. Click "Dissolve Group", and the system will pop up a confirmation dialog box

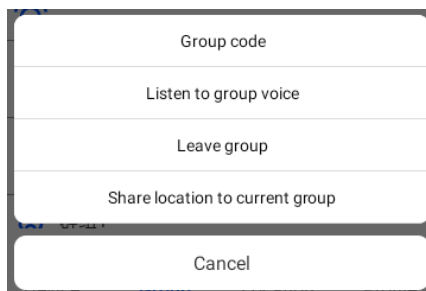
v. Click "Confirm" to complete the operation

Exit the group (ordinary member operation)

- i. Go to the "Groups" tab and find the group you need to leave



- ii. Click the "... " button to the right of the group
- iii. On the group details page, find the "Leave Group" option



- iv. Click "Exit Group" to leave the group

Change Group Owner

Usage Scenarios

- The original group owner needs to transfer group management permissions to other members
- The original group owner is about to leave the team or will no longer be responsible for managing the group

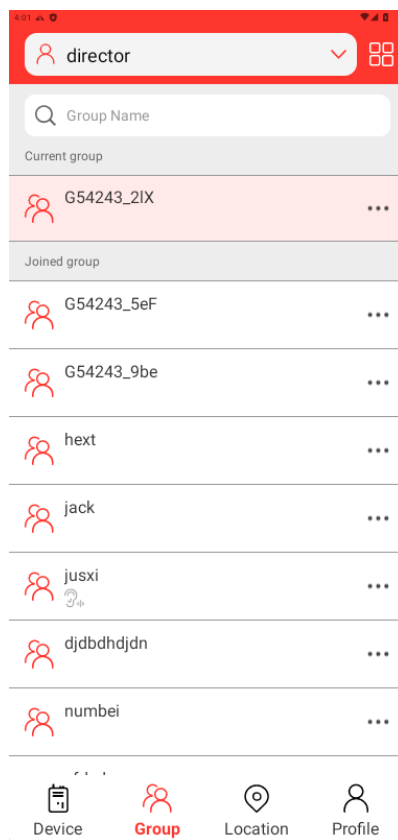
- The group management responsibilities need to be transferred to other suitable members

Preparation

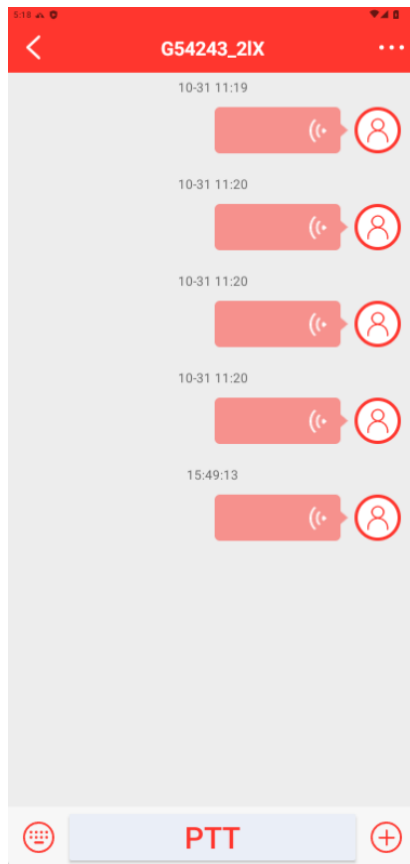
- You are currently the group owner of this group
- There are other active members within the group who can take over
- has communicated with the successor member and confirmed that they are willing to serve as the group leader
- Network connection is normal

Operation Steps

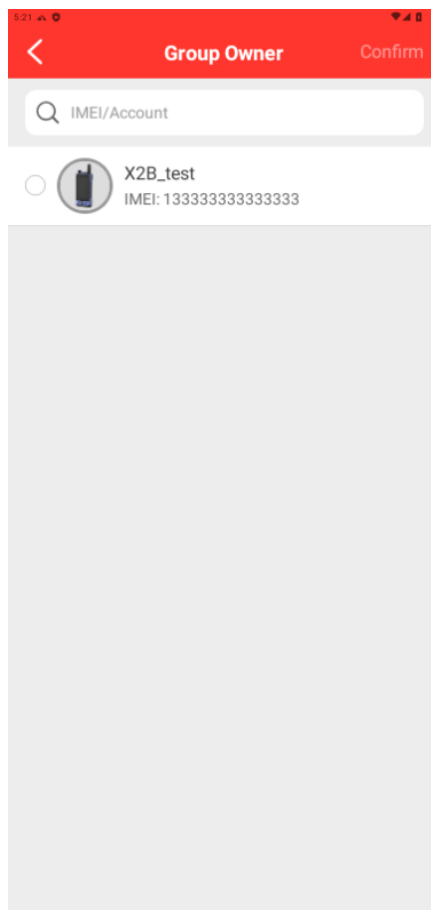
- Enter the group chat interface where the group owner needs to be changed



- Click the Group Details icon (three dots) in the upper-right corner.



- c. On the group details page, click the current group owner information bar



- d. The system will display a list of group members for selection

- e. Select a new group leader successor from the list
- f. Confirm the operation of changing the group owner

Rename Group

Usage Scenarios

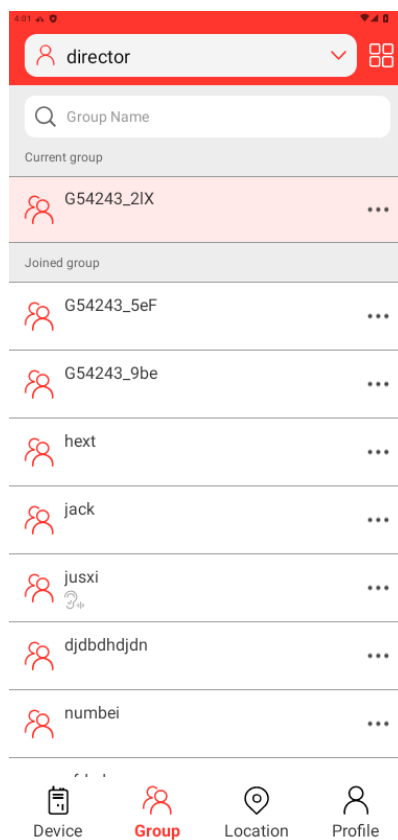
- Group purpose has changed, group name needs to be updated
- Group name input error, needs correction
- Need to more clearly identify group features or teams to which they belong

Preparation

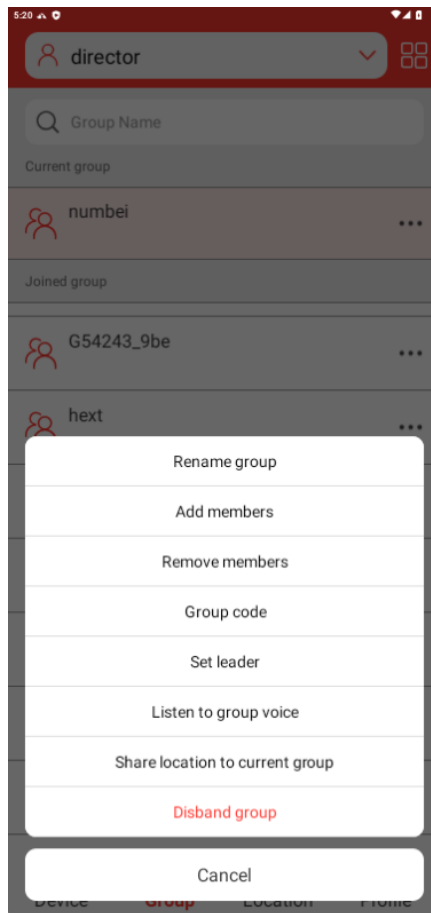
- You are the owner of this group
- New group name has been determined
- Network connection is normal

Method 1: Rename from the group list

- a. Go to the App and click the "Groups" tab at the bottom.

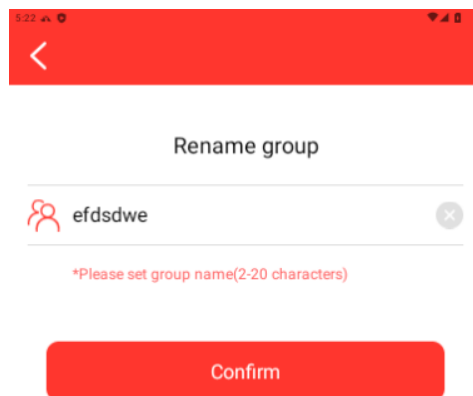


- b. In the group list, find the group that needs to be renamed
- c. Click the "..." button to the right of the group



d. Select the "Rename" option

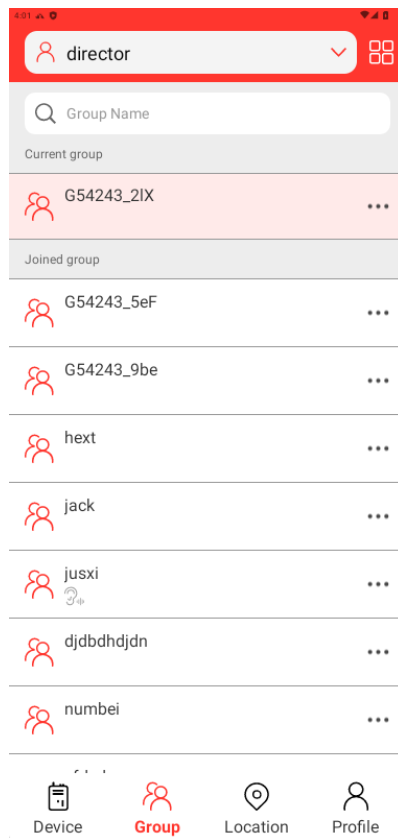
e. Enter a new group name



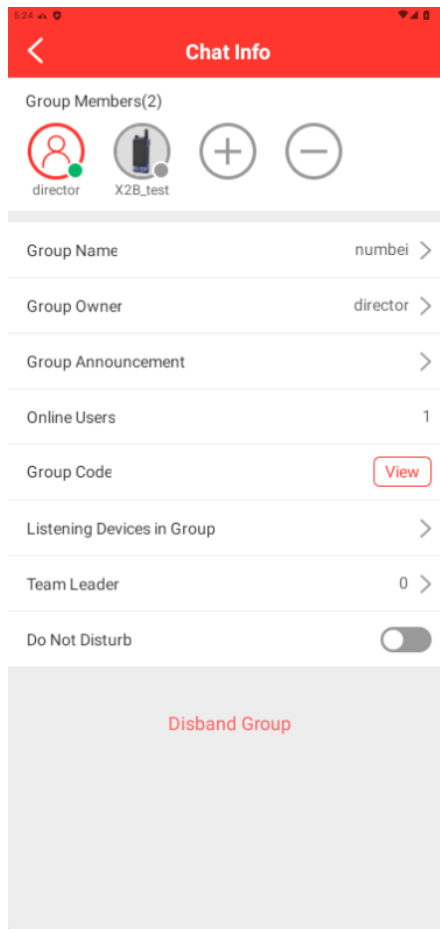
- f. Click "OK" to save

Method 2: Rename via Group Details

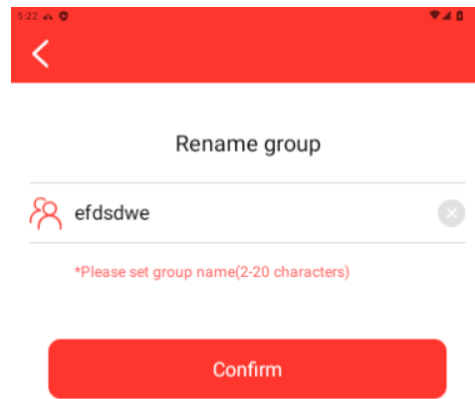
- a. Enter the group chat page that needs to be renamed



- b. Click the Group Details icon (three dots) in the upper-right corner.



- c. Click the "Group Name" option
- d. Enter a new group name



- e. Click "OK" to save

Add group members

Usage Scenarios

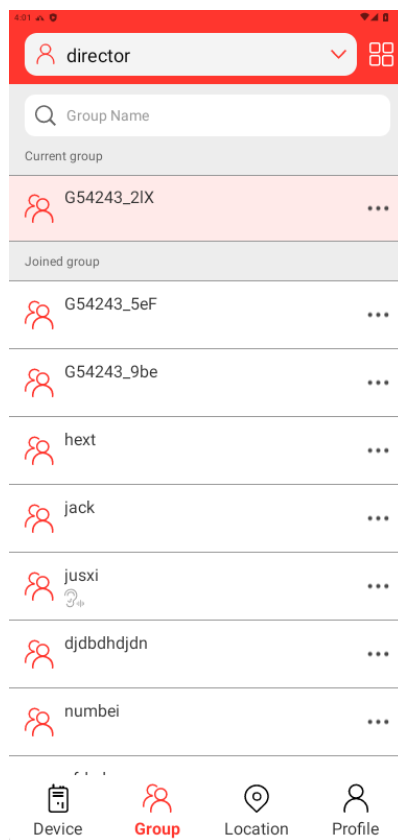
- Invite new members to join an existing group

Preparation

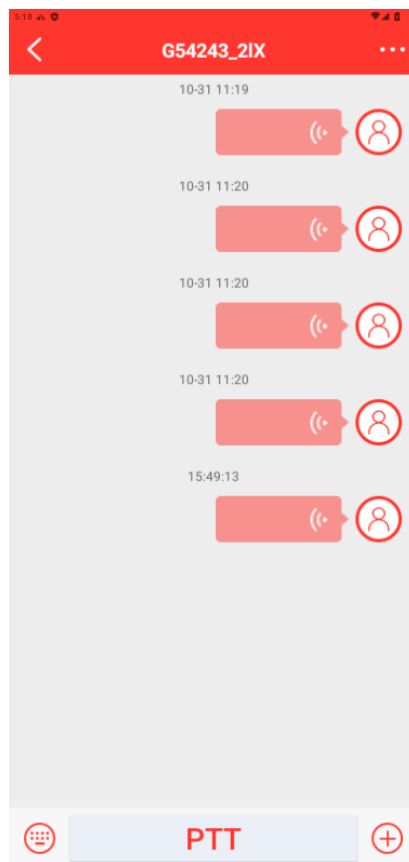
- You are the owner of this group
- Group size has not reached the upper limit
- Network connection is normal

Method 1: Add via the group list

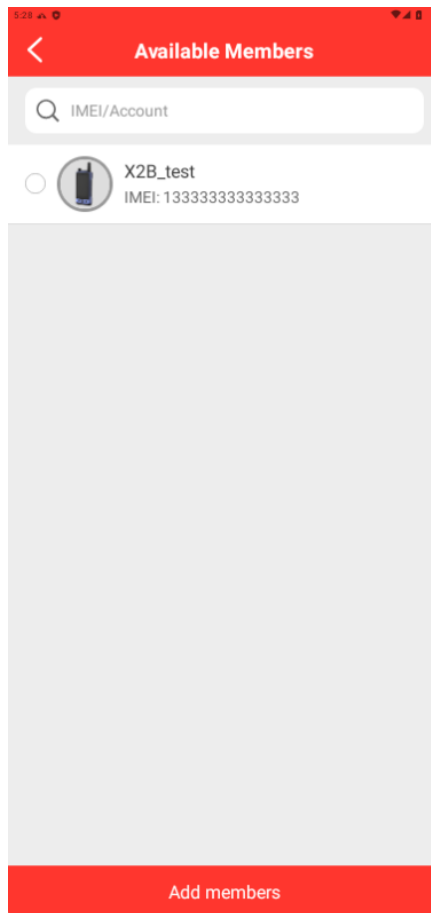
- a. Go to the "Groups" tab



b. Find the target group and click the "..."/>



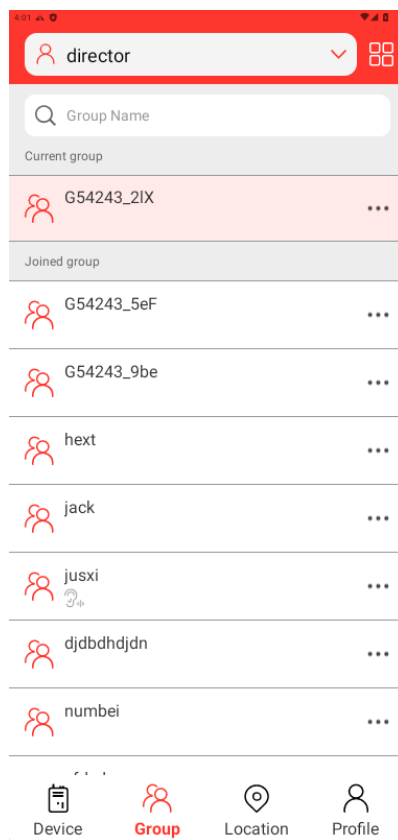
c. Select the "Add Member" option



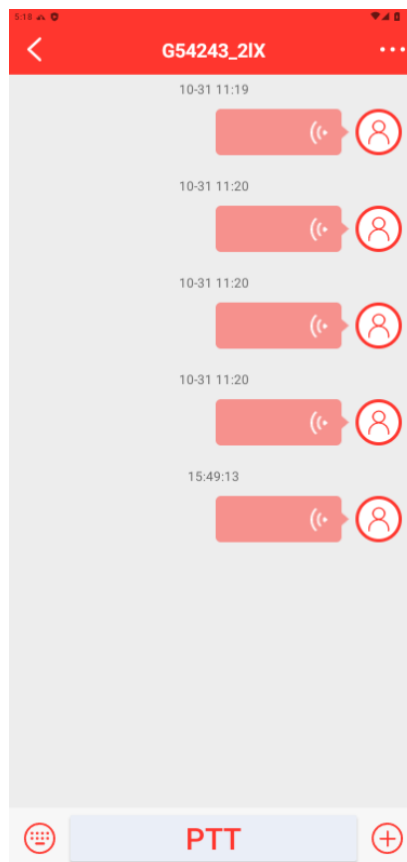
- d. Select members to add
- e. Click "OK" to complete the addition

Method 2: Add via Group Details

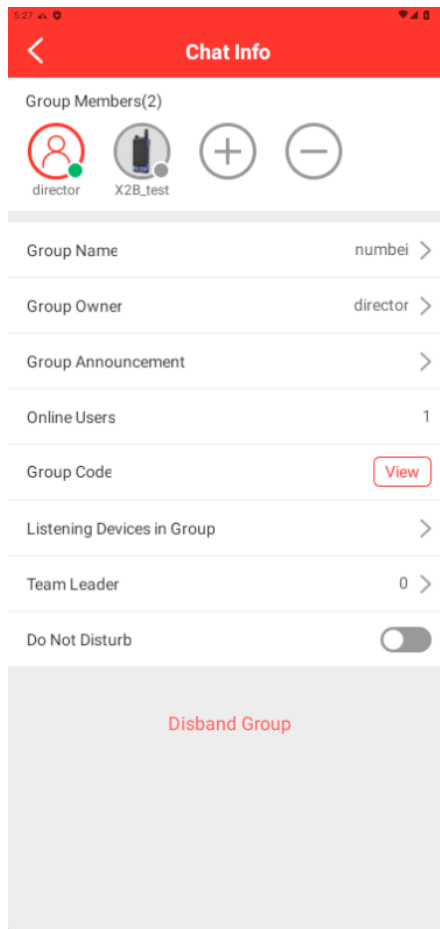
- a. Enter the group chat page



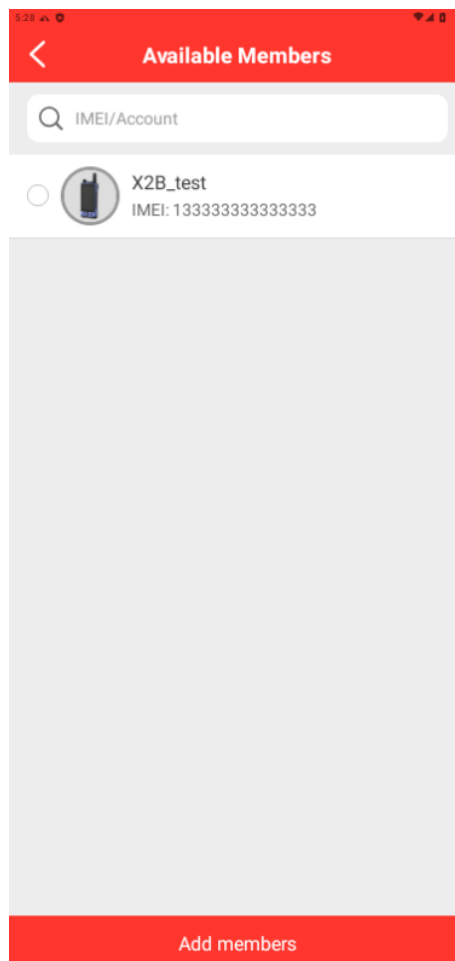
b. Click the group details icon in the upper-right corner



c. Click the "+" button



d. Select members to add



e. Click "Confirm" to complete the addition

Remove group member

Usage Scenarios

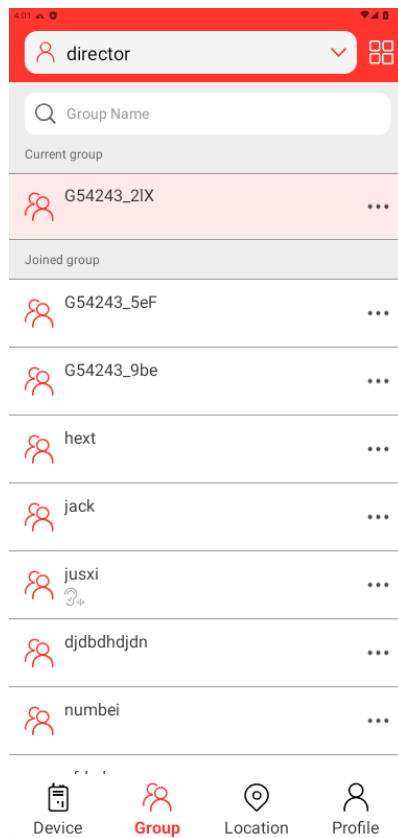
- The member has left the project or team
- Members who violate group rules need to be removed.
- Clean up inactive members

Preparation

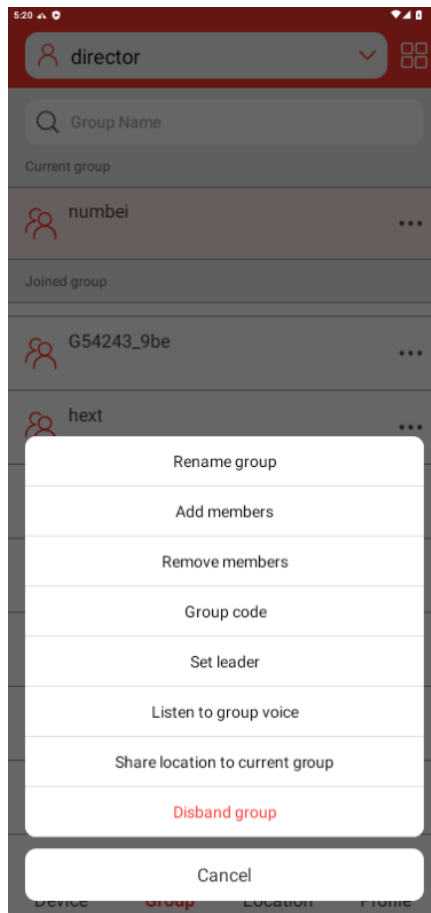
- You are the owner of this group
- List of confirmed members to be removed
- Network connection is normal

Method 1: Remove from the group list

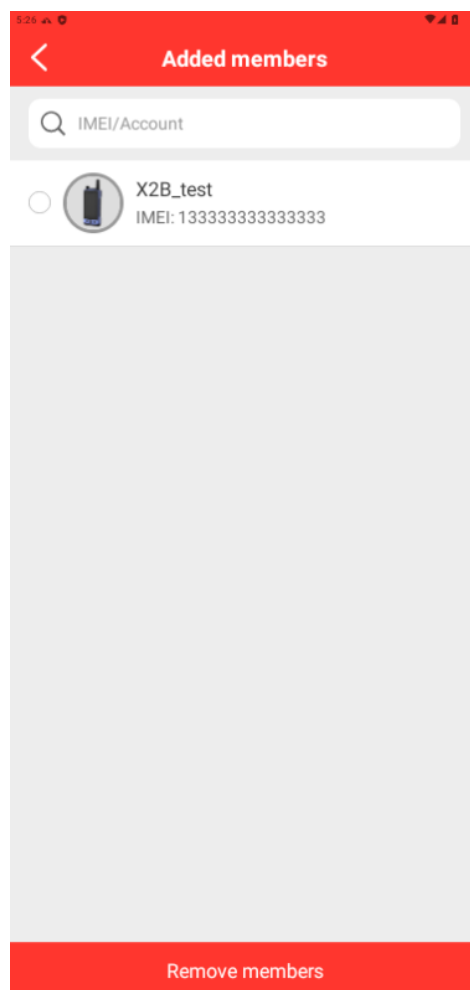
- a. Go to the "Groups" tab



- b. Find the target group and click the "..." button on the right



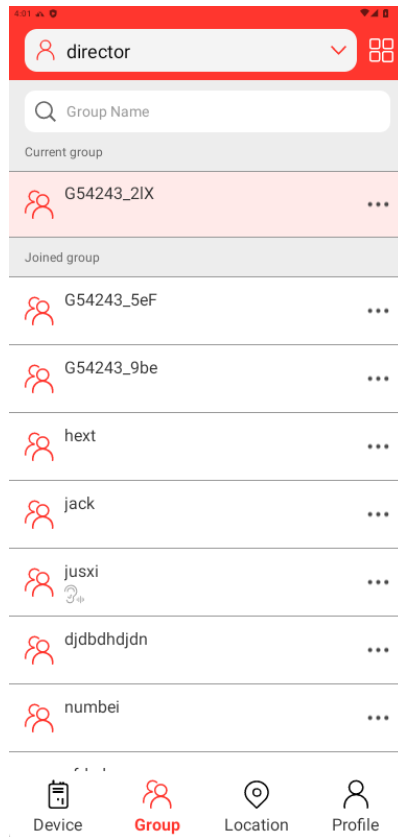
c. Select the "Remove Member" option



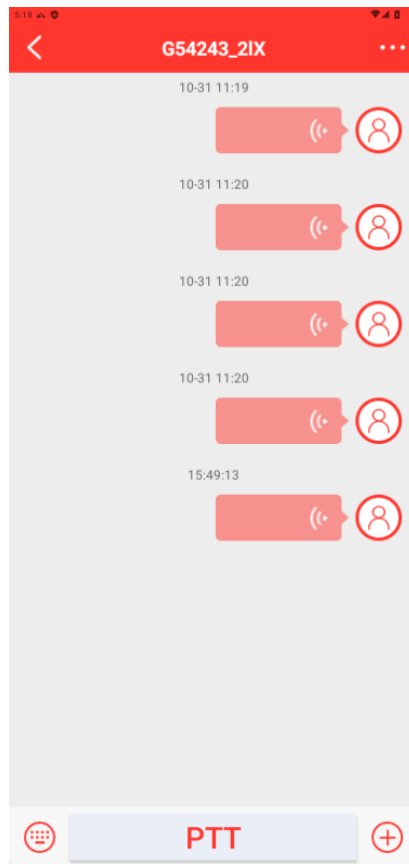
- d. Find the member to be removed and click the Remove button
- e. Confirm removal operation

Method 2: Remove via Group Details

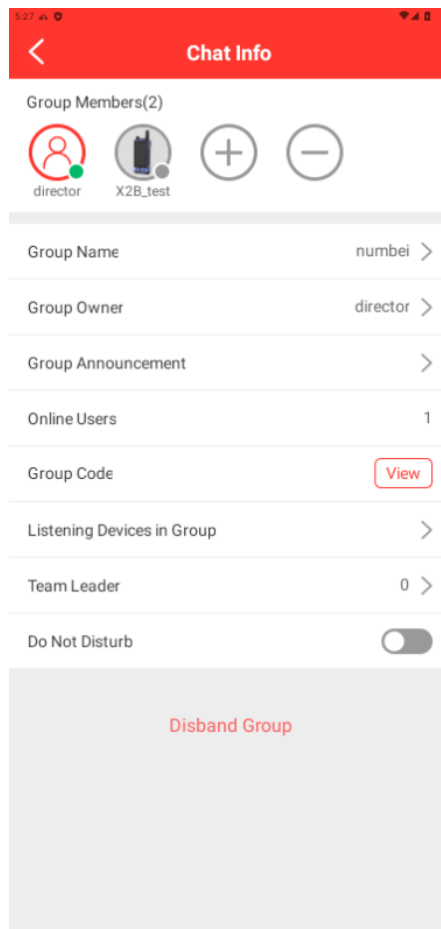
- a. Enter the group chat page



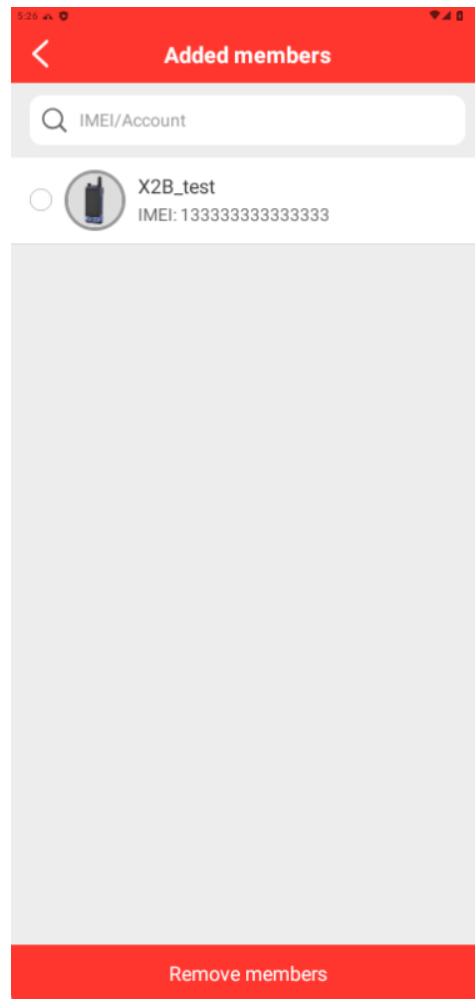
- b. Click the group details icon in the upper-right corner



c. Click the "-" button



d. Find the member to be removed and click the Remove button



- e. Confirm removal operation

Set group announcements

Usage Scenarios

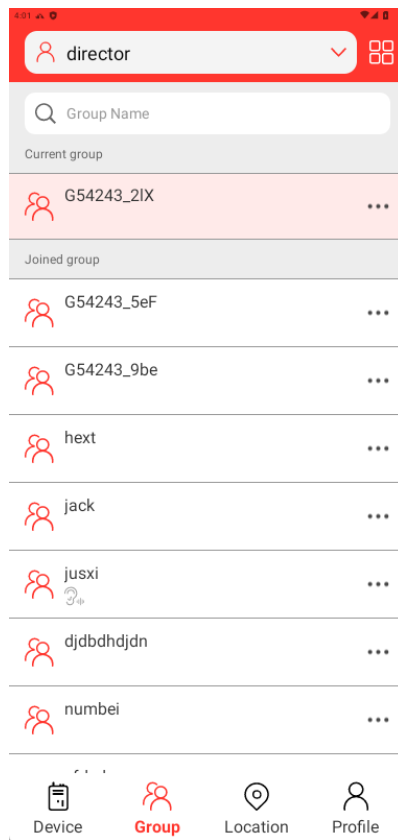
- An announcement needs to be made to all members of the group
- Communicate team rules, precautions, or long-term effective information
- Release activity arrangements, task assignments, and other content that members need to know
- Update important changes related to the group

Preparation

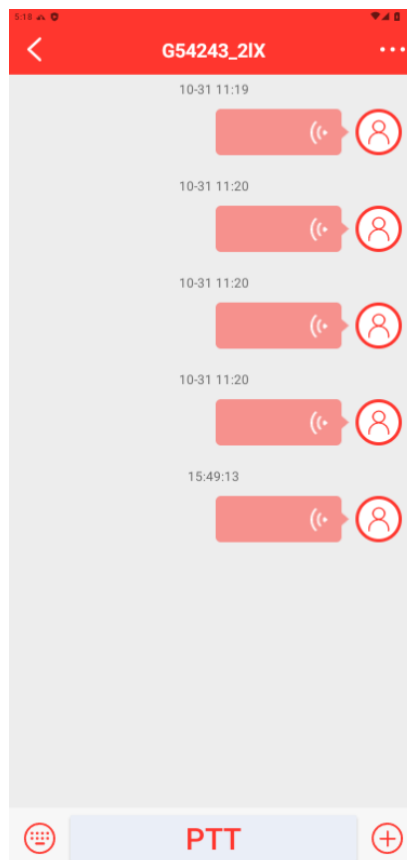
- You are the group owner of this group
- The content of the announcement to be released is ready
- Network connection is normal

Operation Steps

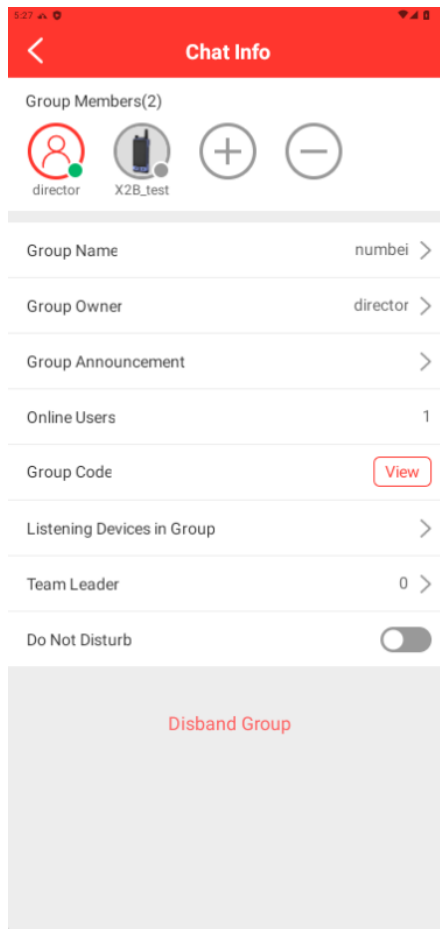
- a. Enter the chat interface of the target group



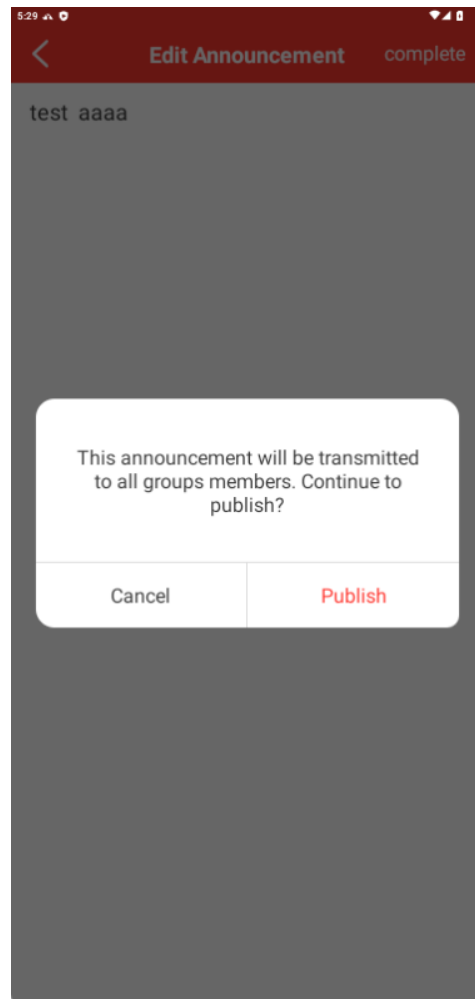
- b. Click the group details icon (three dots) in the upper right corner



- c. On the group details page, find and click the "Group Announcement" option



- d. Enter the announcement content on the announcement editing page
- e. Click the "Publish" button after editing is completed



- f. The system will update the group announcement and send a group message to all members

Clear chat history

Usage Scenarios

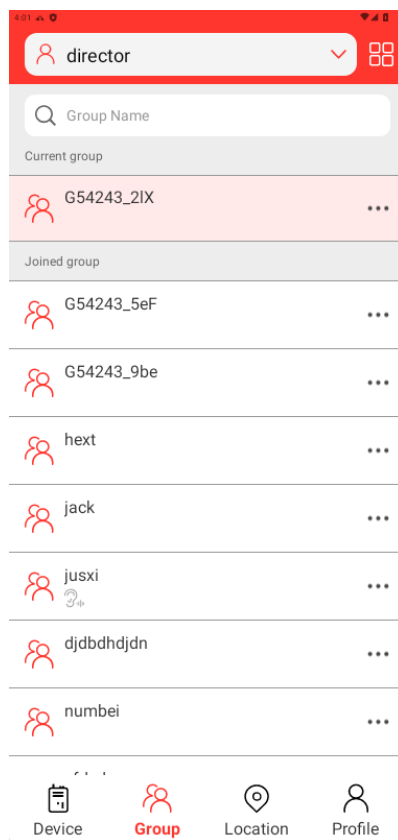
- Group message sensitivity

Preparation

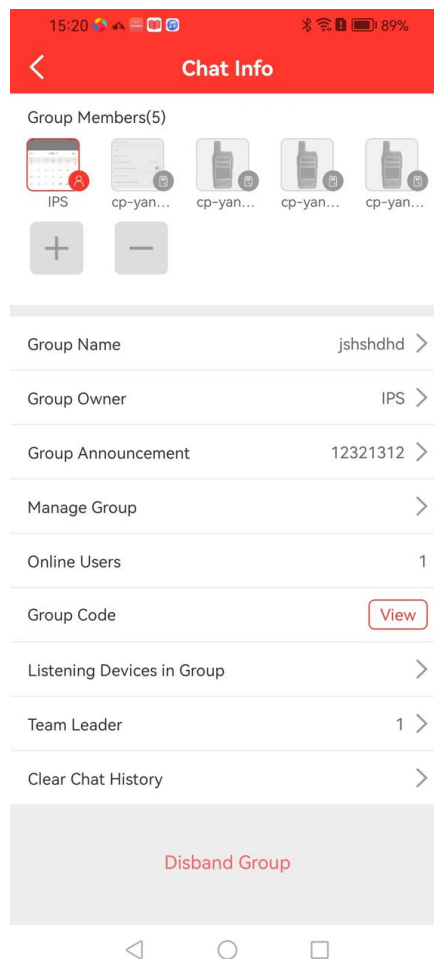
- You have successfully joined the group
- Group not disbanded

Operation Steps

- a. Enter the group interface



b. Select "Clear History Messages" on the Group Details page



Set group Do Not Disturb

Usage Scenarios

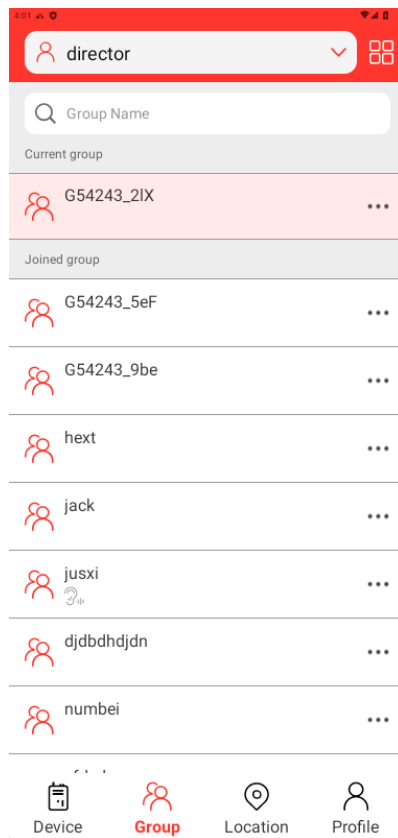
- Do not wish to receive group message notifications during a specific time period
- Avoid distractions when you need to focus on other tasks or take a break
- Mute messages for non-urgent groups
- Keep the group but don't need real-time attention for now

Preparation

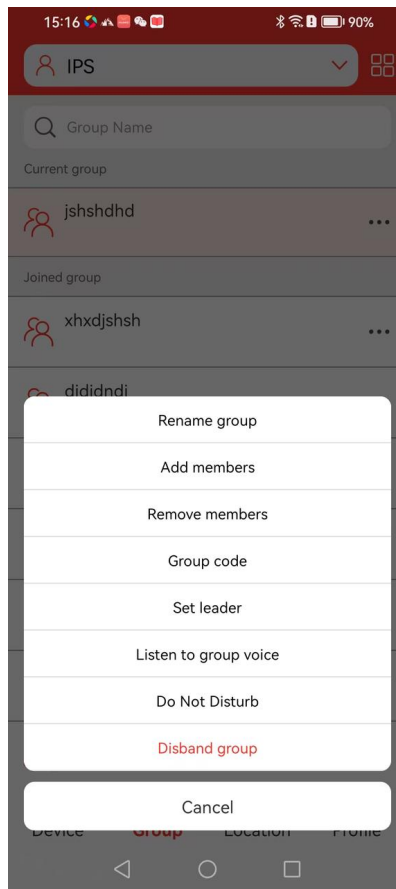
- You have successfully joined the group
- Understand message receiving rules in Do Not Disturb mode

Operation Steps

- Enter the group interface and select APP users



- Click the More actions icon on the right side of the group.



- c. On the group details page, find the "Do Not Disturb" setting option and turn on the Do Not Disturb function switch

Enable group review

Usage Scenarios

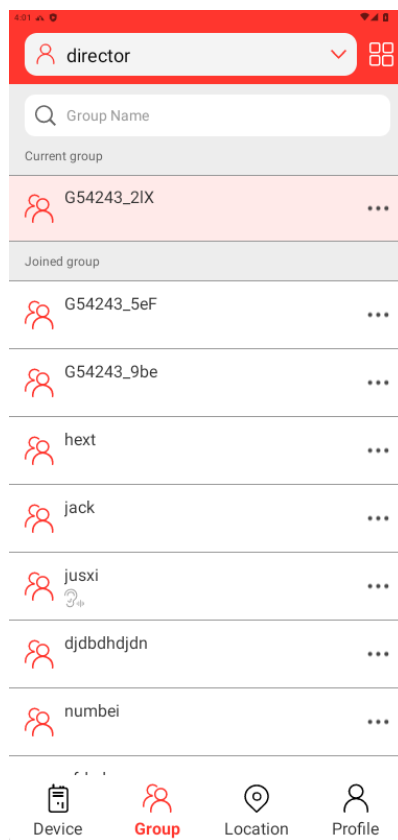
- The target users come from a wide range of sources

Preparation

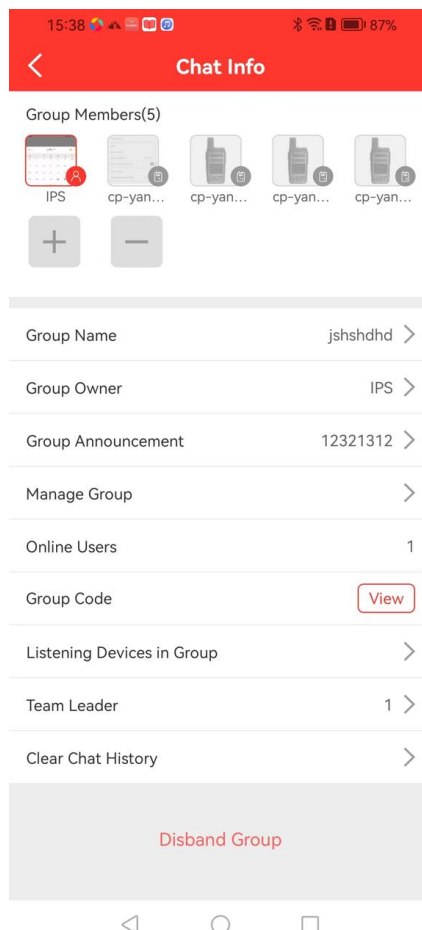
- You have successfully joined the group and are the group owner or administrator
- Group not disbanded

Operation Steps

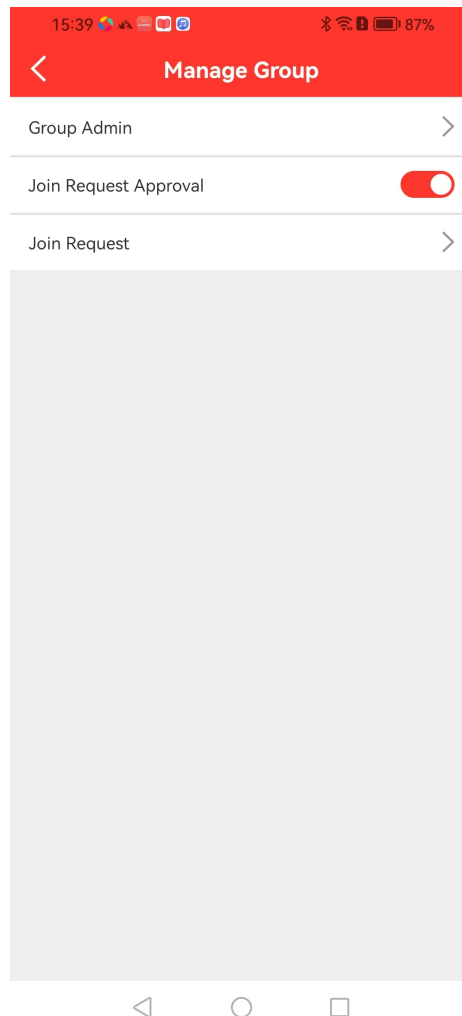
- a. Enter the group interface



b. Click Group Management on the Group Details page



c. Turn on the group entry review switch



- d. After opening, the administrator will receive a group entry review notification and can review group entry applications

Set Group Administrator

Usage Scenarios

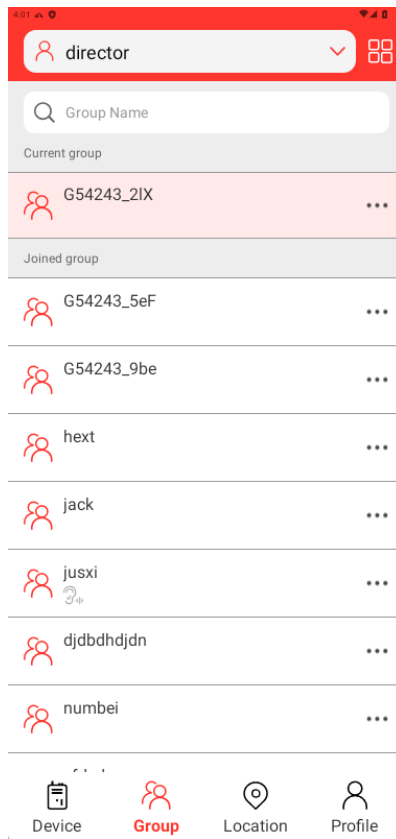
- There are too many groups to manage

Preparation

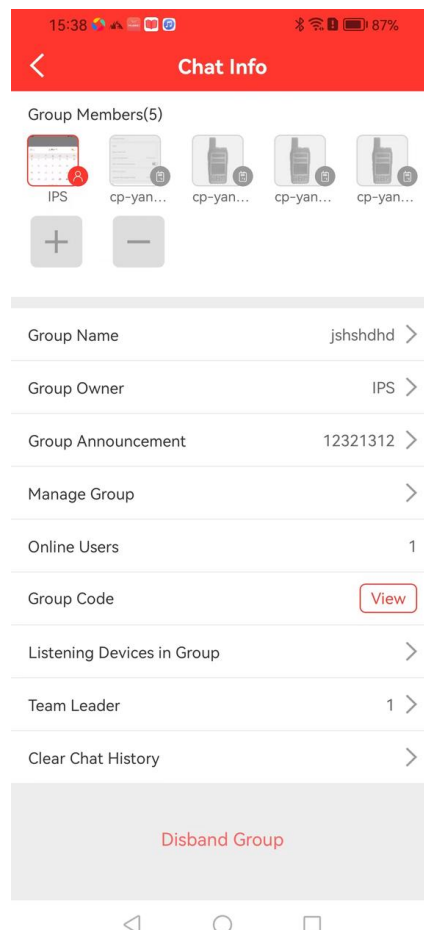
- You have successfully joined the group and are the group owner
- Group not disbanded

Operation Steps

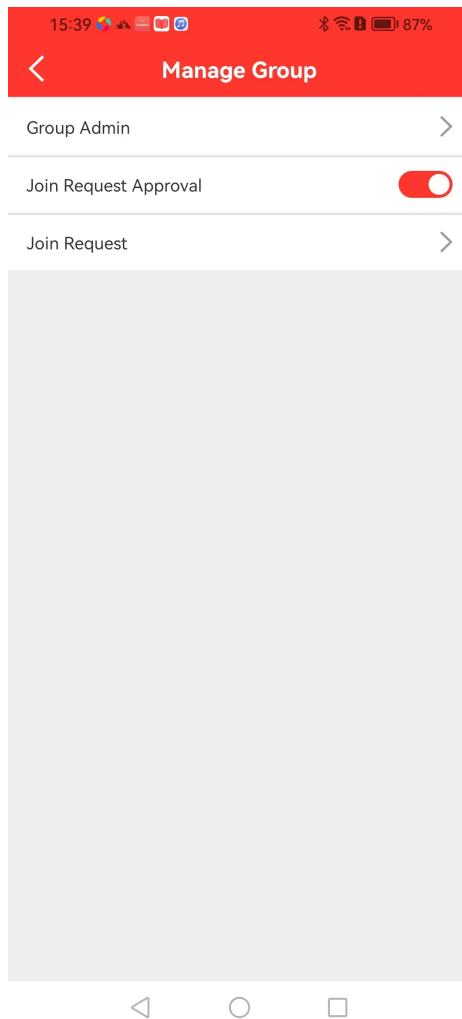
1. Enter the group interface



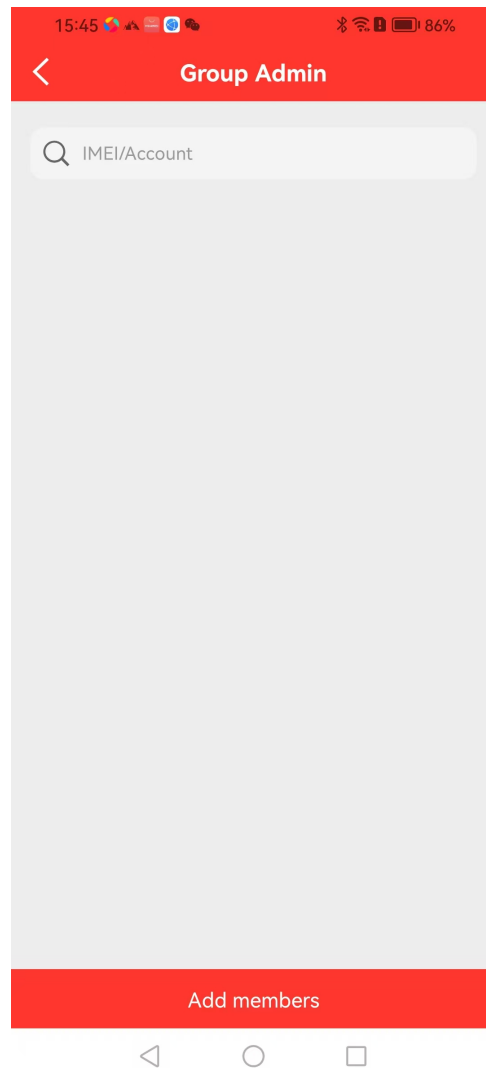
2. Click Group Management on the Group Details page



3. Select to set administrator



4. You can choose to add APP users as administrators



View the number of online users

Usage Scenarios

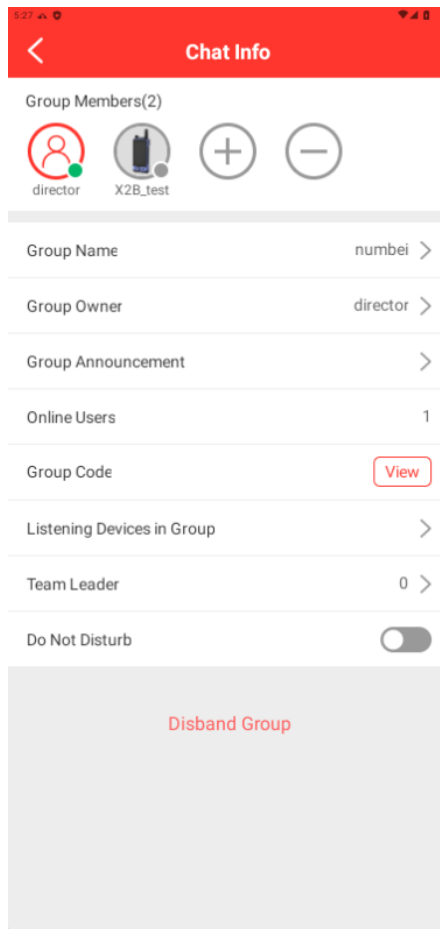
- Need to quickly understand the number of active users in the current group or area
- Confirm the status of online personnel when performing team tasks

Preparation

- You have successfully logged in to the App
- Network connection is normal

Operation Steps

- a. Enter the main interface of the App
- b. View online user statistics on the group details page



View Group Code

Usage Scenarios

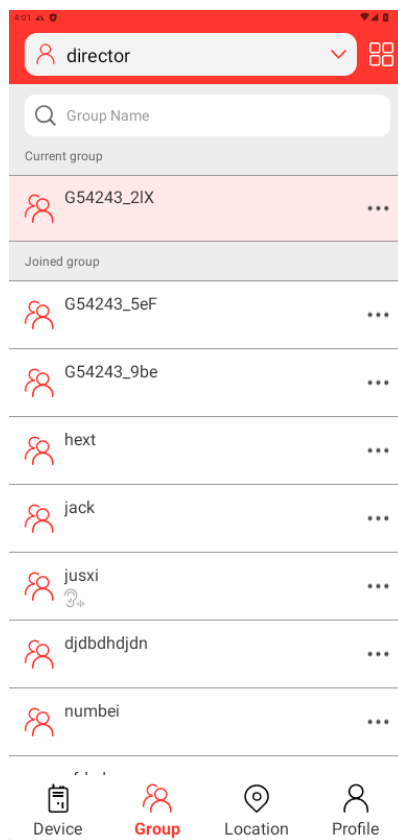
- Needs to invite new members to join the current group
- Quickly view and share when a member asks for a group code
- Confirm current group code information

Preparation

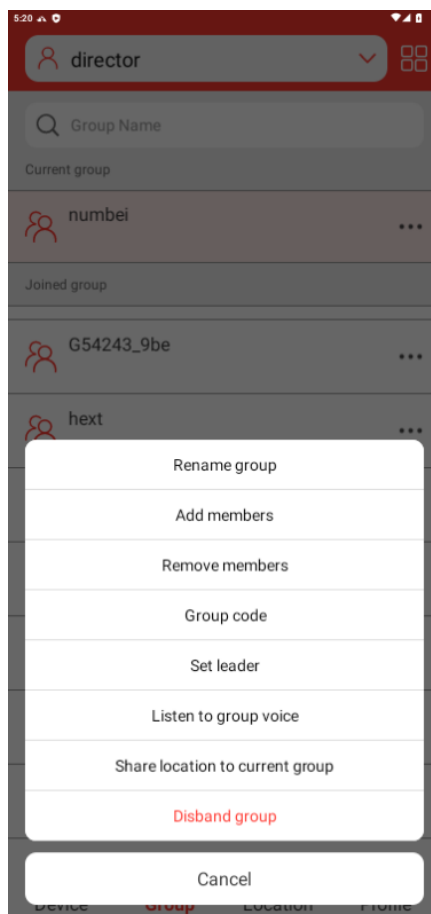
- You have successfully logged in to the app and entered the group list
- You are a member of this group
- Network connection is normal

Method 1: Through the group list

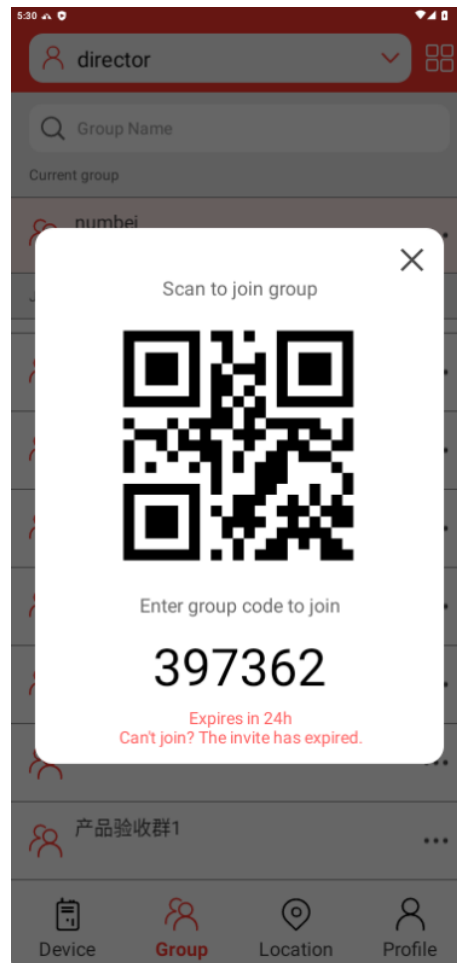
- a. Enter the App, click on the "Groups" tab at the bottom



- b. In the group list, find the group whose group code you need to view
- c. Click the "... " button to the right of the group



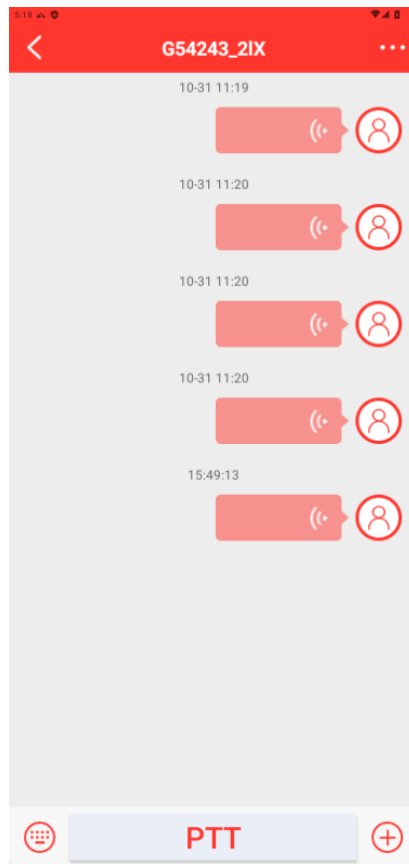
- d. Select "Group Code" in the pop-up menu



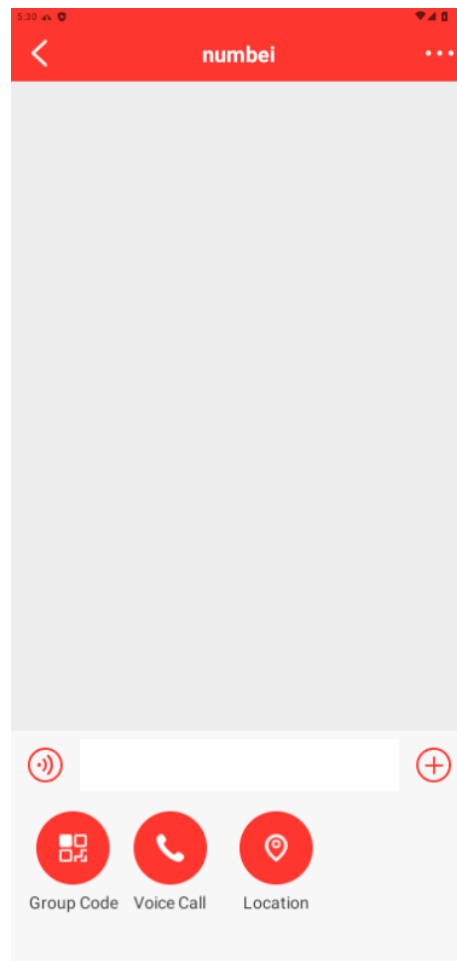
- e. The system will display the group code and related information of the group

Method 2: Through the group chat interface

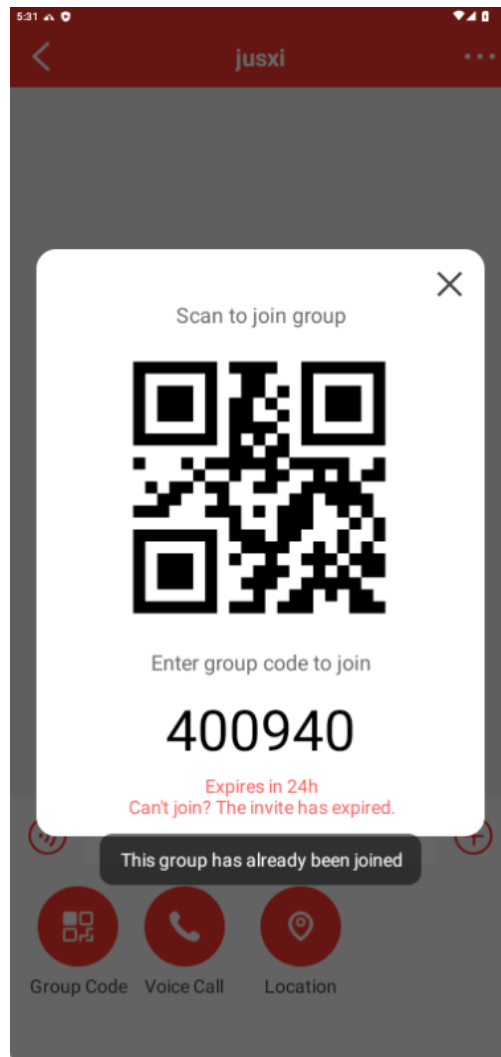
- a. Enter the chat page of the target group



b. Click the "+" button next to the input box to expand the function menu



c. Select the "Group Code" option



- d. The system will display the group code and related information of the group

Assist devices in switching groups

Usage Scenarios

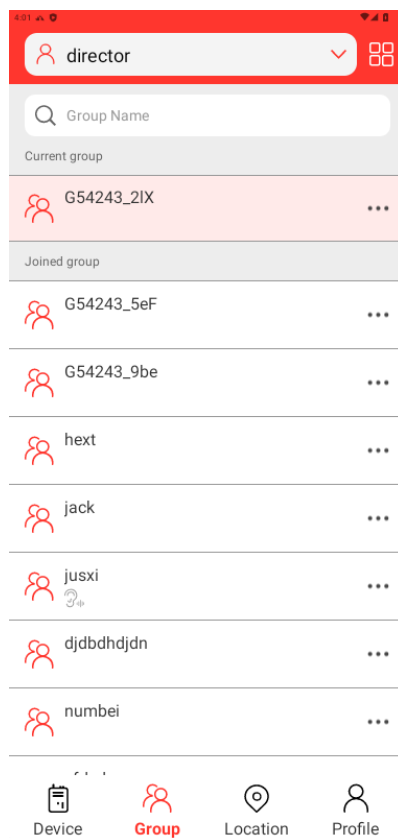
- Device task change requires replacement of the communication group

Preparation

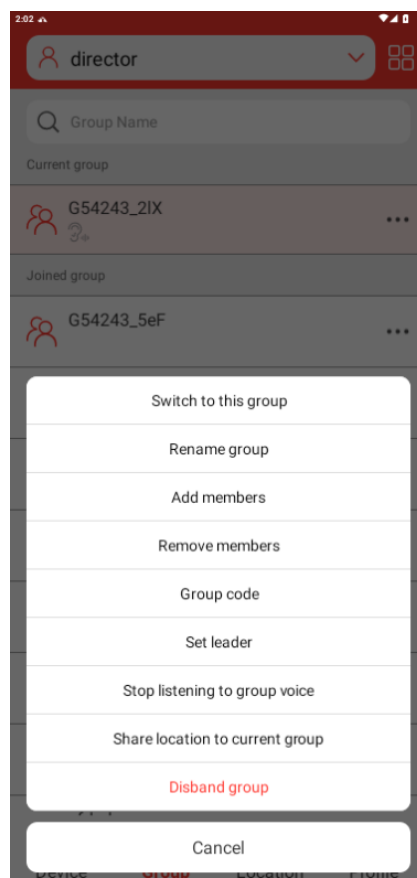
- Device is bound and online
- The device is currently not in the target group

Operation Steps

- a. Enter the App, click on the "Groups" tab at the bottom



- b. In the device selector above the group list page, select the device for which you need to switch groups
- c. In the group list, find the target group that the device is not currently in
- d. Click the "..." button on the right side of the target group



- e. Select "Switch to this group" in the pop-up menu
- f. The system will automatically complete the group switching operation

Share location to the current group

Usage Scenarios

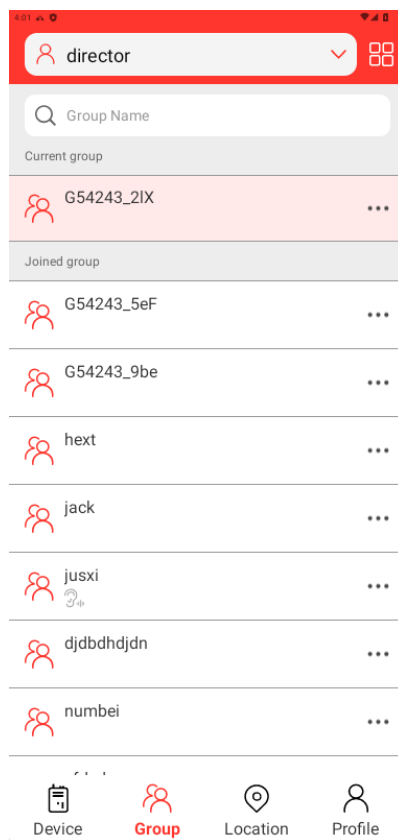
- The real-time location of the device needs to be shared with all members of the current group
- When performing team tasks, keep teammates informed of the exact location of the equipment
- Quickly notify group members of the device's location in an emergency

Preparation

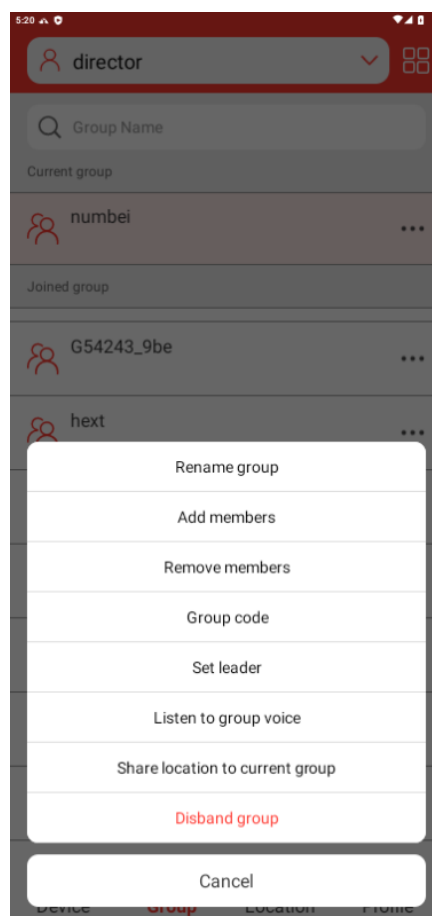
- Device is bound and online
- The device has a built-in location module
- The location sharing switch of the device has been turned on
- Network connection is normal

Operation Steps

- a. Enter the App, click on the "Groups" tab at the bottom



- b. In the group list, find the group to which you need to share your location
- c. Click the "..." button to the right of the group



- d. Select the "Share device location to this group" option
- e. The system will immediately obtain the device's location and send it to the group

Use PTT intercom

Usage Scenarios

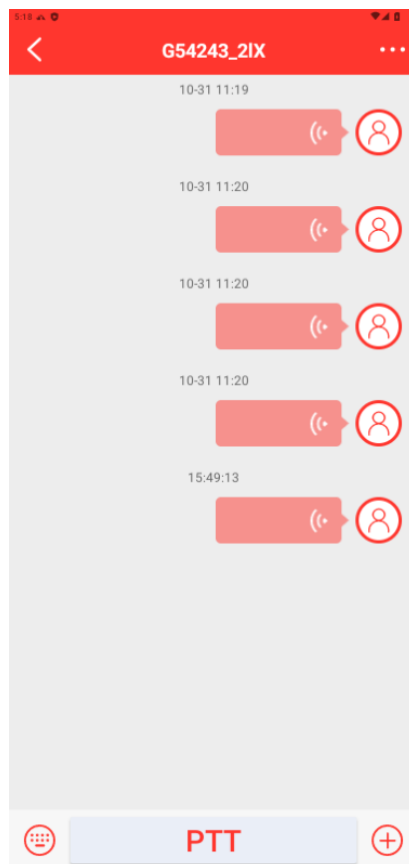
Conduct quick push-to-talk in group or single call

Preparation

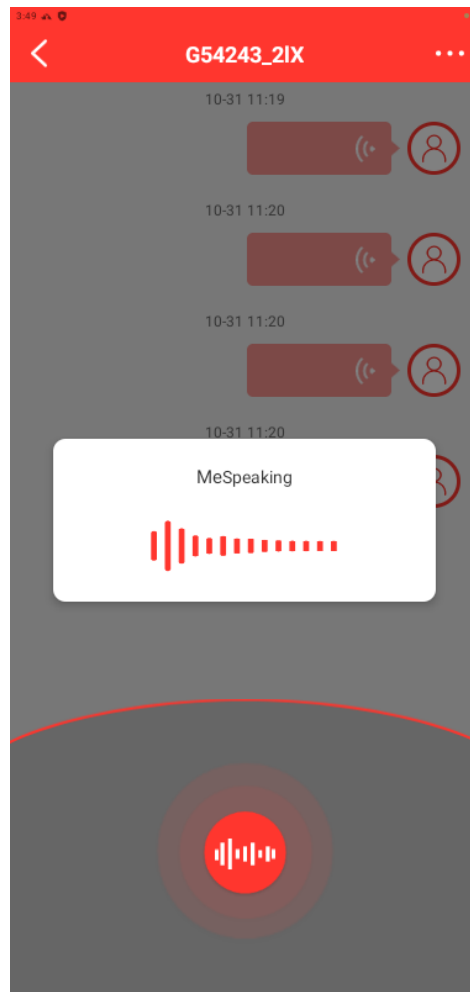
- has entered the target group or one-to-one call conversation interface
- Network connection is stable
- App has been granted microphone permission
- The device's earpiece or speaker functions normally

Operation Steps

- Enter the target group chat interface or single call dialogue interface.



- Find and long press the "Intercom" button at the bottom of the interface.
- When you hear the beep or see the UI feedback saying "Speaking", start speaking.



- d. After speaking, release the button, and the voice message will be sent.

Tip: When speaking, please ensure there are no obstructions near the microphone, and maintain a normal speaking speed and volume.

Make a voice call

Usage Scenarios

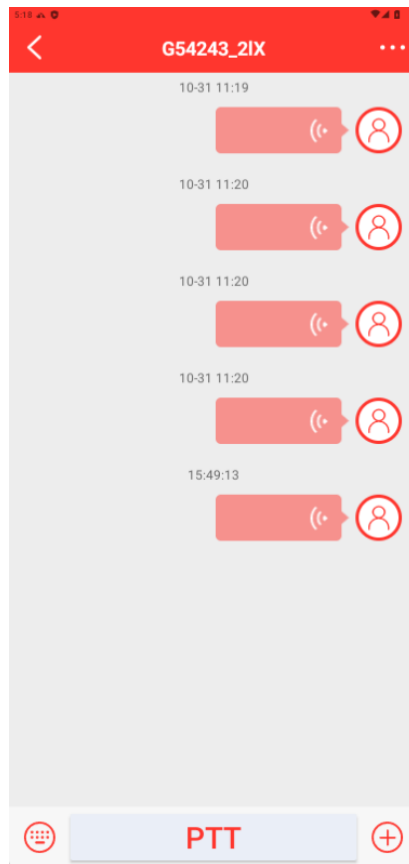
Needs to have a real-time two-way voice conversation with another user, just like a mobile phone call

Preparation

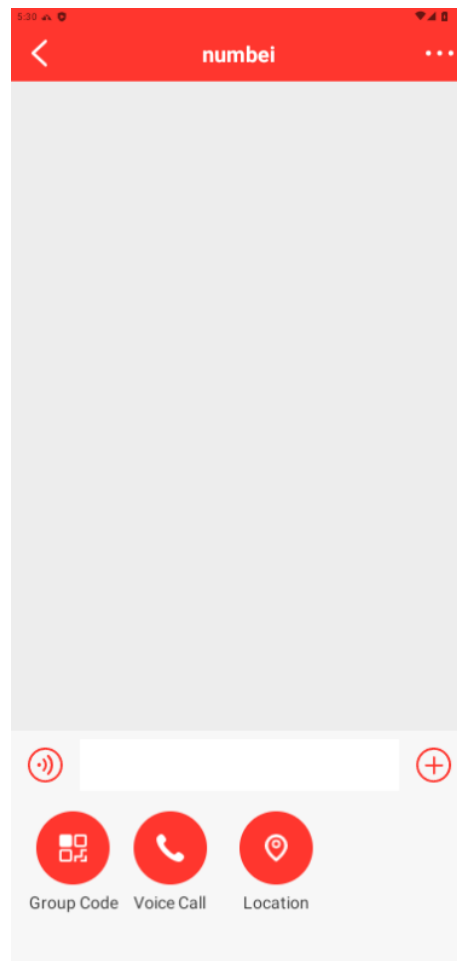
- Both parties are online and the network environment is good
- App has been granted permission to use the microphone and earpiece
- Both parties have enabled voice call permissions
- Ensure the call environment is quiet to avoid echo interference

Operation Steps

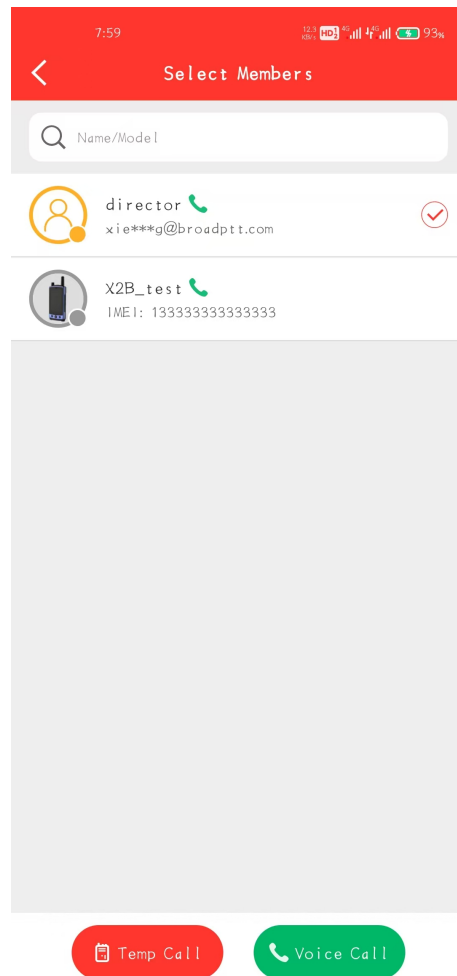
- a. Enter the chat page of the target group



b. Click the "+" button next to the input box to expand the function menu



c. Select the "Voice Call" option



- d. On the member selection interface, select the target members who have enabled voice calls.
 - Supports selecting multiple members simultaneously for group voice calls
 - Members who have enabled voice calls will have a special identifier
- e. Click "Voice Call" to initiate a call
- f. Waiting for the other party to answer. Once the connection is established, you can start a voice call.
- g. On the phone can switch the microphone, you can switch the speaker, hang up the phone.

Initiate a Temporary Call

Usage Scenarios

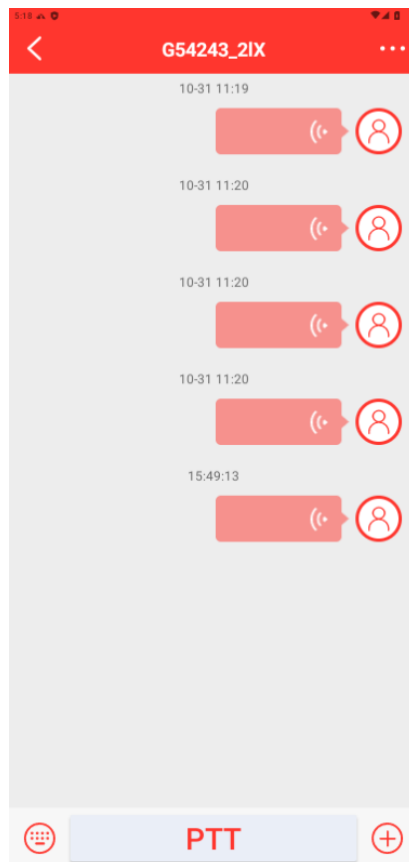
Needs to conduct private intercom with specific members within the group without being heard by other group members

Preparation

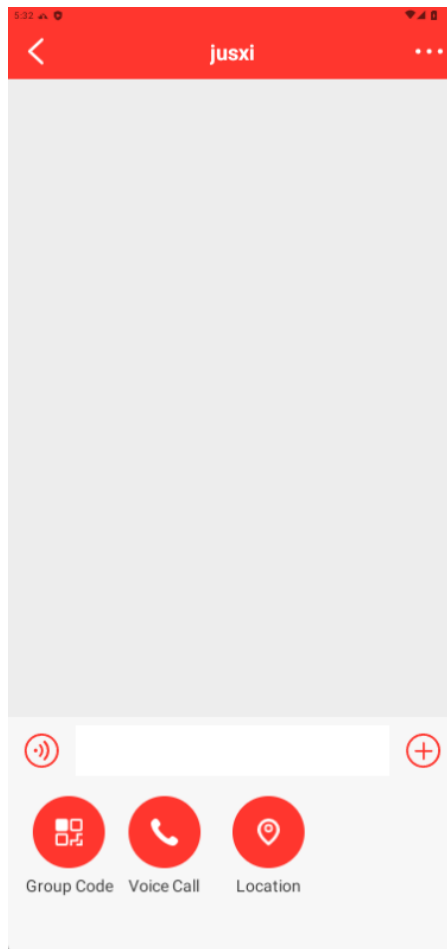
- Target User is online and the network is normal
- You are in the same group as the Target User
- Target User Unrestricted Communication Function
- App has been granted microphone permission

Operation Steps

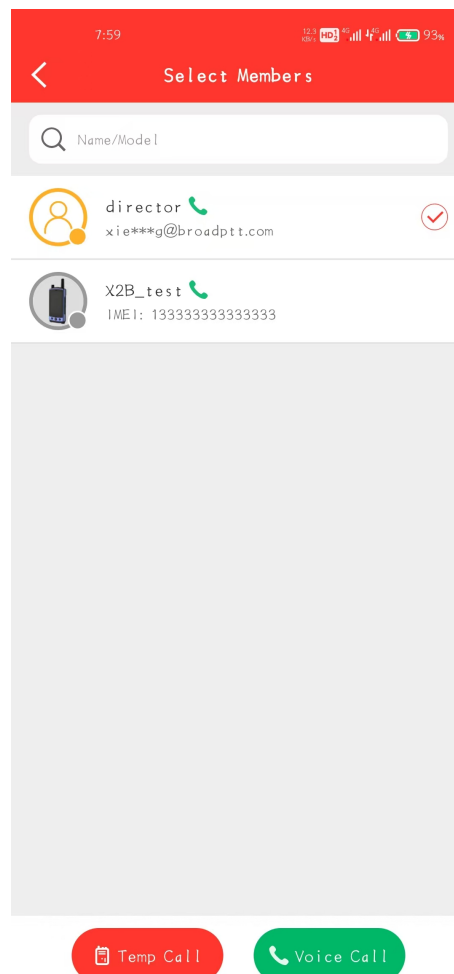
- Enter the chat page of the target group



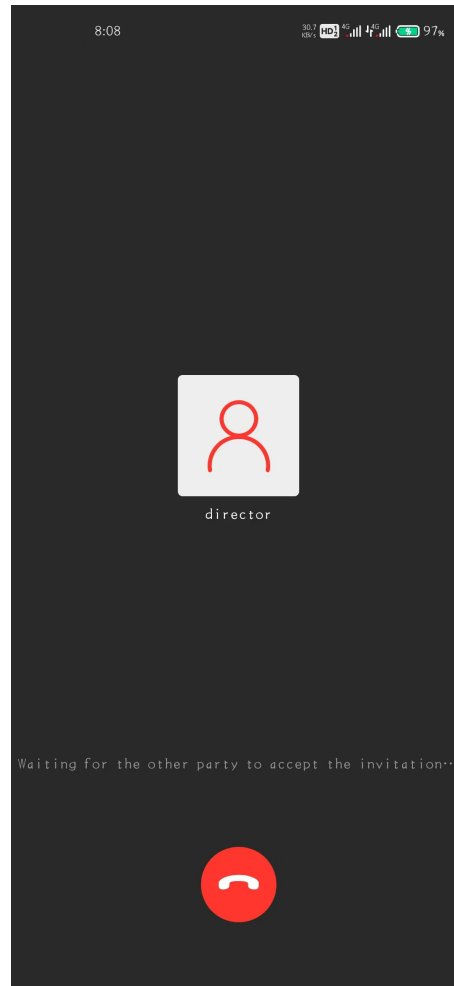
- Click the "+" button next to the input box to expand the function menu



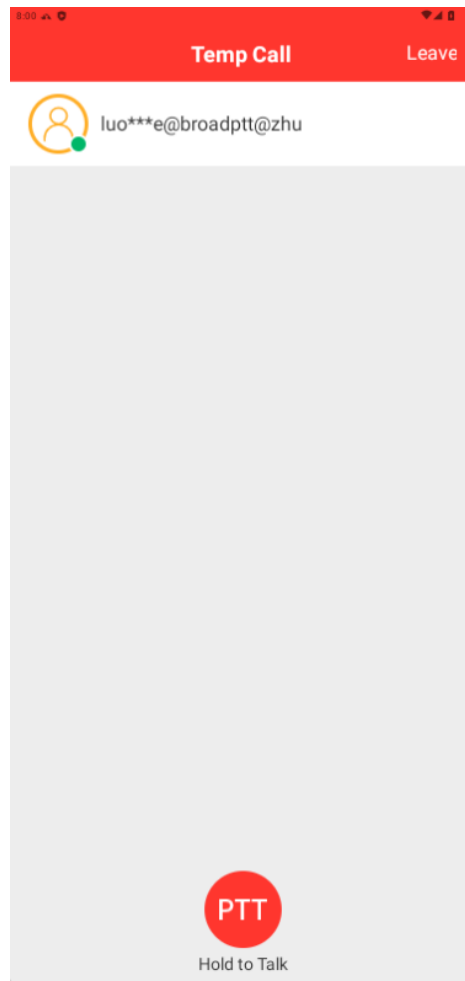
c. Select the "Voice Call" option



- d. On the member selection interface, check the target member
- e. Click "Temporary Call" to initiate a temporary group



- f. Wait for the other party to answer, and then press and hold the PTT intercom after establishing the connection.



Send Text Message

Usage Scenarios

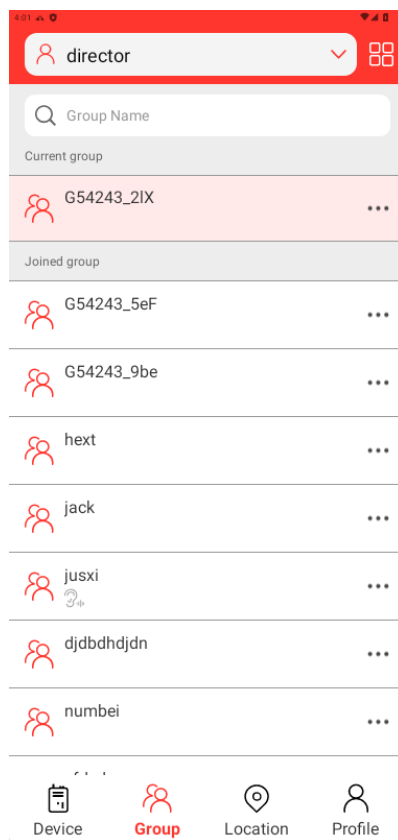
- Needs to send text messages to the group for communication
- Send text messages in situations where voice is not appropriate
- Send information such as addresses and contact details that require accurate recording
- When the network environment is poor, text messages are easier to convey than voice messages

Preparation

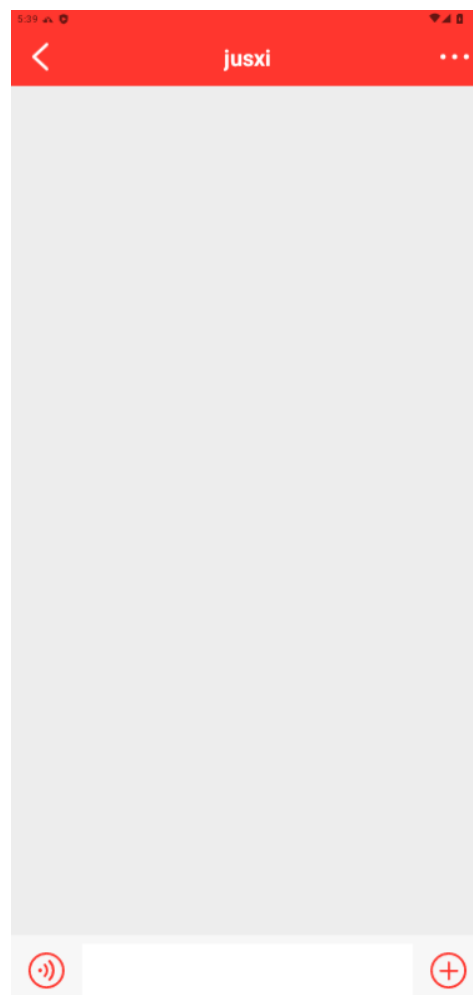
- You have successfully logged in to the App and joined the target group
- has entered the group chat interface
- Network connection is normal

Operation Steps

- a. Go to the App and click the "Groups" tab at the bottom.

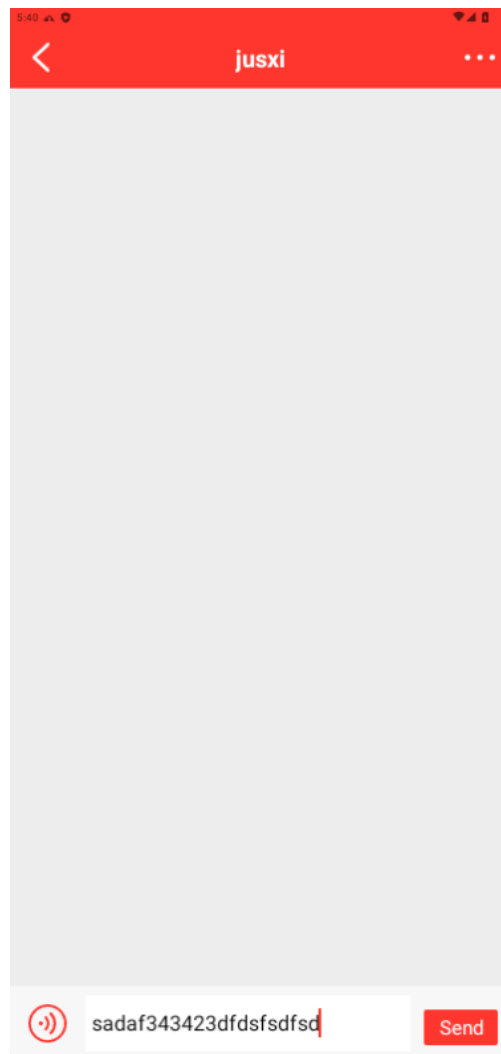


- b. Select and enter the chat interface of the target group
- c. Find the input mode toggle button on the left side of the input box



- d. Click the toggle button and select the text input mode (icon is a keyboard symbol)

- e. Enter the text you want to send in the text box



- f. Click the "Send" button

Send location to group

Usage Scenarios

- You need to share your real-time location information with group members.
- Let team members know your exact location during teamwork
- Quickly report your location in an emergency
- Provide navigation destination location for teammates

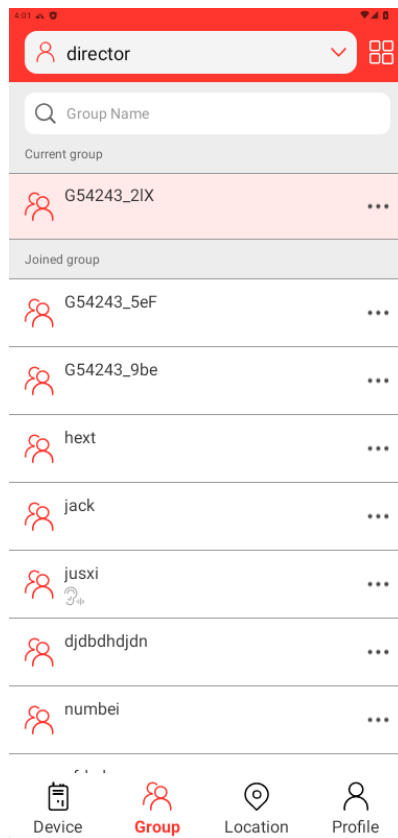
Preparation

- You have successfully logged in to the App and entered the target group chat interface
- Device location-based service enabled

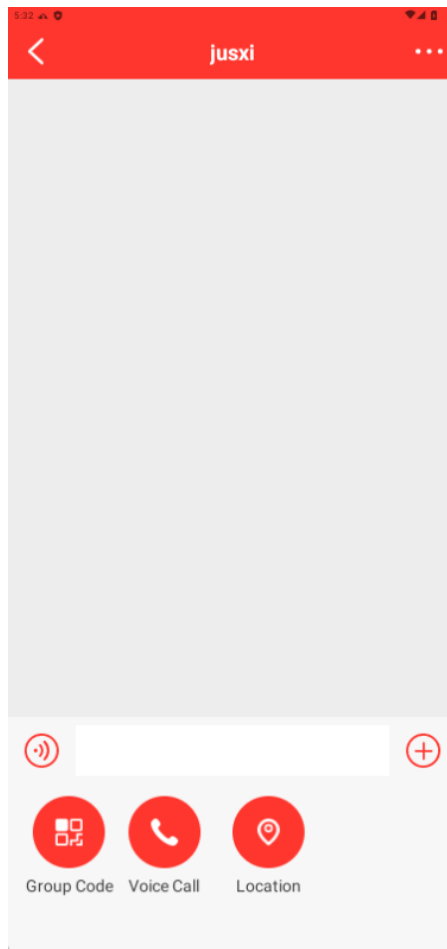
- GPS signal is good

Operation Steps

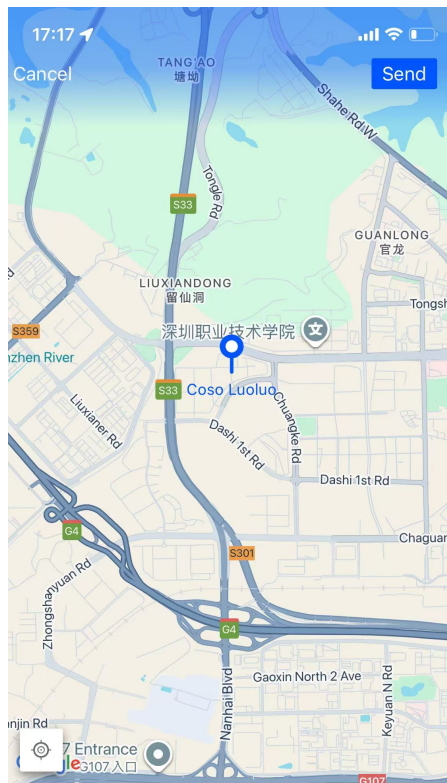
- Enter the chat interface of the target group



- Click the "+" button next to the input box to expand the function menu



- c. Select the "Location" option in the menu
- d. The system will automatically obtain your current real-time location
- e. After confirming that the location information is accurate, click the "Send" button



Da Shi Yi Lu

Da Shi Yi Lu, Nan Shan Qu, Shen Zhen Shi, Guang
Dong Sheng, China, 518071

22°34'34"N 113°56'4"E

- f. Location information will be sent in the form of a card to the group chat, and users who receive it can click on the location card to select a map navigation app for navigation.

Voice Playback

Usage Scenarios

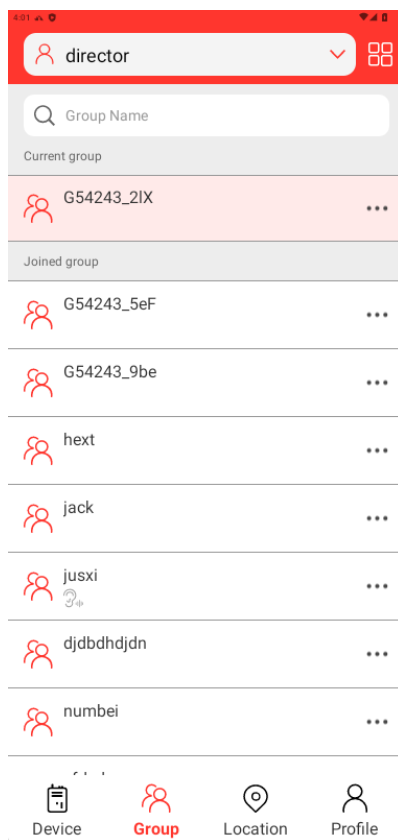
- Needs to replay a voice message in a group chat
- Need to confirm the voice content again due to noisy environment or unclear voice
- When missing important voice commands, playback and confirmation are required
- New members need to understand the content of previous voice discussions

Preparation

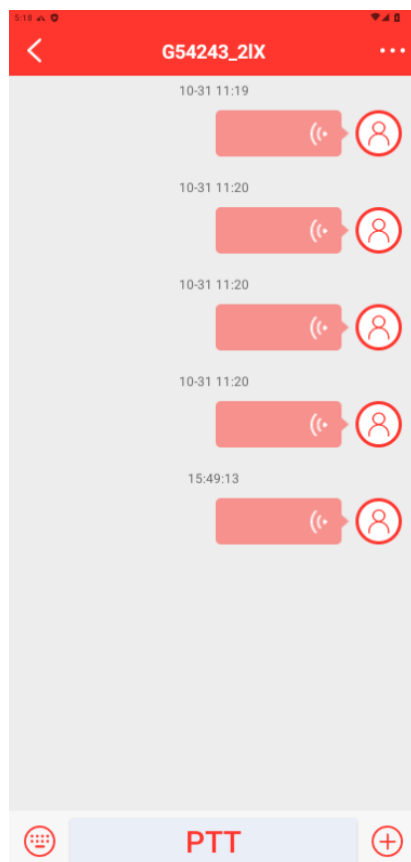
- You have successfully logged in to the App and entered the target group chat interface
- Group chat history contains voice messages
- Device audio playback function is normal
- Network connection is normal (voice data needs to be loaded from the server)

Operation Steps

1. Go to the App and click the "Groups" tab at the bottom.



2. Select and enter the chat interface of the target group
3. Find the voice message that needs to be played back in the chat history



4. Directly click the voice message bubble button
5. The system will start playing the selected voice content

Listen/Unlisten to Group

Usage Scenarios

- Need to listen to voice messages from multiple groups at the same time and not miss any important information
- As a manager, one needs to monitor the real-time communication status of multiple teams
- When collaborating across groups, keep information synchronized across multiple channels
- When you no longer need to listen to a group, you can cancel listening to save resources

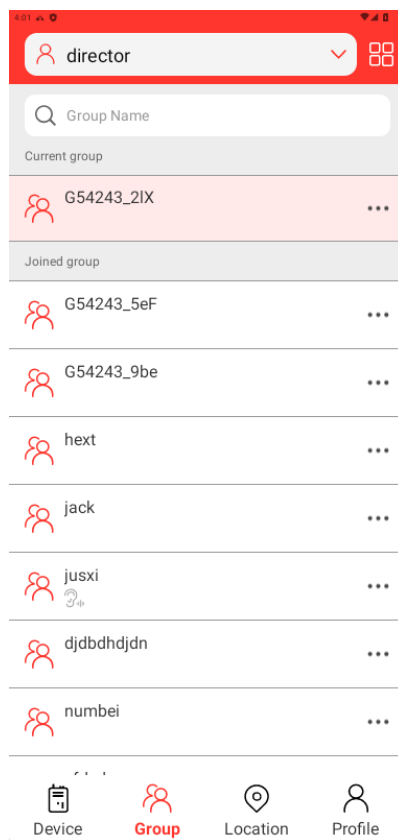
Preparation

- You have successfully logged in to the App and joined the group that requires listening
- Network connection is normal, and voice playback device is working properly
- App has been granted microphone and audio playback permissions

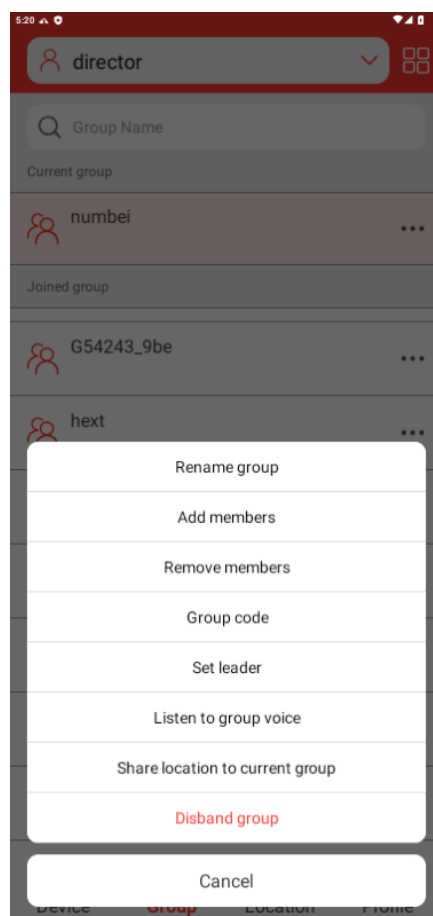
Operation Steps

Enable group listening function

- a. Enter the App, click on the "Groups" tab at the bottom, and enter the group list



- b. In the group list, find the group you need to listen to
- c. Click the "..." button to the right of the group

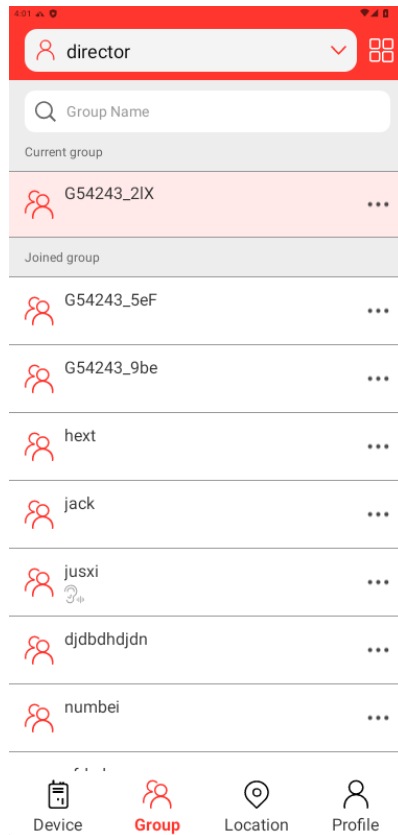


- d. In the pop-up menu, click the "Listen to Group Voice" option

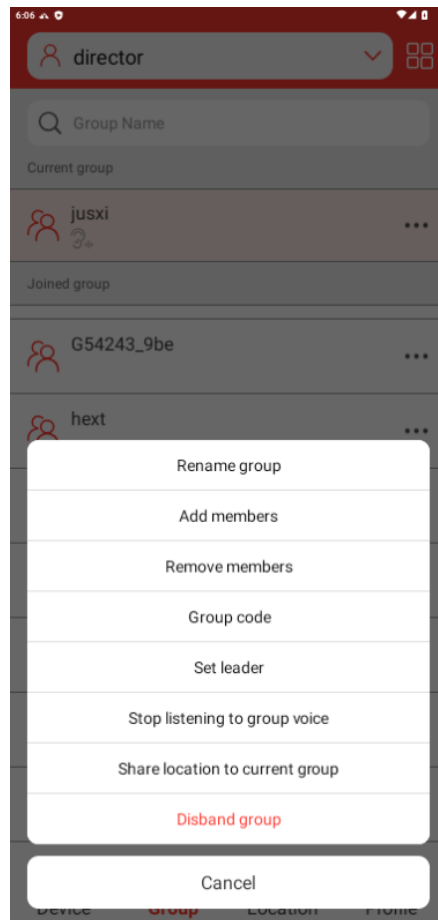
- e. The system will immediately turn on the listening mode of the group, and the listening status indicator will be displayed next to the group.

Cancel group listening function

- a. Enter the App, click on the "Groups" tab at the bottom, and enter the group list



- b. In the group list, find the group that needs to be unsubscribed from (there should be a subscription status indicator next to the group)
- c. Click the "..." button to the right of the group



- d. In the pop-up menu, click the "Cancel Listening to Group Voice" option
- e. The system will immediately turn off the listening mode of the group, and the listening status indicator will disappear

View the list of devices listening to this group

Usage Scenarios

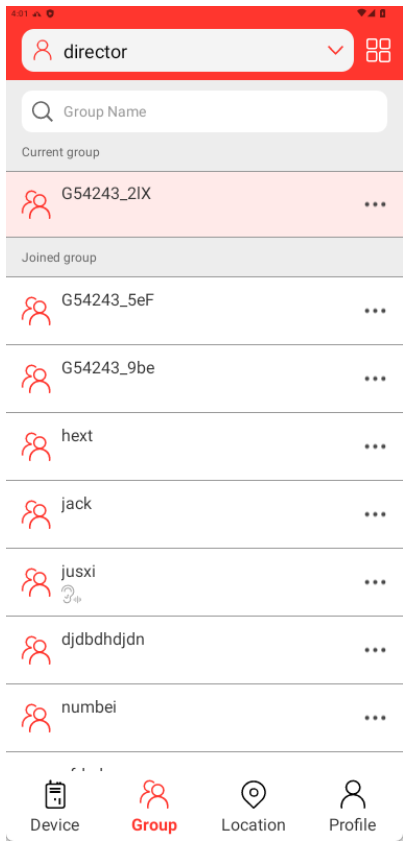
- Need to know which members are currently listening to this group
- Monitor the active listening status of groups to ensure that important information is received by relevant personnel
- When managing multiple groups, confirm the distribution of listening devices

Preparation

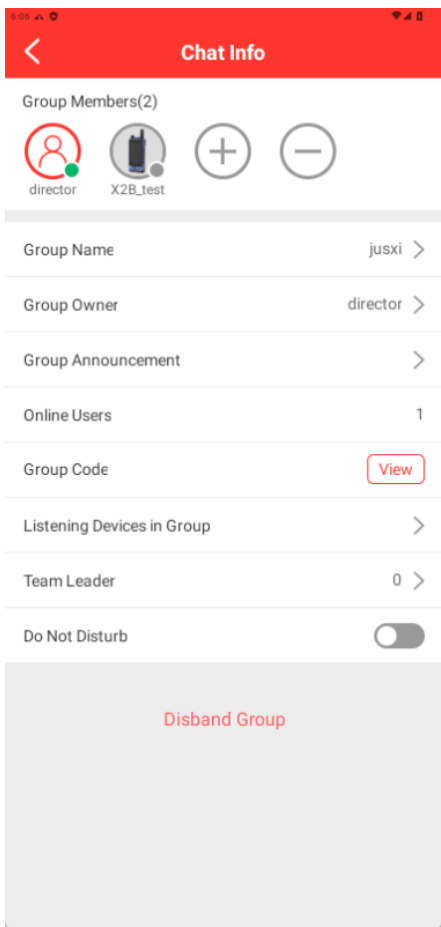
- You have successfully logged in to the App and entered the group list page
- Network connection is normal
- You have joined the target group

Operation Steps

a. Enter the App and click the "Groups" tab at the bottom to enter the group list.

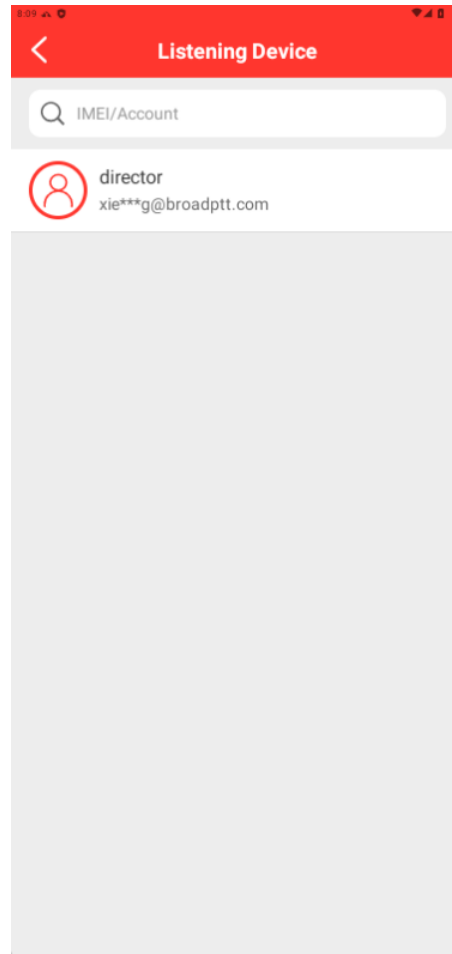


b. In the group list, find the group you need to view



c. Click the "..." button to the right of the group

- d. In the details page, find "Devices listening to this group"
- e. Click to display the list of all members currently listening to this group



Set/Cancel Team Leader

Usage Scenarios

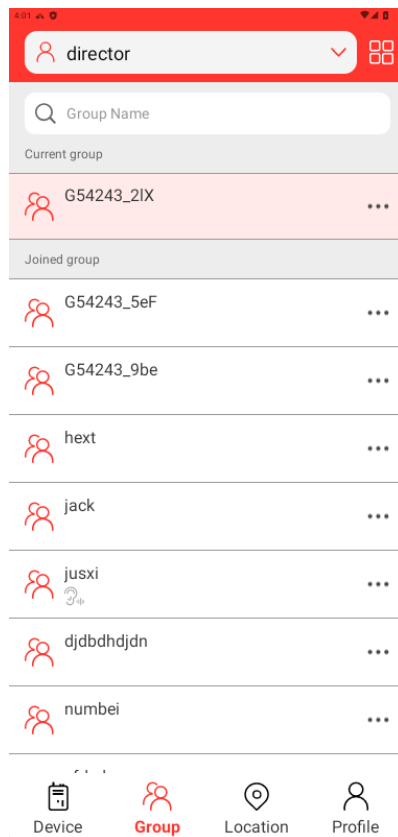
- Establish a management structure within the group to ensure communication order
- Only the team leader has the full member intercom privilege, and non-leader members can only communicate with the team leader via intercom
- Suitable for operational scenarios that require centralized command, such as construction, rescue, event organization, etc.

Preparation

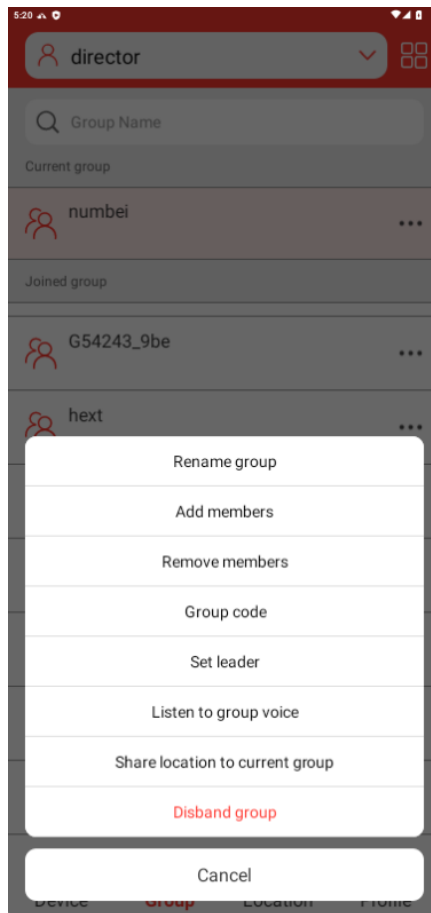
- You are the creator or current administrator of the group
- The team leader(s) have been determined (multiple team leaders can be set)
- Network connection is normal

Method 1

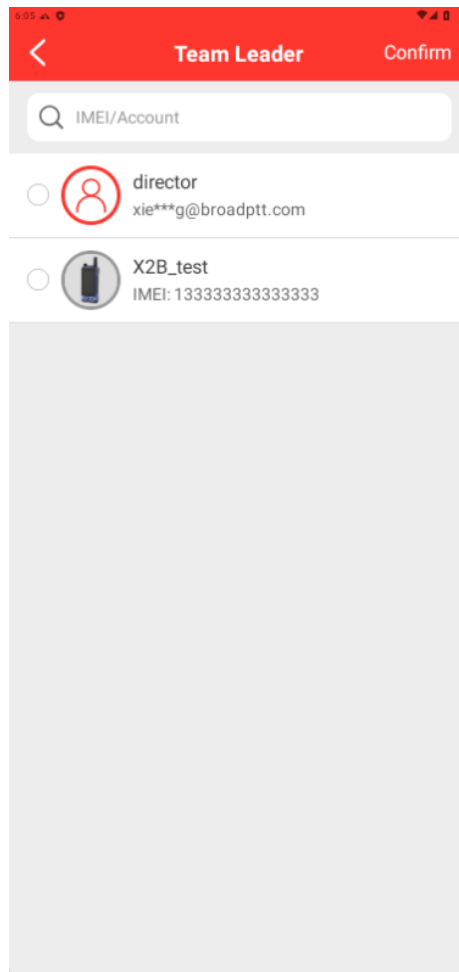
- a. Enter the App and click the "Groups" tab at the bottom to enter the group list.



- b. In the group list, find the group for which you need to set a leader
- c. Click the "..." button to the right of the group

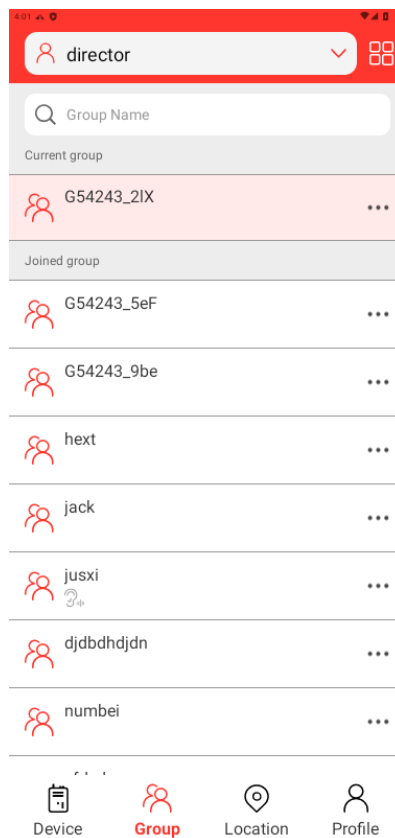


- d. Select "Team Leader"
- e. In the member list, checking a member sets them as the team leader, while unchecking removes the team leader setting.



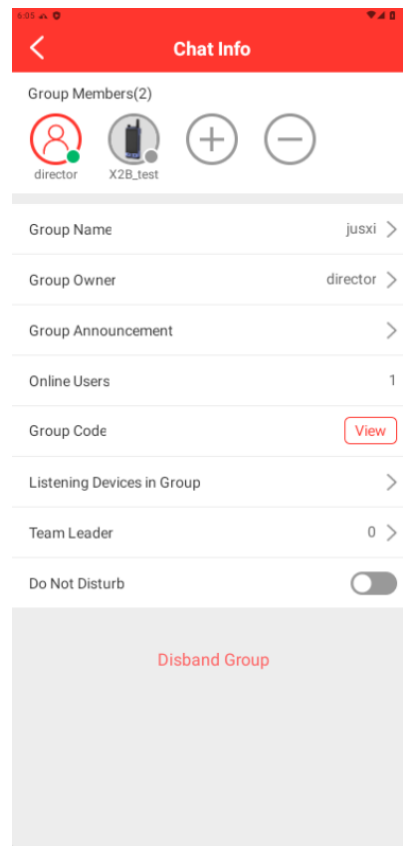
Method 2

- a. Enter the App and click the "Groups" tab at the bottom to enter the group list.

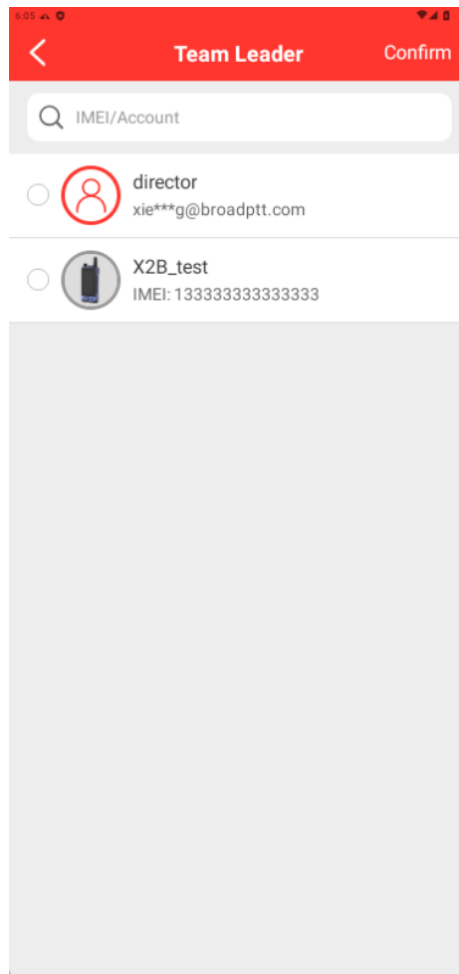


- b. Find the group that needs to set a leader, click to enter the group chat page

- c. Click the Group Details icon (three dots) in the upper-right corner.



- d. Select "Team Leader"
- e. In the member list, checking a member sets them as the team leader, while unchecking removes the team leader setting.



View group location

Usage Scenarios

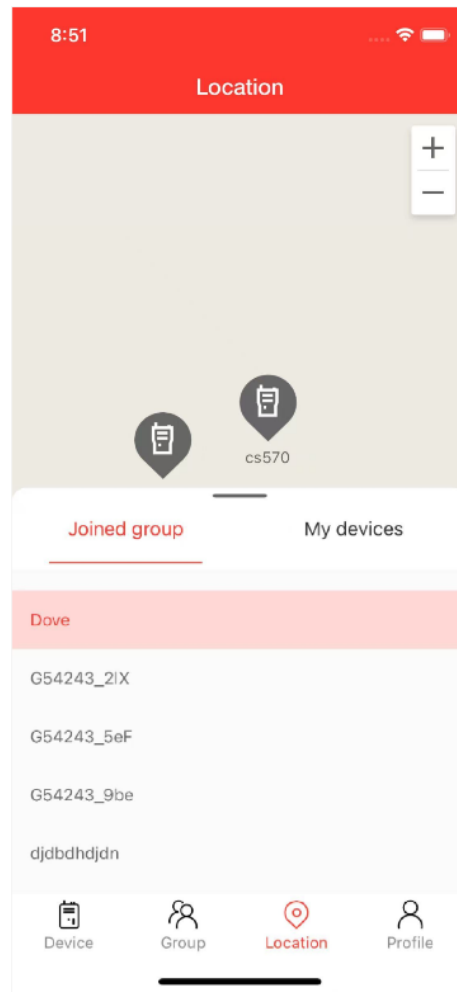
- It is necessary to understand the real-time distribution of all members within the group
- Obtain member location information when performing team tasks
- Quickly locate the group position in an emergency
- Understand the positional relationship between each other when coordinating the actions of team members

Preparation

- You have successfully logged in to the App and joined the target group
- Group members have a positioning module and the GPS signal is good
- Group members have enabled the location sharing feature
- Network connection is normal

Operation Steps

- a. Enter the App, click the "Map" tab at the bottom



- b. Select the group you want to view on the map page
- c. The system automatically displays the location markers of all members in the group
- d. Click on any member location marker to view detailed information
- e. Supports zooming in and out of the map to view details of member location distribution

View the location of the bound device

Usage Scenarios

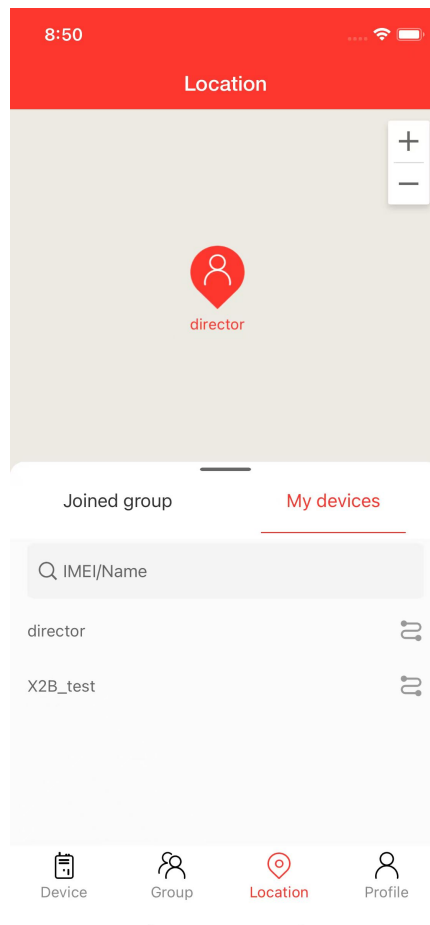
- Need to monitor the real-time location of all bound devices
- Tracking device movement trajectory and distribution
- Quickly locate when the device is lost or stolen
- Manage device usage and operating status

Preparation

- The device has been successfully bound to your account
- The device location module is functioning properly
- The device has enabled the location sharing feature
- Network connection is normal

Operation Steps

- Enter the App, click the "Map" tab at the bottom



- View the device list on the map page
- The list displays all bound devices and their statuses
- Click on the device name, and the map will automatically locate to the device's position

View device history

Usage Scenarios

- It is necessary to trace the movement route of the device during a specific time period in the past
- Analyze the action rules and usage patterns of equipment

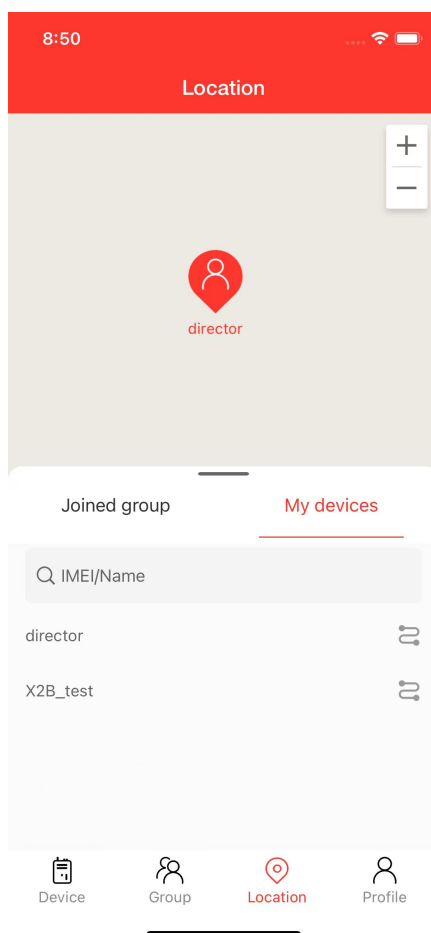
- Check historical travel trajectories when the device moves abnormally
- Generate equipment operation reports or trajectory analysis

Preparation

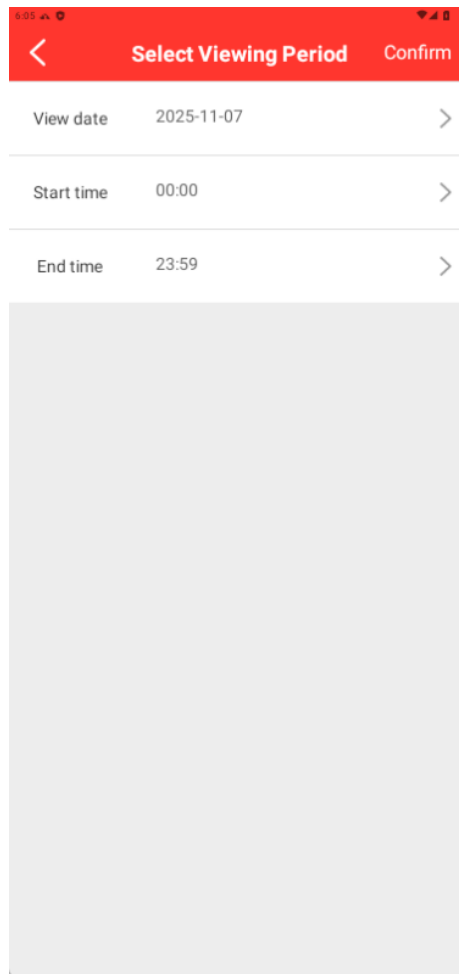
- The device has been successfully bound to your account
- The device has a positioning module and the GPS signal is good
- Network connection is normal

Operation Steps

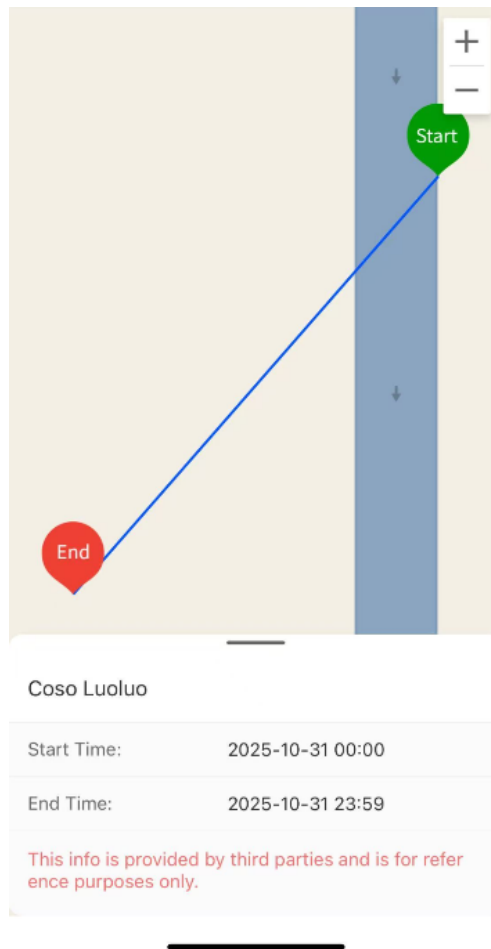
- Open the App, and click the "Map" tab at the bottom



- Find the target device in the list of bound devices
- Click the "Track" icon behind the device information



- d. The system jumps to the historical trajectory query page
- e. Select the date and time range to query:
 - Click the date picker and select the target date
 - Set the start time and end time
- f. Click the "OK" button
- g. The system displays the device's movement trajectory during this time period



Add Electronic Fence

Usage Scenarios

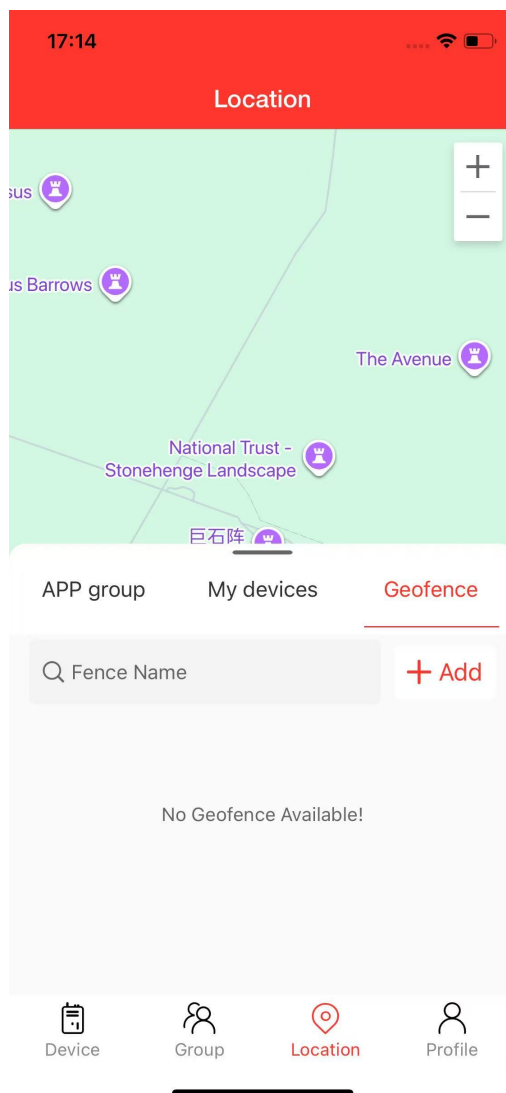
- Need to know the user's out-of-bounds situation

Preparation

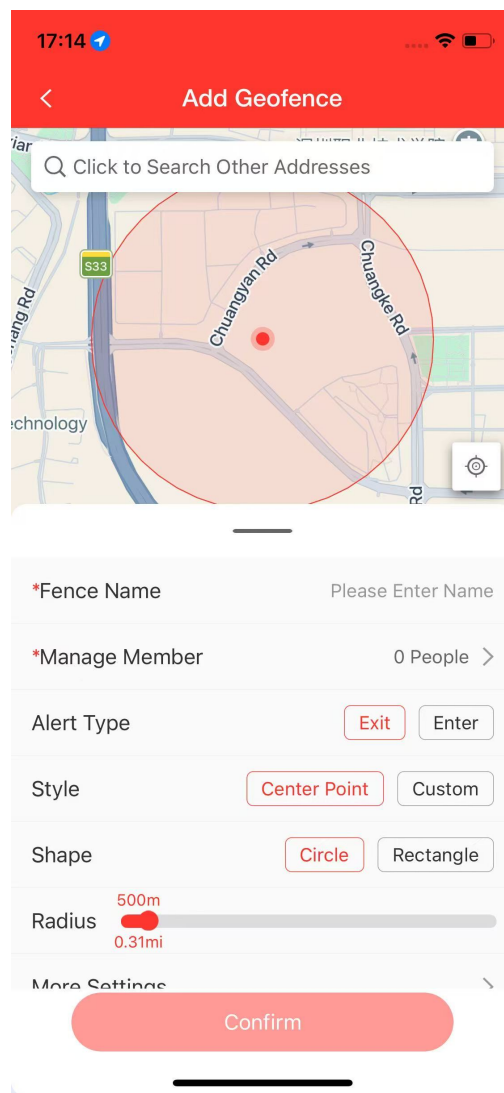
- You have successfully logged in to the App
- Network connection is normal

Operation Steps

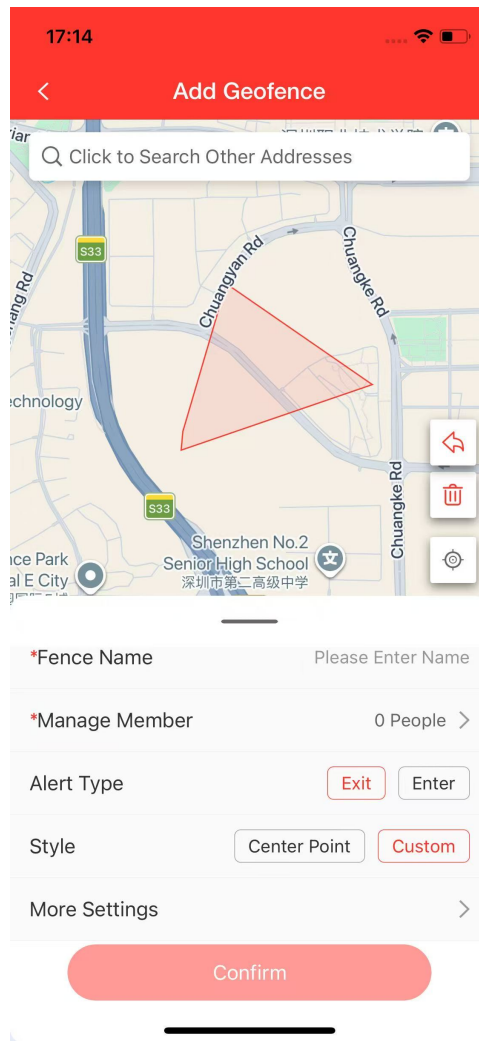
- a. Enter the APP and click the "Location" tab at the bottom



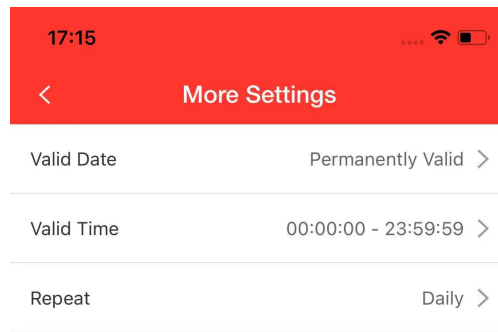
b. Click "Add New Fence" and enter the corresponding information



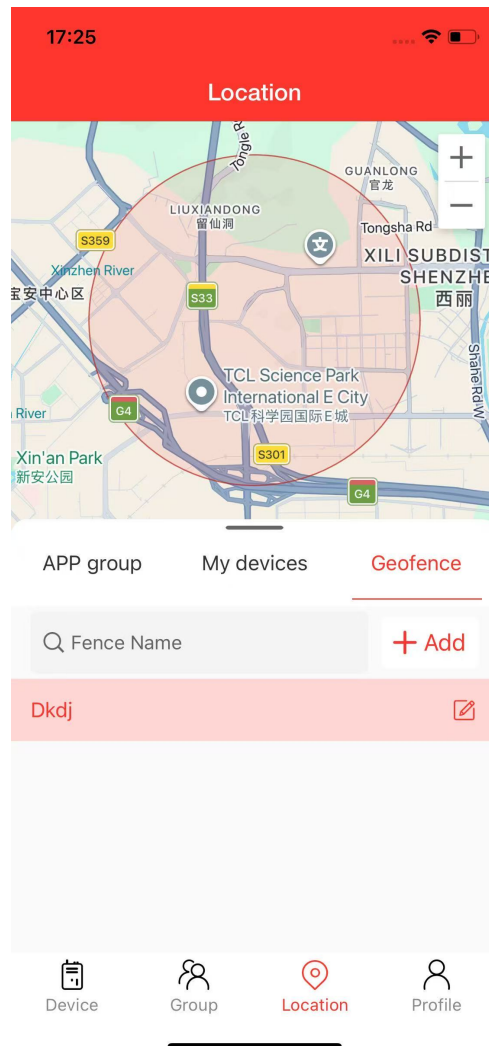
- c. Drawing a fence area can also customize the area



d. You can also enter more settings to view more function settings



- e. After the settings are completed, the fence will start to take effect



View, Edit, Delete Electronic Fence

Usage Scenarios

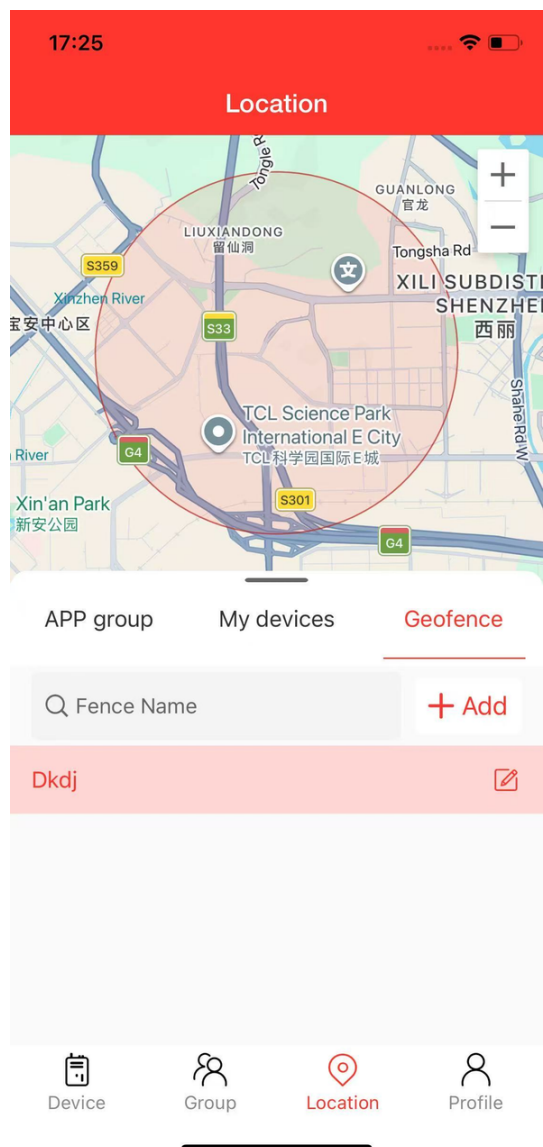
- Modify fence information

Preparation

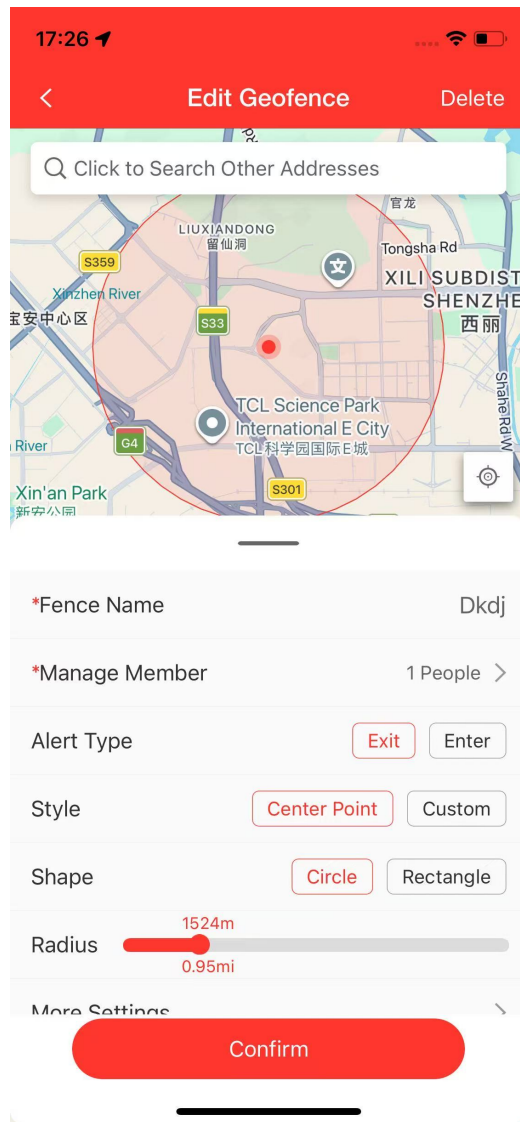
- You have successfully logged in to the App
- Network connection is normal

Operation Steps

1. Enter the APP and click the "Location" tab at the bottom



2. Click on the fence to view the fenced area and personnel
3. Click the edit fence icon to modify the fence information



4. Click the delete button in the upper right corner to delete this fence.

Change APP avatar

Here's how to change the display avatar of the APP.

Usage Scenarios

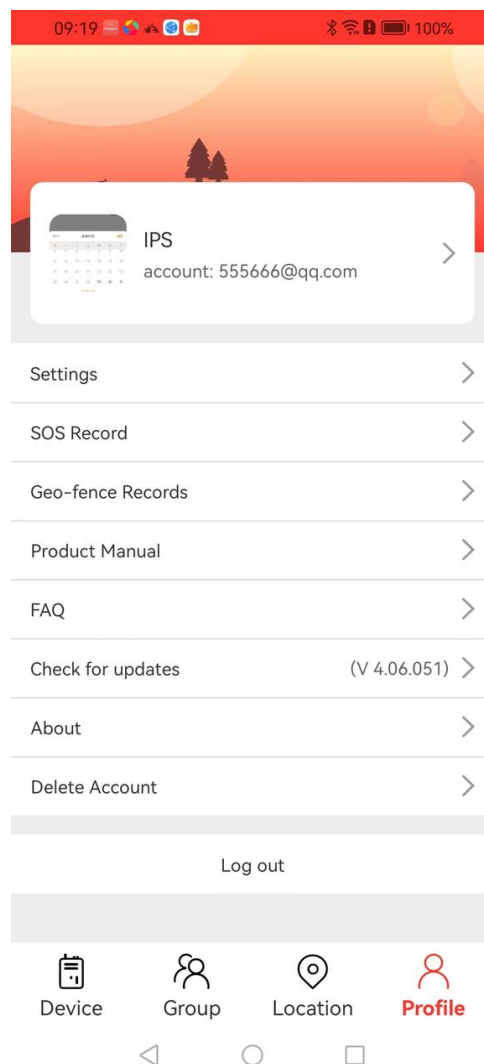
- Custom avatars need to be displayed in the group

Preparation

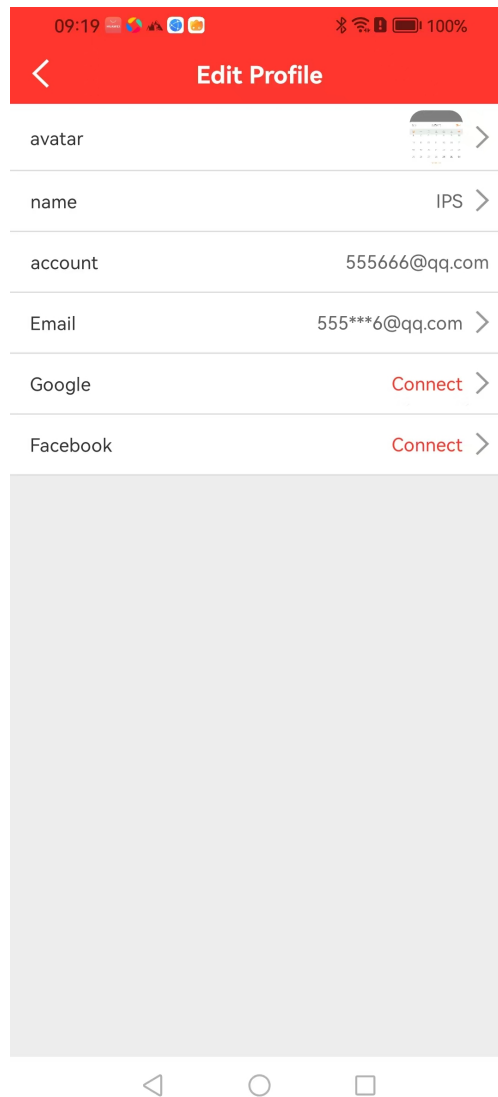
- Log in to the APP

Operation Steps

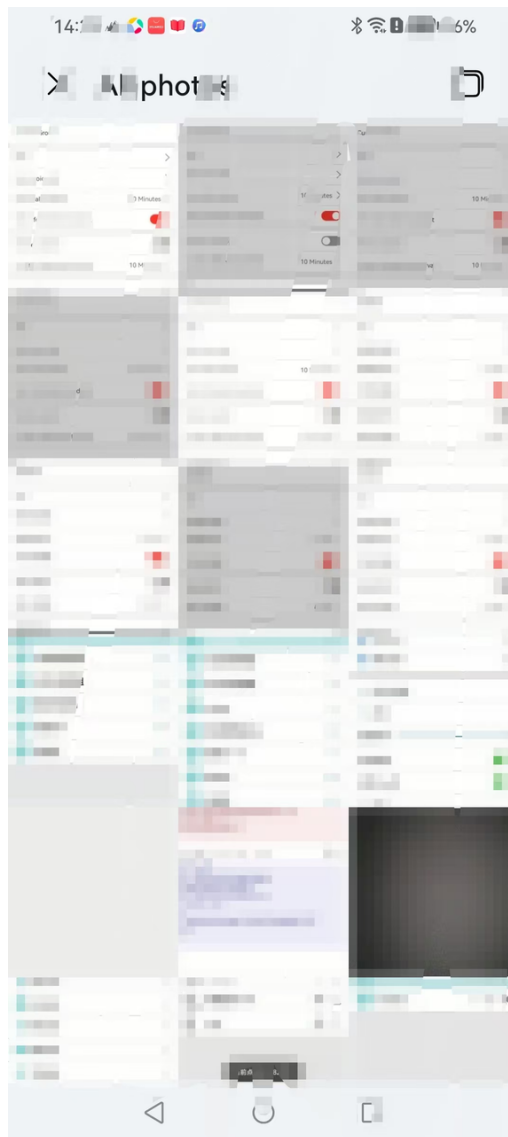
- a. Enter the "My" tab and click on the profile.



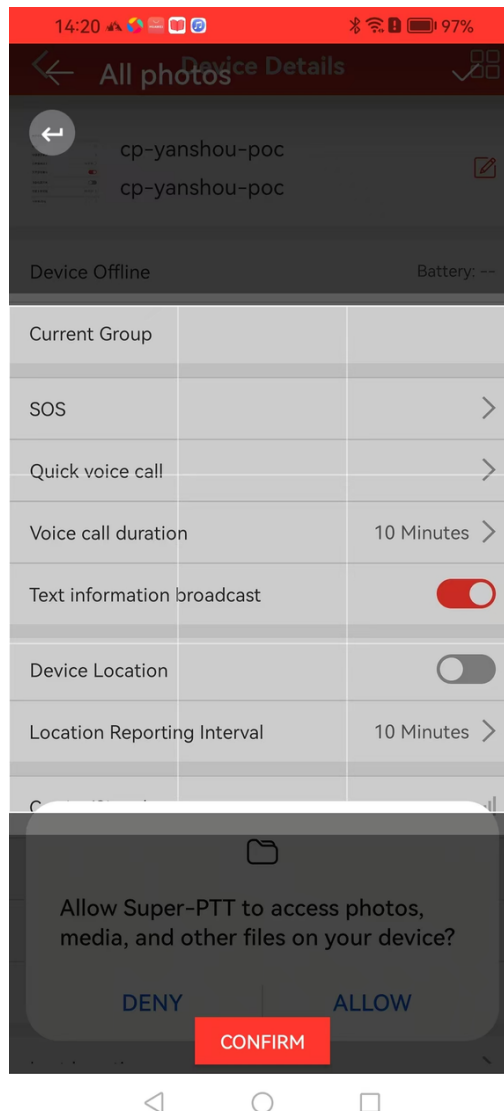
b. Click on the avatar to enter the photo album



c. Select Photo



d. Crop Image



- a. After clicking OK, the replacement is successful

View SOS Records

Usage Scenarios

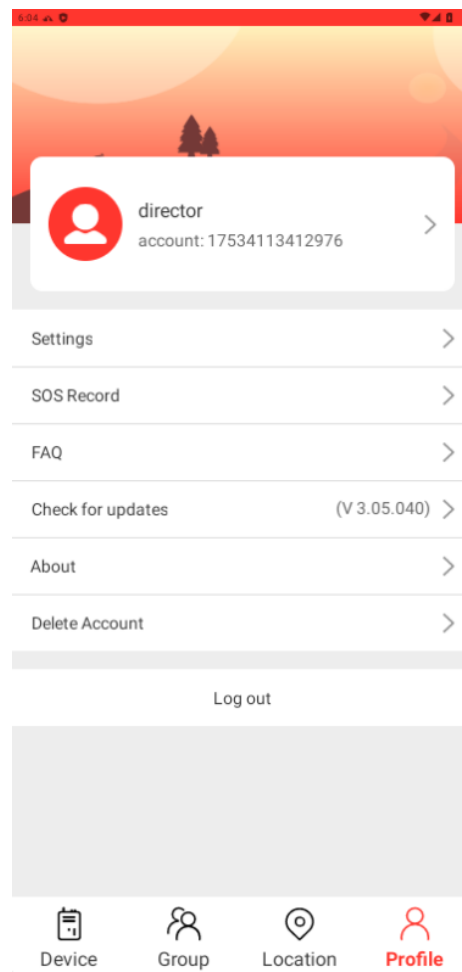
- Needs to view historical SOS emergency assistance records
- Analyze the time and location of the emergency event
- Generate security reports or event analysis
- Review false-triggered SOS alarms

Preparation

- You have successfully logged in to the App
- Network connection is normal

Operation Steps

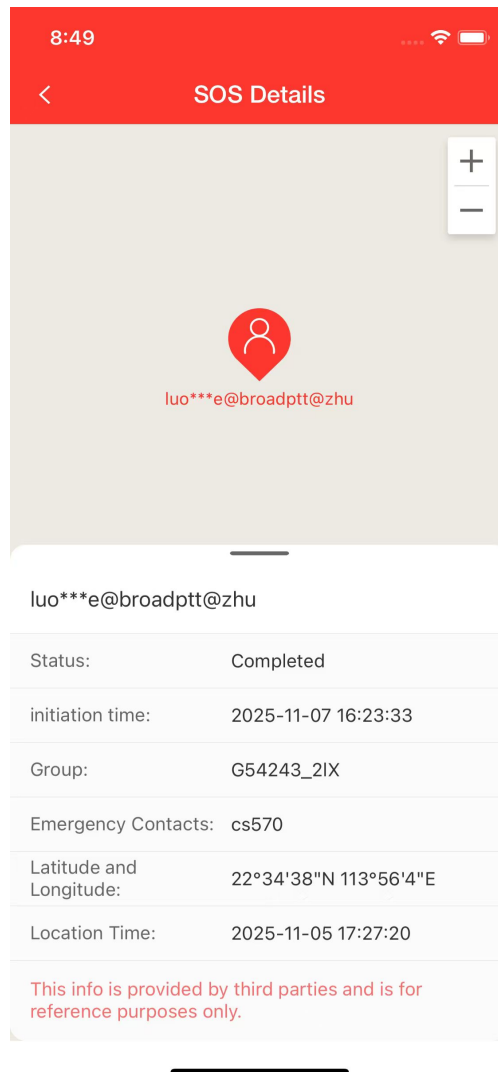
- a. Enter the App and click the "My" tab at the bottom



- b. Find the "SOS Record" option in the menu
- c. Click to enter the SOS record viewing page

All	Active	Completed
 Help seekers	luo***e@broadptt@zhu	
 initiation time	2025-11-07 16:23:33	Completed
 Help seekers	luo***e@broadptt@zhu	
 initiation time	2025-11-07 16:23:05	Completed
 Help seekers	director	
 initiation time	2025-11-07 16:12:18	Completed
 Help seekers	director	
 initiation time	2025-10-31 12:01:31	Completed
 Help seekers	director	
 initiation time	2025-10-31 12:00:55	Completed
 Help seekers	t合一天两天两次都是这样的结果我...	
 initiation time	2025-10-14 09:36:27	Completed

- d. The system displays all SOS help records, and you can click to filter records in the help-in-progress and completed statuses
- e. Click on the SOS record you want to view to see the detailed information of the SOS



Product Manual

Usage Scenarios

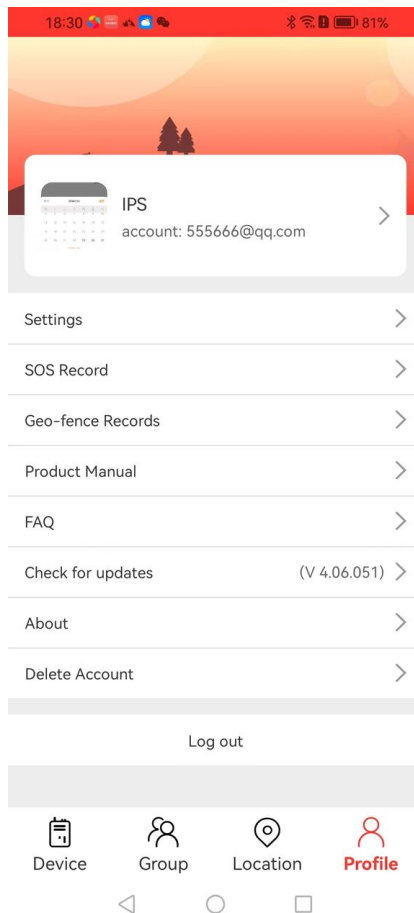
- Encounter problems during use and need to find solutions
- Understand the product features and usage methods
- Troubleshoot device connection or functional abnormalities
- Learn product usage skills

Preparation

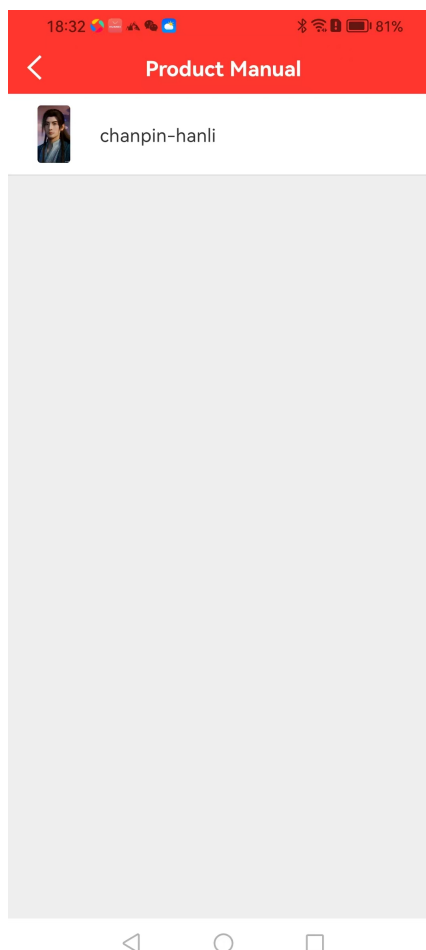
- You have successfully logged in to the App
- Network connection is normal

Operation Steps

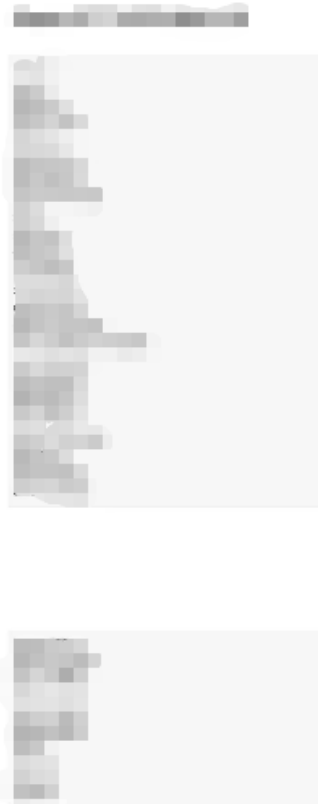
- a. Enter the App and click the "My" tab at the bottom



b. Enter the "Product Manual" function



c. Click on the instruction manual to view it



View Frequently Asked Questions

Usage Scenarios

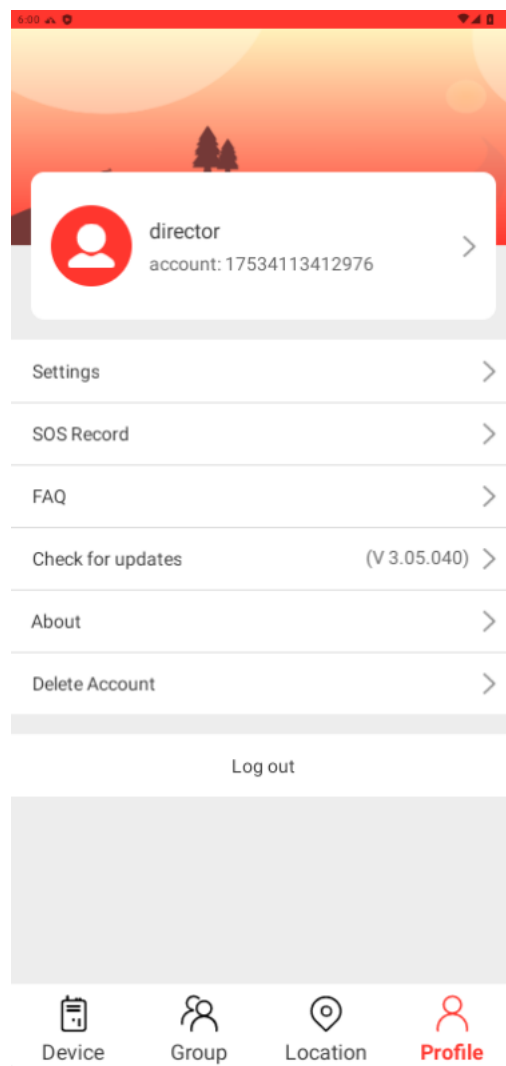
- Encounter problems during use and need to find solutions
- Understand the product features and usage methods
- Troubleshoot device connection or functional abnormalities
- Learn product usage skills

Preparation

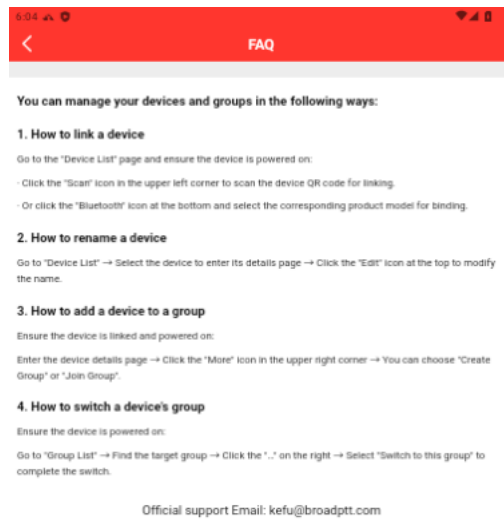
- You have successfully logged in to the App
- Network connection is normal

Operation Steps

- a. Enter the App and click the "My" tab at the bottom



b. Click to enter the Frequently Asked Questions page



[c. View detailed solution](#)

Check for Updates

Usage Scenarios

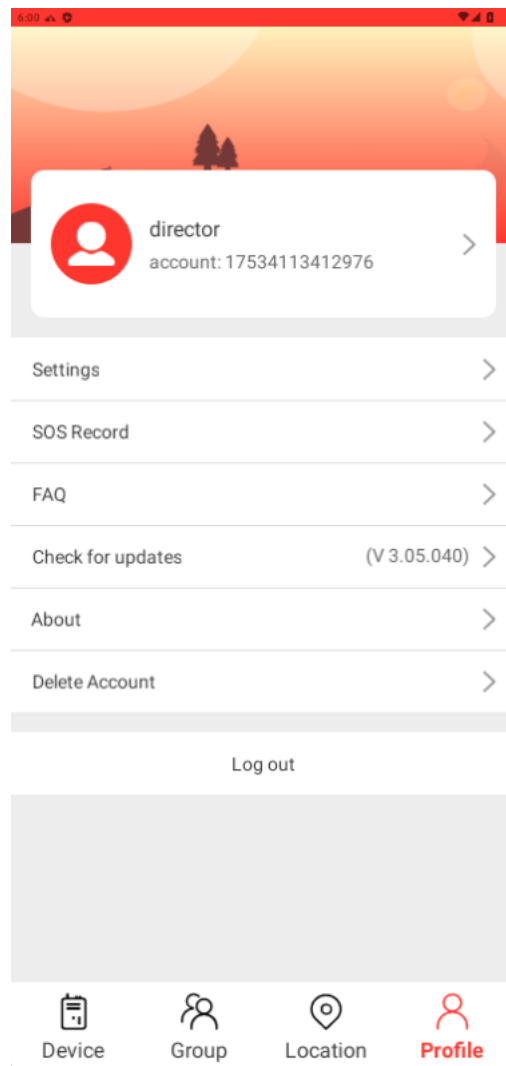
- Check if a new version of the App is available
- Get the latest features and security updates
- Resolve issues caused by an outdated version
- Ensure the integrity of the App's functionality

Preparation

- You have successfully logged in to the App
- Network connection is normal

Operation Steps

- a. Enter the App, click on the "My" tab at the bottom



- b. Find "Check for Updates" in the menu
- c. After clicking, the system automatically detects version information
- d. If there is an update, click to download and install as prompted
- e. Restart the App after the update is completed

View about

Usage Scenarios

- Learn about App version and copyright information
- View User Agreement, Privacy Policy, and Permission Agreement

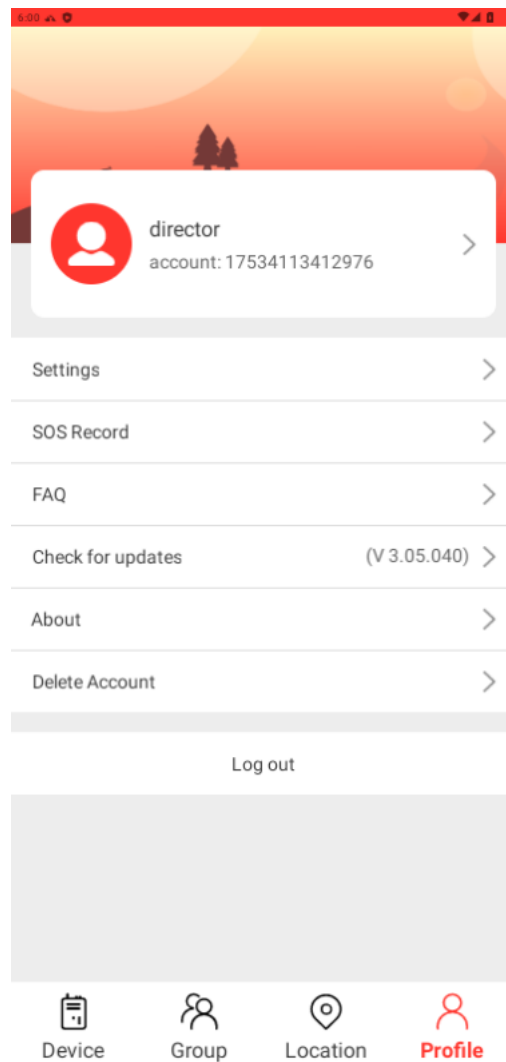
Preparation

- You have successfully logged in to the App

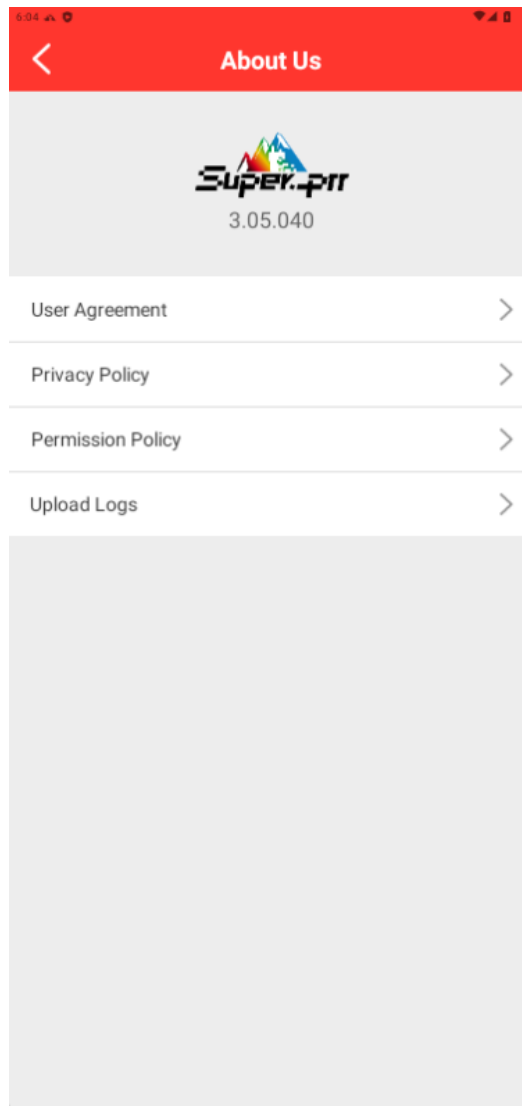
- Network connection is normal

Operation Steps

- Enter the App, click on the "My" tab at the bottom



- Find the "About" option in the menu



- c. Click to enter the About page
- d. View APP version number, user agreement, privacy policy, and permission agreement

Cancel Account

Usage Scenarios

- Permanently deleting the account is required when no longer using the App service
- Privacy protection requires clearing all personal data
- Account merger or transfer requires the cancellation of the old account
- Needs to terminate the service due to other personal reasons

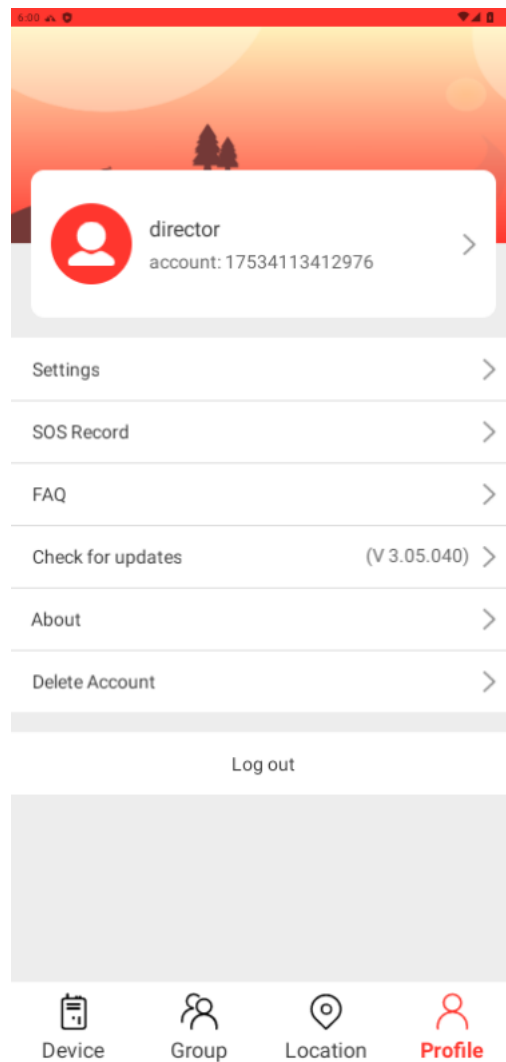
Preparation

- Confirm that important data has been backed up
- Understand the consequences of account cancellation

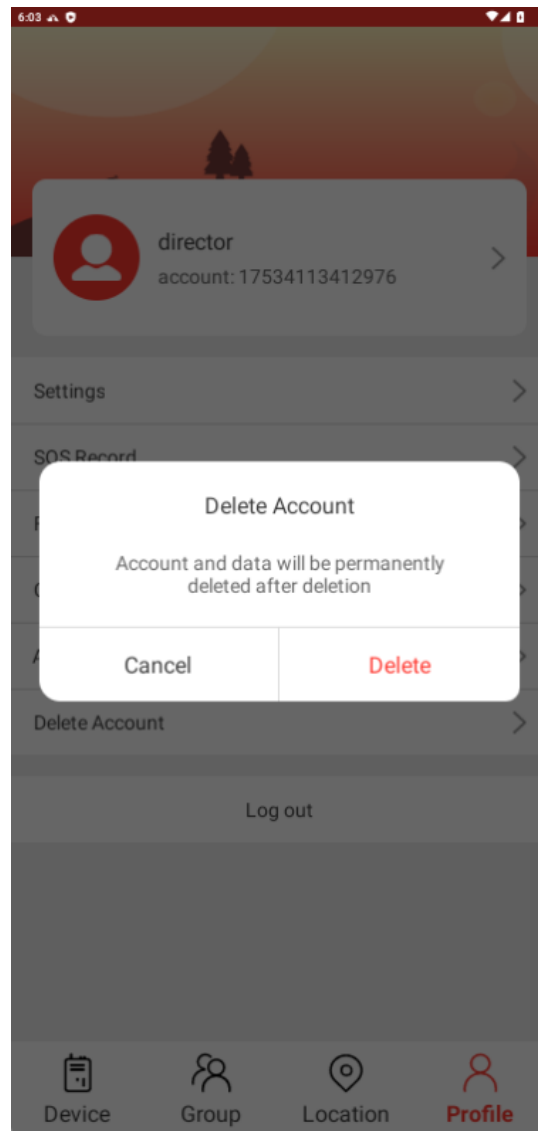
- Network connection is normal

Operation Steps

- Enter the App, click on the "My" tab at the bottom



- Find "Log out of account"
- Read the cancellation instructions and precautions



- d. Click Confirm, wait for the system to process the cancellation request, and return to the login interface after cancellation

Log out

Usage Scenarios

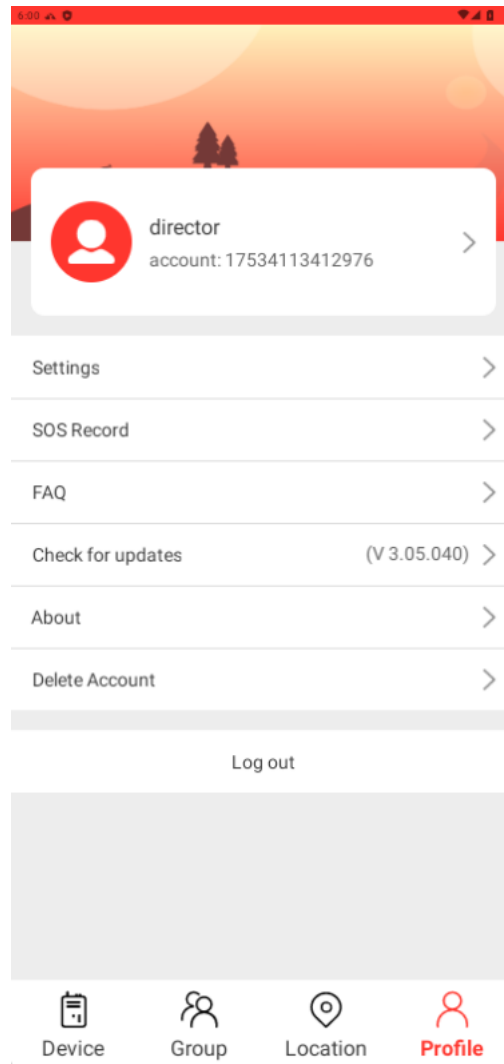
- Temporarily switch account login
- Log out after using on public devices
- Account security requires temporary logout
- Relogin to refresh the account status

Preparation

- Confirm to remember the account and password (if you need to log in again)
- Network connection is normal

Operation Steps

- a. Enter the App, click on the "My" tab at the bottom



- b. Find "Log Out"
- c. Confirm exit operation
- d. The system clears the login status and returns to the login page

View and modify account information

Usage Scenarios

- Need to view basic information of personal account
- Modify personal information and display name

Preparation

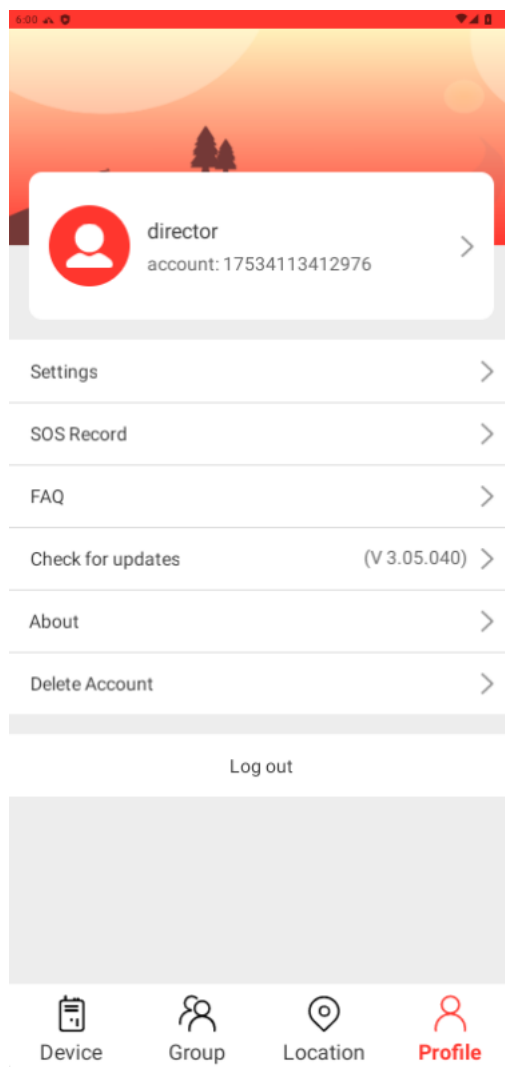
- You have successfully logged in to the App
- Network connection is normal

- If you need to modify important information, please prepare the relevant verification materials

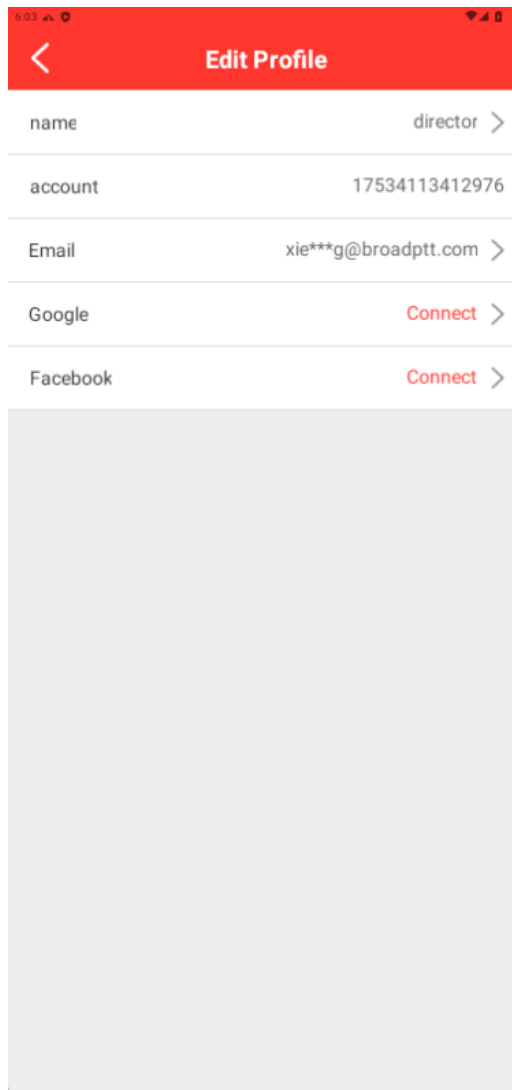
Operation Steps

View account information

- Enter the App and click on the "My" tab at the bottom



- Click on the profile area at the top of the page
- Enter the account information details page

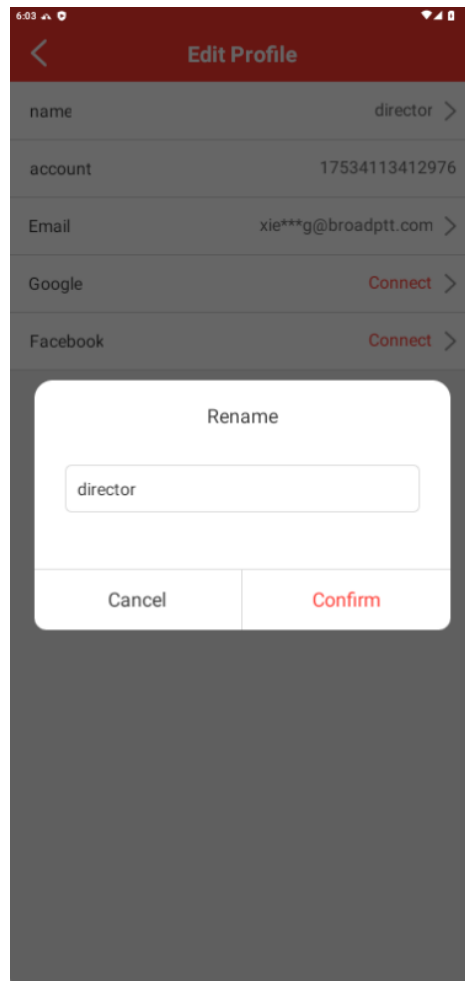


d. View the following information:

- Name: Display name of the currently set configuration
- Primary Account: Main Login Account
- Bound Accounts: List of Associated Third-Party Accounts

Modify personal name

a. On the account information page, click the "Name" field



- b. Enter a new name (2-20 characters)
- c. Click "Save" to confirm the changes
- d. The system immediately updates the display name

Bind and change binding to third-party platforms

Usage Scenarios

- Manage bound third-party login accounts

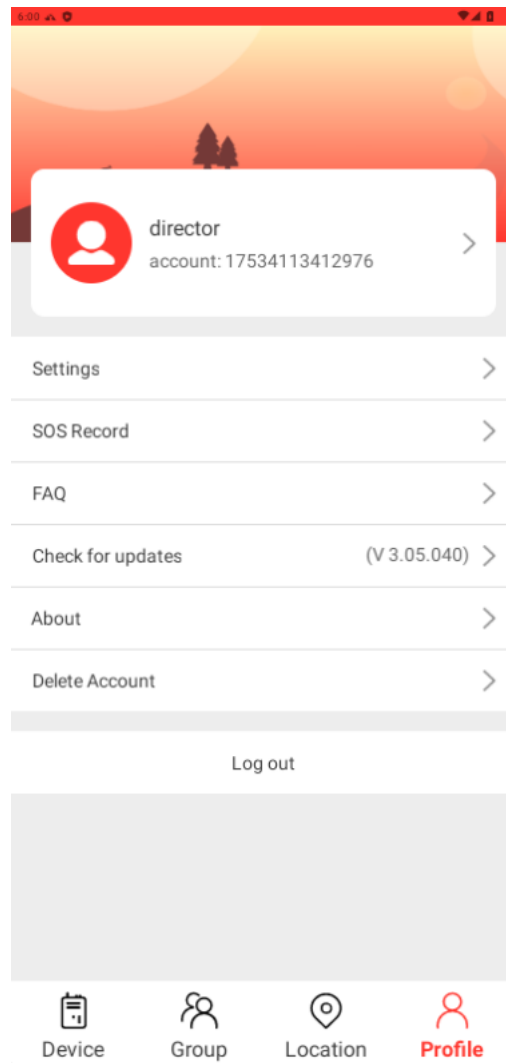
Preparation

- You have successfully logged in to the App
- Network connection is normal
- If you need to modify important information, please prepare the relevant verification materials

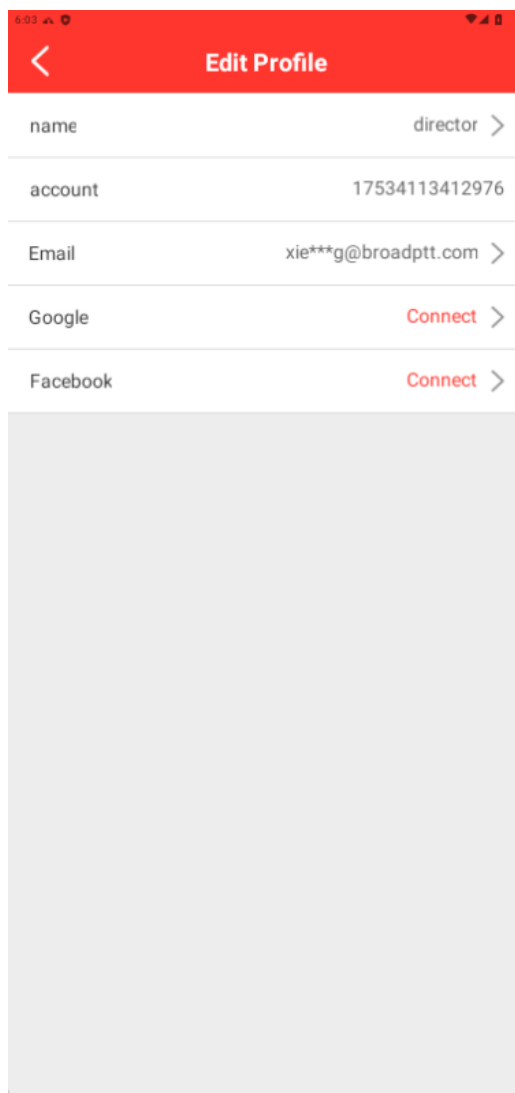
Operation Steps

View account information

- a. Enter the App and click on the "My" tab at the bottom



- b. Click on the profile area at the top of the page
- c. Enter the account information details page



- a. Click on the bound third-party platform
- b. Complete the authorization verification as prompted
- c. Successfully added/replaced a new login method

Turn on power-saving mode

Usage Scenarios

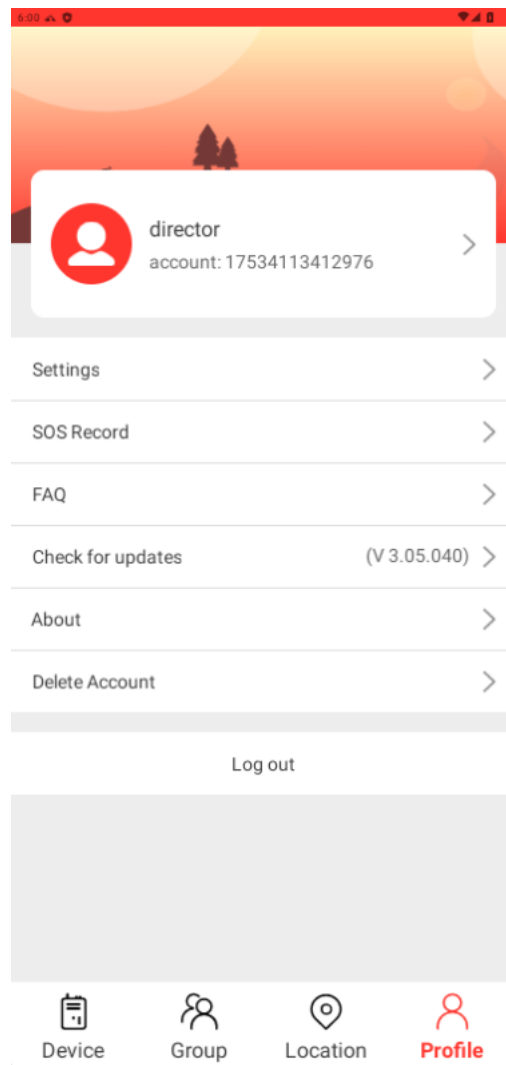
- When the device's battery level is low and requires extended battery life
- When used in the wild or in an environment where charging is not possible
- When it is necessary to reduce traffic consumption and data usage
- In scenarios where only basic communication functions need to be maintained

Preparation

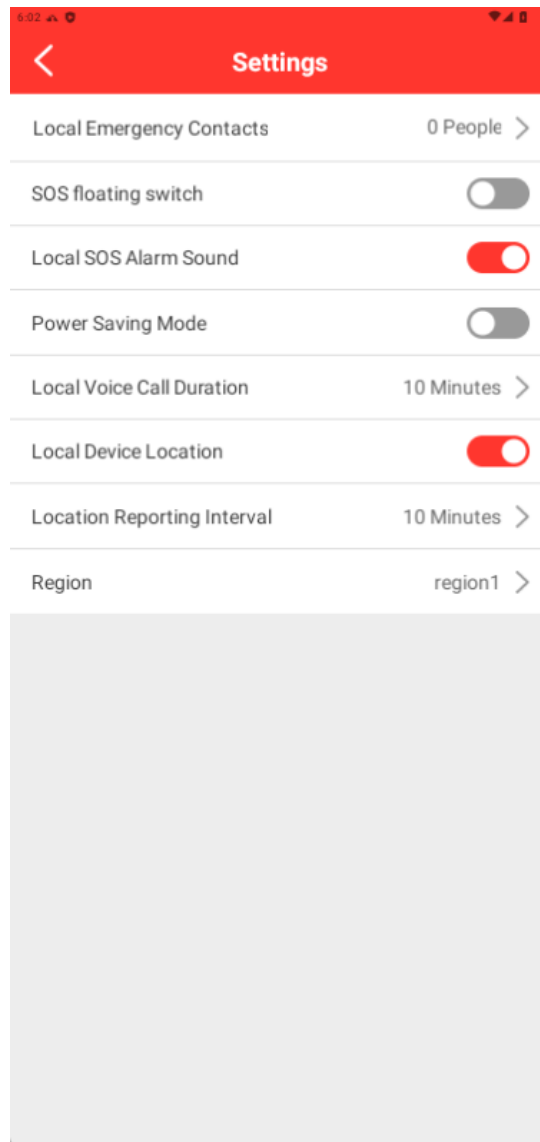
- Device battery is sufficient (it is recommended to turn on when the battery level is above 20%)
- Understand the impact of power-saving mode on functionality
- Confirm whether the current usage scenario is suitable for enabling power-saving mode

Operation Steps

- Enter the App and click on the "My" tab at the bottom



- Click "Settings" to enter the settings menu



- c. Click "Power Saving Mode" to turn on power saving mode

Switch the display language of the APP

Usage Scenarios

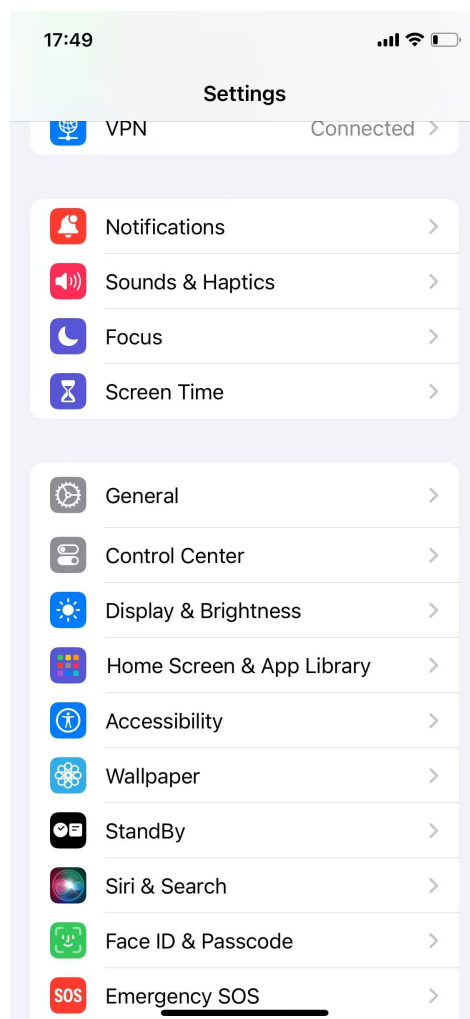
- Hope the interface language of the App is consistent with the phone system language
- After changing the language of the mobile phone system, I hope the app will automatically synchronize and switch.
- When using the device in a multilingual environment, it is necessary to switch the language of all apps (including this app) at the system level

Preparation

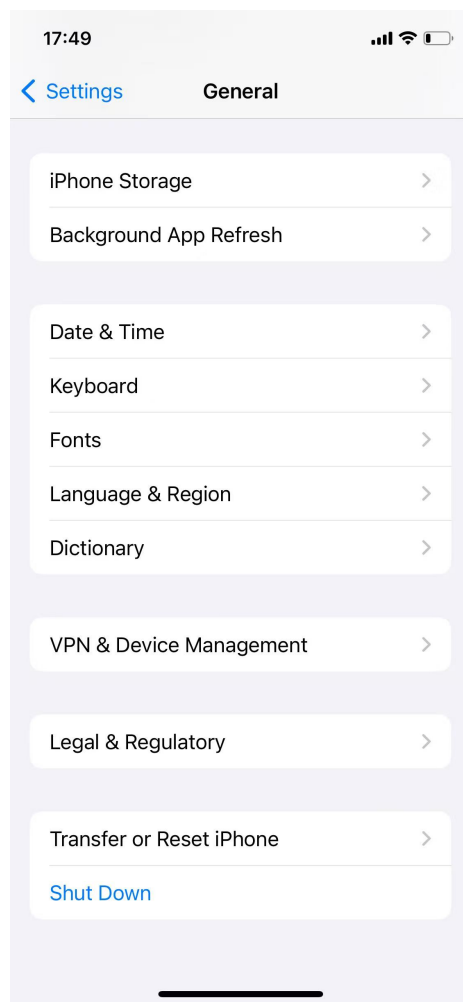
- You have successfully installed and logged in to the App on your phone
- Learn how to change the system language settings of your phone

Operation Steps

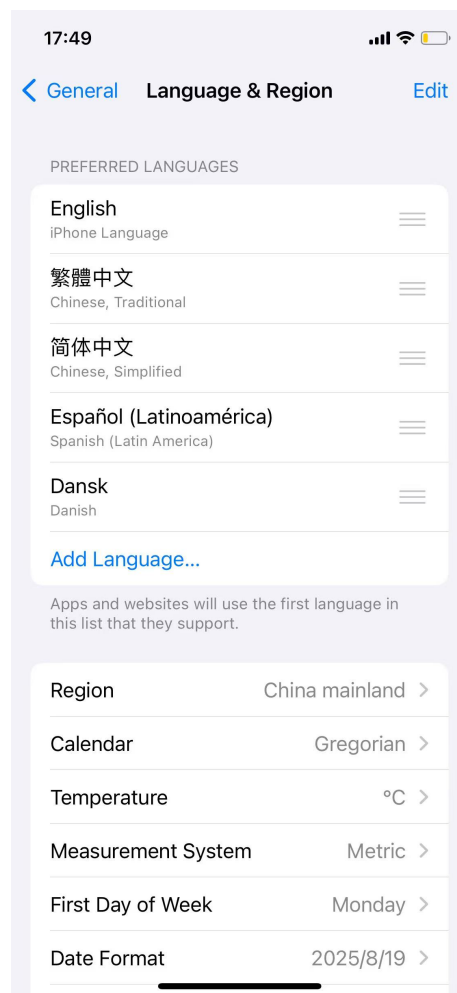
- a. Unlock your phone and enter the "Settings" of the operating system.



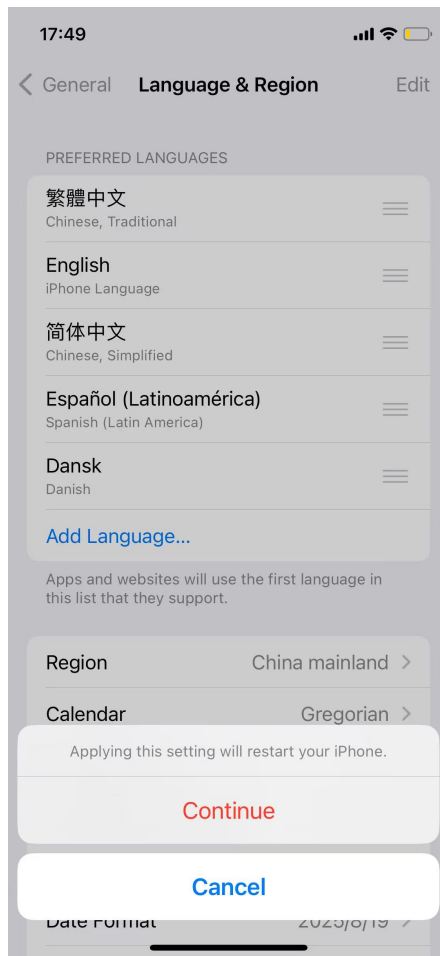
- b. Find and enter the "General" or "System & updates" menu.



c. Click "Language & Region" or a similar option.



- d. Click "Preferred Language" or "Add Language".
- e. Select from the list the target language you wish to set as the system language (e.g., English, Simplified Chinese).
- f. After confirming the changes, your phone will prompt you to restart or automatically apply the new language.



- g. After completing the system language switch, reopen the 【Super-PTT】 App.
- h. The app will automatically detect the system language of the phone and switch to the corresponding language interface.

Upload APP Log Function

Usage Scenarios

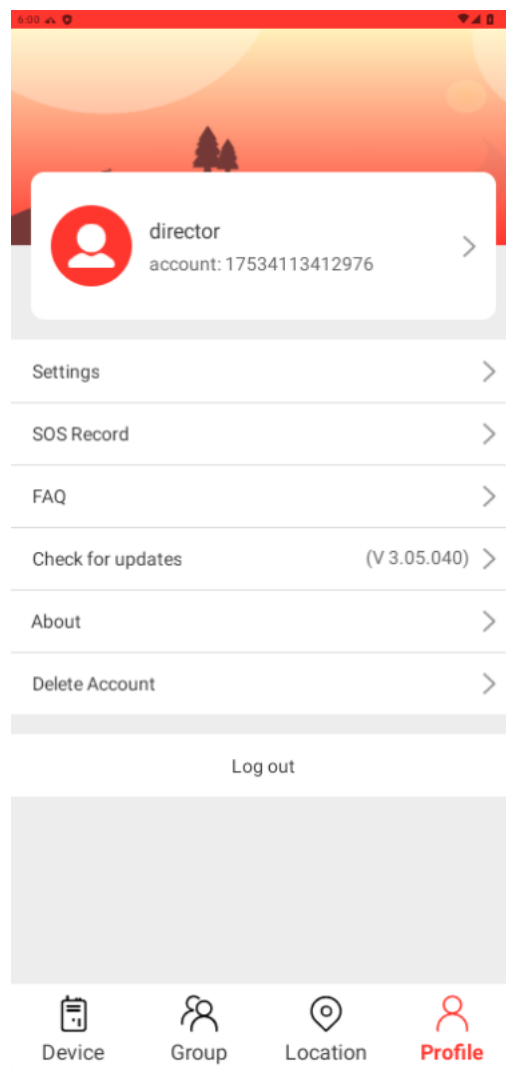
When the App encounters an exception, upload the runtime log for technical support staff to analyze the problem

Preparation

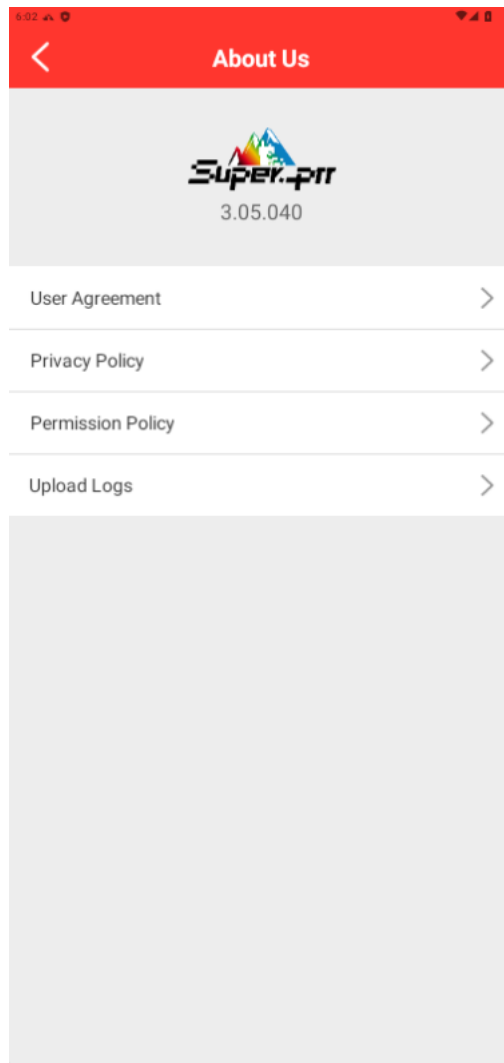
- The App has encountered reproducible issues or abnormal phenomena

Operation Steps

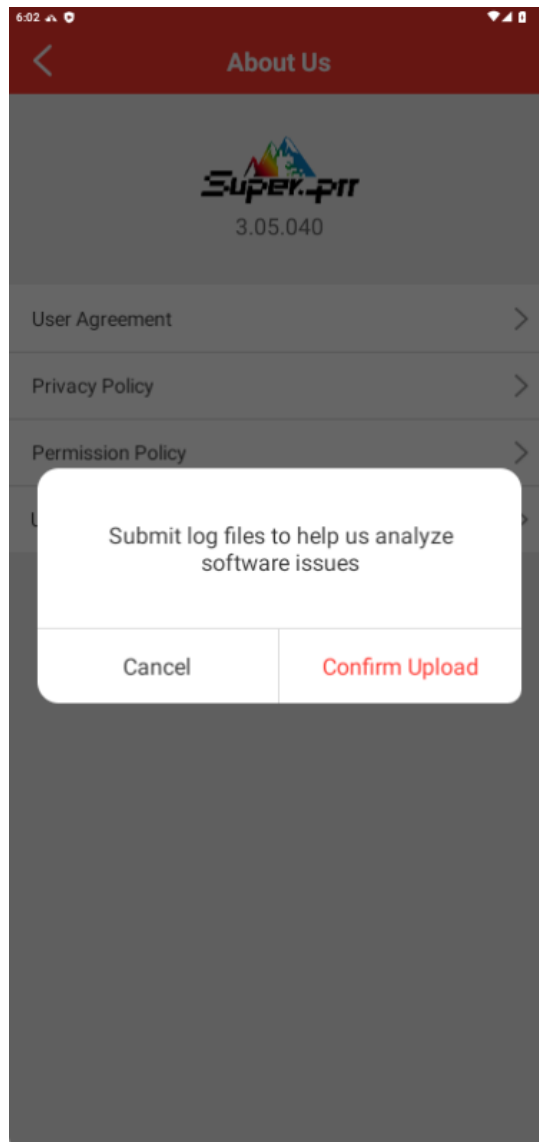
- a. Enter the App and click the "My" tab at the bottom



- b. Find the "About" option in the menu
- c. Click to enter the About page



d. Click to upload logs



Switch APP Account Region

Usage Scenarios

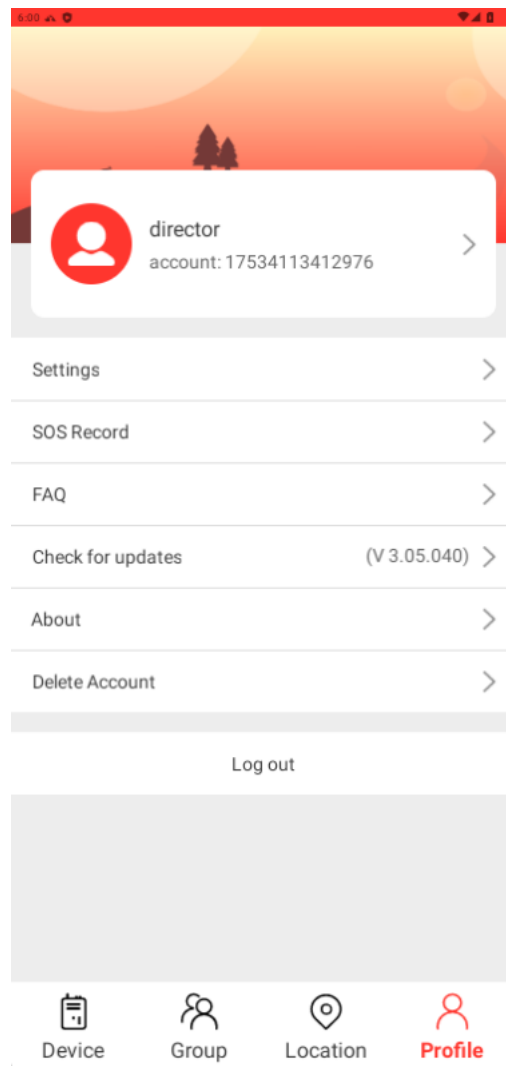
- The user plans to migrate to a new country or region for a long-term or permanently
- The current regional server is experiencing continuous instability or service interruption
- To obtain better network connection performance or specific regional features
- Cross-regional change in work or living location

Preparation

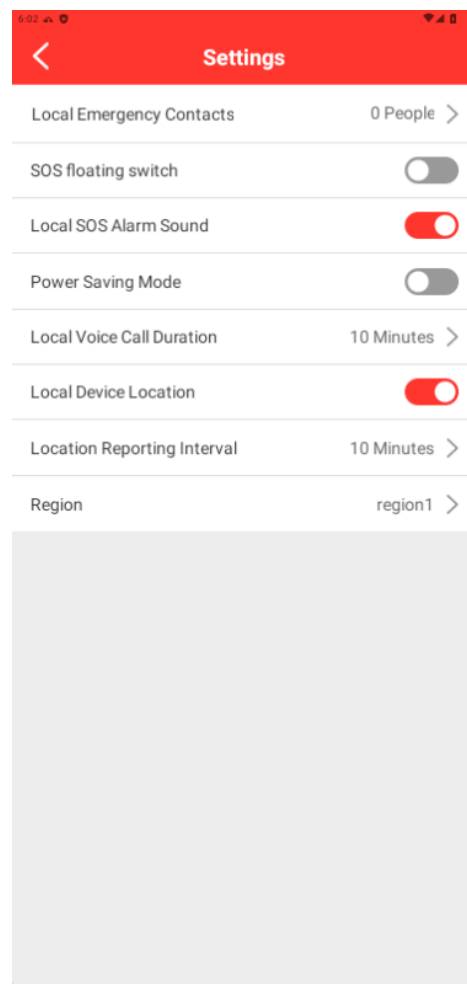
- Data Backup Confirmation: Ensure that important chat records and files have been backed up
- Team communication preparation: If you are the group owner, notify group members in advance about the regional change.

Operation Steps

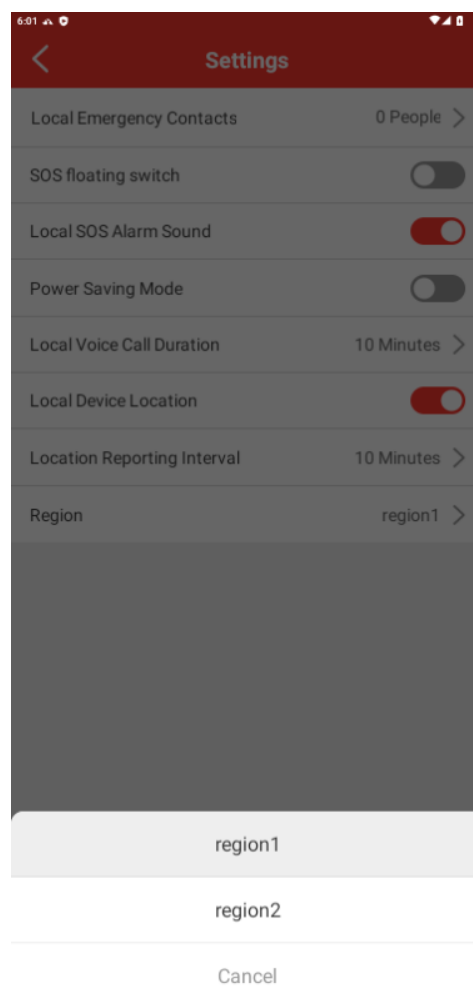
a. Enter the "My" tab, select "Settings", and enter the "Settings" page.



b. Select "Region"



c. Confirm the operation of switching the area according to the prompt



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